

Permanent Supportive Housing Program Design Requirements

Scattered Site Programs:

Please do not call these programs individually for applications. People still must go through the Prioritization Wait List for placement.

*Services Available Chart: 1-Case Management-bi-weekly or as needed, 2- Housing Stability Services, 3- Employment Services, 4- Budgeting/Financial Literacy, 5- Educational Services, 6- Other

Organization & Program Name	Are the units self contained?	Restricted to Sub-populations? If so, which?	Besides homelessness and disabling condition, any other specific qualifying requirements?	Program Requirements besides a standard lease?	If Scattered site, any assist with housing search?	Who makes final approval?	Services available onsite*	Services Avail. by Referral*	Processing requirements	Case Management Services
Catholic Family Center (CFC), Lafayette Housing Program	Yes	No, n/a	No level 3 sex offenders or persons with a criminal background that involved a meth lab.	Must meet with the Program Manager at minimum monthly, Property Management Requirements (must participate in programming, restrictions on visitors).	yes, in office or at a home visit	Program and Property Manager	1, 2,4,6	3,4,5,6	Meet w/Program Manager (in 1 week), Meet w/Property Manager (in 1 week), takes 3 - 6 weeks to process if unit is ready for occupancy & available	Meet/make contact with CM 1xmonth, by phone, home visit, or Office visit
Department of Veterans Affairs, HUD/VASH	Yes	Yes, VA-eligible veterans only	Disabling condition is NOT required. Veteran must be homeless at the time of referral. S/he must meet income requirements (Very low (50%) income limit), and present with a clinical need for ongoing case management support. The veteran cannot be a lifetime registered sex offender.	Participation in case management with the VA.	yes, the veteran is assigned a case manager upon acceptance into the program to provide assistance with apartment search.	Program Manager	1,2,4	3,6	1) Veteran contacted by HUD/VASH lead to arrange for an acuity screen. 2) Results presented to the HUD/VASH team for program consideration. 3) Veteran contacted by HUD/VASH lead to confirm approval for submission. 4) Veteran meets w/HUD/VASH lead to complete admission paperwork. 5) Veteran and HUD/VASH CM meet w/ RHA to obtain RFA	Homevisit averaging on monthly. Depends on the clinical need of the veteran.
East House, PSH	Yes	Yes, OASAS-Diagnosis of Substance Use Disorder	Adult 18 yrs old, diagnosis of "Substance Use Related & Addictive Disorder", has at least 2 inpt or 5 ER visits over last 12 mo., active Medicaid, history of homelessness or at risk, meets low income criteria, no children	engage in recovery goals, service plans, and treatment	Yes, staff assist with utilizing current resources, expanding as needed	Program Manager	1,2,3,4,5	none	Referral submitted to Kaye Cunningham, East House Admissions Administrative Assist. (585-238-4810). Admissions & program contact individual to schedule an intake appt.	none listed
MCDHS, DHS V	No	No	Yes, RHA will screen for SO status.	None	It falls to the Program CM to assist the client with the housing search.	Other: RHA	none	1,2,3,4,5	1) Intake with Care Manager and RHA 2) Once yellows have been turned in to RHA an inspection will be completed.	none listed
Person Centered Housing Options (PCHO), Housing First	Yes	Homeless Preference. Non restricted, If there is no CH population available then can house normal	No.	None	Provide help with locating and viewing housing, and also with negotiating with landlords.	Program	1,2,3,4,5,6,		1) referring program, client & housing 1st CM meet & discuss program/do intake 2) Client is given price range, and apartment searches w/ staff. 3) Staff & client collect documentation. 4) Apartment is selected, client moves in.	Depending on client's need, CM will make contact by phone call either weekly, bi-weekly, or monthly.

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Salvation Army, PSH Supportive Services/RHA/Salvation Army Chronically Homeless PSH-RA (RHA Project #12)	Yes	Chronically Homeless- Single	This program only serves single, non sex offenders who are chronically homeless	None	N/A	Program Manager	1,2,4	3,4,5	1) Contact & schedule meeting w/client (within 24 to 48 hours) 2) Paperwork is submitted to RHA, who ultimately determines intake date (sent immediately after 1st appt. w/client).	Meet/make contact with CM 1xmonth, by phone, home visit, or Office visit
Providence Housing Development Corp. (PHDC), Providence Housing S+C										
PHDC, Suburban Supportive Housing Initiative	yes	Currently homeless, single head of household families, member of household has a disability.	Only 2 bedroom units in the program. Greece Commons does not accept violent felons (this is not a program stipulation but specific to the apartment complex). Head of household must be 18 years or older.	At minimum, participant must provide income documentation at annual review (presence of or absence of income)	Apartments are scattered throughout complex but are all located at Greece Commons so no housing search is necessary.	Property Manager	1,2,4,6	3,5	Meet w/property manager to complete Greece Commons application (application fee & security deposit are waived). It is typically processed w/in 3 days. CM can also meet w/participant w/in those 3 days. Move in time is based on Greece Commons availability & participants ability to arrange move. There are no program delays.	Meet w/CM 1x/bi-weekly, by phone, home visit, or office contact.
PHDC, Veteran's Permanent Supportive										
Rochester Housing Authority (RHA), JPC S+C #18										
RHA, Monroe County Single Point										
URMC, Strong Ties-Strong Behavioral Health	Yes	No	Shelter Plus Care- criminal history background checks and sex offender checks completed by RHA	Participation in Case Management	Person needs to be enrolled in Health Home Care Management (HHCM). A HHCM would work with participant to find housing.	Other	1	1	Participant needs to be enrolled in Health Home Care Management who would work the participant to find housing	Make contact w/CM 1x/month; either by phone, home visit or office visit
Trillium Health, Permanent Supportive Housing	Yes	Chronically homeless, Adults, Mental Health Condition, HIV+, Domestic Violence,	No sex offenders or persons with a criminal background that involved a meth lab.	Trillium Health/PSH Program Agreement	1. Offer customized housing list, if needed 2. Offer bus pass, if needed	Program Supervisor	1,2,6	1,3,4,5	1. Once referral is received, Trillium Health PSH program has 72 hrs. to respond to applicant/CM referral source 2. Schedule face to face w/ applicant & CM (if applicable) 3. 45 days from intake to move in	Meet or have contact w/CM 1x/month, by phone call or home visit

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Volunteers of America (VOA), Project Redirect (S+C)	Yes	No	No	No	All residents are offered assistance. CM will discuss housing needs w/them. Residents are provided w/ apartment listings, and encouraged to use additional support such as: assistance w/phone calls, transportation to viewings, having CM speak to landlord on participant's behalf, & assistance w/ applications.	Other: RHA	1,2,4	3,5	Participant is contacted within 72 hours to schedule intake. Case Manager meets with resident to complete intake (as soon as possible) and assists with prepping documents needed for RHA intake. Documents are faxed to RHA same day as intake, and intake appointment is scheduled with RHA	Meet w/ CM 1 x month, by phone call, home visit or office visit
Veteran's Outreach Center (VOC), RHA/VOC S+C 6	N/A: varies per apartment	Veterans	no history of arson or anyone that is a sex offender	If struggling w/ mental health or substance use they must be actively looking for/in treatment, & sign a release for communication. Meet w/CM weekly for first month, then progressively less.	yes, given housing lists, advocacy, poss. transportation, and referrals for housing, food, furniture, etc.	Program Manager	1,2,3,4,5	n/a	Meet with housing CM & team to see if good fit, then CM inputs info into HMIS and contacts CoC, makes appt. w/RHA, then starts housing search	Meet w/CM at least 1x week, 1x biweekly, or 1x a month. Contact will be made by phone, home visit or office visit