



Where hope lives, healing begins,
and everything is possible!

March 25, 2020

Dear Colleagues:

First, we offer our best to you as we all navigate the new and uncharted waters of COVID-19. Huther Doyle remains committed to providing our current as well as all new clients with the support and services they need, while accommodating the restrictions put in place to address the virus. Our Executive Leadership Team has been closely monitoring the situation and has been adhering to all local, state and federal regulations and recommendations related to our work. We will continue to do so.

As the lead Health Home for the HHUNY Finger Lakes HUB, we assure you we continue to accept new clients. We have all systems and practices in place to accept new referrals for the Health Home services that are so critical to the stability and support of some of our community's more vulnerable persons. Most of the Care Management Agencies in the Finger Lakes HUB have remote, telephonic, and, in some cases, video capabilities. Our goal is to have clients feel safe, supported, connected and hopeful about staying well. Our compassionate team of care managers and peers are ready to assist individuals who are in need. Additionally, we have compiled updates on resources in our community, feel free to contact us for discussion about what is now available to assist those in need.

We expect as this emergency continues, more folks in our community will need our support.

If you know someone in need of Health Home services, please contact HHUNY at (855) 613-7659 or visit the website at HHUNY.org or contact Huther Doyle directly at 325-5100 with any questions.

Regards,

A handwritten signature in black ink, appearing to read 'Kelly A Reed', written in a cursive style.

Kelly A Reed
President & CEO