

## Before Starting the CoC Application

You must submit all three of the following parts in order for us to consider your Consolidated Application complete:

1. the CoC Application,
2. the CoC Priority Listing, and
3. all the CoC's project applications that were either approved and ranked, or rejected.

As the Collaborative Applicant, you are responsible for reviewing the following:

1. The FY 2023 CoC Program Competition Notice of Funding Opportunity (NOFO) for specific application and program requirements.
2. The FY 2023 CoC Application Detailed Instructions which provide additional information and guidance for completing the application.
3. All information provided to ensure it is correct and current.
4. Responses provided by project applicants in their Project Applications.
5. The application to ensure all documentation, including attachment are provided.

Your CoC Must Approve the Consolidated Application before You Submit It  
- 24 CFR 578.9 requires you to compile and submit the CoC Consolidated Application for the FY 2023 CoC Program Competition on behalf of your CoC.

- 24 CFR 578.9(b) requires you to obtain approval from your CoC before you submit the Consolidated Application into e-snaps.

Answering Multi-Part Narrative Questions

Many questions require you to address multiple elements in a single text box. Number your responses to correspond with multi-element questions using the same numbers in the question. This will help you organize your responses to ensure they are complete and help us to review and score your responses.

### Attachments

Questions requiring attachments to receive points state, "You Must Upload an Attachment to the 4B. Attachments Screen." Only upload documents responsive to the questions posed—including other material slows down the review process, which ultimately slows down the funding process. Include a cover page with the attachment name.

- Attachments must match the questions they are associated with—if we do not award points for evidence you upload and associate with the wrong question, this is not a valid reason for you to appeal HUD's funding determination.

- We must be able to read the date and time on attachments requiring system-generated dates and times, (e.g., a screenshot displaying the time and date of the public posting using your desktop calendar; screenshot of a webpage that indicates date and time).

## 1A. Continuum of Care (CoC) Identification

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2023 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

**1A-1. CoC Name and Number:** NY-500 - Rochester, Irondequoit, Greece/Monroe County CoC

**1A-2. Collaborative Applicant Name:** Rochester/Monroe County Homeless Continuum of Care, Inc.

**1A-3. CoC Designation:** CA

**1A-4. HMIS Lead:** Rochester/Monroe County Homeless Continuum of Care

## 1B. Coordination and Engagement–Inclusive Structure and Participation

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2023 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

<b>1B-1.</b>	<b>Inclusive Structure and Participation–Participation in Coordinated Entry.</b>	
	NOFO Sections V.B.1.a.(1), V.B.1.e., V.B.1f., and V.B.1.p.	
	In the chart below for the period from May 1, 2022 to April 30, 2023:	
	1. select yes or no in the chart below if the entity listed participates in CoC meetings, voted—including selecting CoC Board members, and participated in your CoC’s coordinated entry system; or	
	2. select Nonexistent if the organization does not exist in your CoC’s geographic area:	

	Organization/Person	Participated in CoC Meetings	Voted, Including Electing CoC Board Members	Participated in CoC’s Coordinated Entry System
1.	Affordable Housing Developer(s)	Yes	Yes	Yes
2.	CDBG/HOME/ESG Entitlement Jurisdiction	Yes	Yes	Yes
3.	Disability Advocates	Yes	Yes	Yes
4.	Disability Service Organizations	Yes	Yes	Yes
5.	EMS/Crisis Response Team(s)	Yes	No	No
6.	Homeless or Formerly Homeless Persons	Yes	Yes	Yes
7.	Hospital(s)	Yes	Yes	Yes
8.	Indian Tribes and Tribally Designated Housing Entities (TDHEs) (Tribal Organizations)	Nonexistent	No	No
9.	Law Enforcement	Yes	Yes	Yes
10.	Lesbian, Gay, Bisexual, Transgender (LGBTQ+) Advocates	Yes	Yes	Yes
11.	LGBTQ+ Service Organizations	Yes	Yes	Yes
12.	Local Government Staff/Officials	Yes	Yes	Yes
13.	Local Jail(s)	Yes	Yes	Yes
14.	Mental Health Service Organizations	Yes	Yes	Yes
15.	Mental Illness Advocates	Yes	Yes	Yes

16.	Organizations led by and serving Black, Brown, Indigenous and other People of Color	Yes	Yes	Yes
17.	Organizations led by and serving LGBTQ+ persons	Yes	No	Yes
18.	Organizations led by and serving people with disabilities	Yes	Yes	Yes
19.	Other homeless subpopulation advocates	Yes	Yes	Yes
20.	Public Housing Authorities	Yes	Yes	Yes
21.	School Administrators/Homeless Liaisons	Yes	Yes	Yes
22.	Street Outreach Team(s)	Yes	Yes	Yes
23.	Substance Abuse Advocates	Yes	No	Yes
24.	Substance Abuse Service Organizations	Yes	Yes	Yes
25.	Agencies Serving Survivors of Human Trafficking	Yes	Yes	Yes
26.	Victim Service Providers	Yes	Yes	Yes
27.	Domestic Violence Advocates	Yes	Yes	Yes
28.	Other Victim Service Organizations	Yes	Yes	Yes
29.	State Domestic Violence Coalition	Yes	No	No
30.	State Sexual Assault Coalition	No	No	No
31.	Youth Advocates	Yes	Yes	Yes
32.	Youth Homeless Organizations	Yes	Yes	Yes
33.	Youth Service Providers	Yes	Yes	Yes
	Other: (limit 50 characters)			
34.	Re-Entry Task Force	Yes	Yes	Yes
35.				

1B-2.	Open Invitation for New Members.	
	NOFO Section V.B.1.a.(2)	

	Describe in the field below how your CoC:
1.	communicated a transparent invitation process annually (e.g., communicated to the public on the CoC's website) to solicit new members to join the CoC;
2.	ensured effective communication and access for persons with disabilities, including the availability of accessible electronic formats; and
3.	invited organizations serving culturally specific communities experiencing homelessness in the geographic area to address equity (e.g., Black, Latino, Indigenous, LGBTQ+, and persons with disabilities).

(limit 2,500 characters)

1.The two main entities of the CoC are the CoC Board and its stakeholder group, the Homeless Services Network (HSN). New members may join HSN at any point throughout the year and can participate fully in all activities immediately upon joining, including voting privileges. 80+ members attend the monthly HSN meetings. HSN elects two of its members to the CoC Board. HSN and CoC bylaws are publicly available on the CoC website, that spell out membership eligibility and the parameters of their activities. Annually the CoC Governance Committee actively seeks out new CoC Board members who have experience and expertise in areas related to homelessness. Homeless service providers, health and behavioral health providers, housing developers, finance, and legal professionals are also recruited. Special outreach is made to recruit members of the community that are under-represented in its current membership. Membership is encouraged via the 400+ membership email list and current members are encouraged to share the invitation to join with their peers, colleagues and networks they participate in.

2.All HSN activities are accessible for individuals of all abilities and disabilities. Communication is sent via email and meetings are held via Zoom or in accessible locations. Persons with limited vision or hearing can view meetings with closed captioning or dial into meetings using phones. Sign language interpreter(s) are provided for all HSN full membership meetings.

3.Among the member representatives of HSN are agencies that are led by culturally diverse staff, and serve BIPOC persons within the geographic area. The Coordinated Entry Oversight Committee has formed an Equity and Inclusion workgroup to ensure that there is equity in accessing housing and services and in program outcomes and diversity within our partner agencies.

1B-3.	CoC's Strategy to Solicit/Consider Opinions on Preventing and Ending Homelessness.	
	NOFO Section V.B.1.a.(3)	

Describe in the field below how your CoC:	
1.	solicited and considered opinions from a broad array of organizations and individuals that have knowledge of homelessness, or an interest in preventing and ending homelessness;
2.	communicated information during public meetings or other forums your CoC uses to solicit public information;
3.	ensured effective communication and access for persons with disabilities, including the availability of accessible electronic formats; and
4.	took into consideration information gathered in public meetings or forums to address improvements or new approaches to preventing and ending homelessness.

(limit 2,500 characters)

1.Homelessness is a complex issue that involves many sectors of the community. The CoC office is centrally located in a high poverty urban area and frequently receives visitors who inquire about the availability of housing and services as they are or know someone who is homeless or at risk of homelessness. Others are looking for how they can play a role in assisting those experiencing homelessness. They are informed of the CoC and its stakeholder group, the Homeless Services Network and receive information about how to join. The CoC convenes and participates in meetings with representatives who have diverse viewpoints about homelessness. Such groups include: Persons with Lived Experience, Chronically Homeless Workgroup, unsheltered homeless, Homeless Services Network (HSN, the stakeholder organization for the CoC), Community Health Improvement Workgroup (with emergency room staff, physicians, public health leadership, behavioral health professionals), Neighborhood & Business Development, local Landlord Associations, and law enforcement. CoC and Coordinated Entry staff convene regular weekly/biweekly meetings with homeless service staff, including front line staff and supervisors, peers, persons with lived experience, and local landlords. Opinions are solicited in these meetings to gain input on current practices, policies and procedures, etc.

2.CoC and Homeless Service Network (HSN) leaders are also members of larger collaborations and task forces such as the Rochester/Monroe Anti-Poverty Initiative, 1115 Waiver Workgroup - FLPPS and Common Ground Health, Health Home/Managed Care Initiatives, and statewide CoC meetings. This ensures that homeless and housing issues are included on these agendas that create new partnerships and can bring additional resources. Via the HSN and the CoC weekly newsletter, the CoC keeps constituents informed of activities and receives feedback.

3.HSN annually solicits information for the purpose of developing Community Priorities. Based on input from HSN membership 2023 priorities include: creating a landlord/tenant/case worker mediation pilot program to improve communication between all parties and provide an opportunity to address housing retention in the event housing stability is jeopardized, advocating County Dept. of Mental Health to address increased Mental Health needs of homeless, bring Mental Health services on-site to shelters, strategizing how to address staffing shortages within homeless programs.

1B-4.	Public Notification for Proposals from Organizations Not Previously Awarded CoC Program Funding.	
NOFO Section V.B.1.a.(4)		
Describe in the field below how your CoC notified the public:		
1.	that your CoC will consider project applications from organizations that have not previously received CoC Program funding;	
2.	about how project applicants must submit their project applications—the process;	
3.	about how your CoC would determine which project applications it would submit to HUD for funding; and	
4.	ensured effective communication and access for persons with disabilities, including the availability of accessible electronic formats.	

**(limit 2,500 characters)**

1.Targeted outreach is conducted to sectors and agencies that have not previously applied for funding, such as new members of the Homeless Services Network, the local Department of Health, Community Health Improvement Workgroup, housing and other service providers that have not received CoC funding. The CoC encourages new partnerships that could potentially increase resources for housing and services for the homeless.

2.The CoC Local Application process is open and transparent to all members of the community. All materials related to applications are published on the CoC website and all interested parties are encouraged to apply. In addition to public postings, the CoC stakeholders, Homeless Services Network (HSN) will allot time during the public meetings to allow the CoC to share the funding announcement. HSN is comprised of members across all sectors of the community who have an interest in homeless issues. The CoC publishes the announcement in its weekly newsletter that is also sent to the 400+ interested parties via email. Project applicants must submit their project applications via email. Potential applicants are instructed to contact the CoC if they are not able to electronically submit.

3.The non-conflicted Review and Ranking Committee reviews all renewal and new project applications. Once those applications have been received and scored, the full ranked project list is produced. Individual letters are sent to organizations that submitted applications informing them of their score and ranking. The final project ranking is also posted to the CoC website.

4.The CoC communicates with people of all abilities, and utilizes email, phone, TTY and upon request ASL translation. All documents are produced using Office and Adobe and are reviewed for accessibility issues and all documents are posted in pdf format.

# 1C. Coordination and Engagement

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2023 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

1C-1.	Coordination with Federal, State, Local, Private, and Other Organizations.	
	NOFO Section V.B.1.b.	
	In the chart below:	
	1. select yes or no for entities listed that are included in your CoC's coordination, planning, and operations of projects that serve individuals, families, unaccompanied youth, persons who are fleeing domestic violence who are experiencing homelessness, or those at risk of homelessness; or	
	2. select Nonexistent if the organization does not exist within your CoC's geographic area.	

	Entities or Organizations Your CoC Coordinates with for Planning or Operations of Projects	Coordinates with the Planning or Operations of Projects?
1.	Funding Collaboratives	Yes
2.	Head Start Program	Yes
3.	Housing and services programs funded through Local Government	Yes
4.	Housing and services programs funded through other Federal Resources (non-CoC)	Yes
5.	Housing and services programs funded through private entities, including Foundations	Yes
6.	Housing and services programs funded through State Government	Yes
7.	Housing and services programs funded through U.S. Department of Health and Human Services (HHS)	Yes
8.	Housing and services programs funded through U.S. Department of Justice (DOJ)	Nonexistent
9.	Housing Opportunities for Persons with AIDS (HOPWA)	Yes
10.	Indian Tribes and Tribally Designated Housing Entities (TDHEs) (Tribal Organizations)	Nonexistent
11.	Organizations led by and serving Black, Brown, Indigenous and other People of Color	Yes
12.	Organizations led by and serving LGBTQ+ persons	Yes
13.	Organizations led by and serving people with disabilities	Yes
14.	Private Foundations	Yes
15.	Public Housing Authorities	Yes
16.	Runaway and Homeless Youth (RHY)	Yes
17.	Temporary Assistance for Needy Families (TANF)	Yes
	Other:(limit 50 characters)	



18.	Police, schools, legal services providers, 211 Lifeline, behavioral health providers	Yes
-----	--	-----

1C-2.	CoC Consultation with ESG Program Recipients.	
	NOFO Section V.B.1.b.	

Describe in the field below how your CoC:	
1.	consulted with ESG Program recipients in planning and allocating ESG Program funds;
2.	participated in evaluating and reporting performance of ESG Program recipients and subrecipients;
3.	provided Point-in-Time (PIT) count and Housing Inventory Count (HIC) data to the Consolidated Plan jurisdictions within its geographic area; and
4.	provided information to Consolidated Plan Jurisdictions to address homelessness within your CoC's geographic area so it could be addressed in the Consolidated Plan update.

(limit 2,500 characters)

1. There are two ESG Recipients in the CoC, the City of Rochester and Monroe County. The City and County combine their ESG allocations and issue a joint Request for Proposals (RFP) annually. The CoC and ESG recipients work closely together throughout the year in planning and coordinating homeless housing and services. Both ESG recipients are on the CoC Board and are active participants on various CoC and Homeless Services Network (HSN) committees. Once ESG funding allocations are announced by HUD, planning meetings are held to identify where the greatest needs/gaps are and strategize on how ESG will be used in the most effective and efficient way to ensure that crisis response services remain operational and at capacity.

2. Once HUD announces the allocations for ESG funding, the City and County release the joint ESG RFP. Once applications have been submitted a rating and review session is set up. CoC staff participate in the review and rating of ESG applications and ESG recipients sit on the CoC Review and Ranking Committee. The CoC provides the ESG recipients with data to inform funding decisions based on local data. HMIS Staff works with ESG recipients and subrecipients to ensure that CAPERS which report on performance are complete, accurate, and submitted on time into SAGE. Performance reports using HMIS data are provided for individual projects and reporting groups, i.e., emergency shelters, street outreach, etc. during the application review process.

3. The CoC provides PIT and HIC data to the Consolidated Plan jurisdictions in the CoC geographic area which includes the City of Rochester, Monroe County, and the towns of Greece and Irondequoit.

4. The CoC provides the narrative for the Homeless sections of the Consolidated Plan and the Annual Action Plans for each of the jurisdictions in the CoC. This includes updates on successes, gaps, needs and trends in the homeless system.

1C-3.	Ensuring Families are not Separated.	
	NOFO Section V.B.1.c.	

Select yes or no in the chart below to indicate how your CoC ensures emergency shelter, transitional housing, and permanent housing (PSH and RRH) do not deny admission or separate family members regardless of each family member's self-reported sexual orientation and gender identity:
---

1.	Conducted mandatory training for all CoC- and ESG-funded service providers to ensure families are not separated.	Yes
2.	Conducted optional training for all CoC- and ESG-funded service providers to ensure families are not separated.	No
3.	Worked with ESG recipient(s) to adopt uniform anti-discrimination policies for all subrecipients.	Yes
4.	Worked with ESG recipient(s) to identify both CoC- and ESG-funded facilities within your CoC's geographic area that might be out of compliance and took steps to work directly with those facilities to bring them into compliance.	Yes
5.	Sought assistance from HUD by submitting questions or requesting technical assistance to resolve noncompliance by service providers.	No

1C-4.	CoC Collaboration Related to Children and Youth—SEAs, LEAs, School Districts.	
	NOFO Section V.B.1.d.	

Select yes or no in the chart below to indicate the entities your CoC collaborates with:

1.	Youth Education Provider	Yes
2.	State Education Agency (SEA)	No
3.	Local Education Agency (LEA)	No
4.	School Districts	Yes

1C-4a.	Formal Partnerships with Youth Education Providers, SEAs, LEAs, School Districts.	
	NOFO Section V.B.1.d.	

Describe in the field below the formal partnerships your CoC has with at least one of the entities where you responded yes in question 1C-4.

**(limit 2,500 characters)**

The McKinney-Vento liaison for the Rochester City School District (RCSD), the largest school district in the CoC, is a member of the Homeless Services Network (HSN), the stakeholder group for the CoC. RCSD is a member of the HSN Steering Committee and a member of the CoC Review and Ranking Committee to ensure ongoing communication around educational needs of homeless children in the shelter system who are with their parent(s)/guardian(s) and unaccompanied youth. The Greece School District, the second largest school district, is an active member of HSN. All CoC and ESG funded projects that serve unaccompanied youth and families with school age children have designated staff that are responsible for ensuring that the educational needs of the children are met in a timely manner. These programs have effective relationships with the McKinney Vento liaisons at both the Rochester and suburban school districts, support staff at local community colleges and universities to ensure educational needs are being met. Programs have policies and procedures detailing how youth should be encouraged to remain and/or be connected to educational services.

1C-4b.	Informing Individuals and Families Experiencing Homelessness about Eligibility for Educational Services.	
	NOFO Section V.B.1.d.	

Describe in the field below written policies and procedures your CoC uses to inform individuals and families who become homeless of their eligibility for educational services.

**(limit 2,500 characters)**

For all CoC and ESG funded programs that serve persons less than 19 years of age, or less than 22 if they have/had an Individualized Education Plan (IEP), the CoC Written Standards require that the programs identify a staff person(s) whose responsibility is to inform participants of their eligibility for educational services; assist as needed with obtaining school supplies, clothing, or other items that are needed to return/stay in school, assist as needed with providing/coordinating transportation so that students miss the fewest number of days as possible at both entry into program and exit. Transportation also includes any after school programs/activities that the student participated in prior to becoming homeless. The two providers of Head Start and Early Head Start are members of the Homeless Services Network and provide information on their programs to the membership.

1C-4c.	Written/Formal Agreements or Partnerships with Early Childhood Services Providers.	
	NOFO Section V.B.1.d.	

Select yes or no in the chart below to indicate whether your CoC has written formal agreements or partnerships with the listed providers of early childhood services:

		MOU/MOA	Other Formal Agreement
1.	Birth to 3 years	No	Yes
2.	Child Care and Development Fund	No	No
3.	Early Childhood Providers	No	Yes
4.	Early Head Start	No	Yes
5.	Federal Home Visiting Program–(including Maternal, Infant and Early Childhood Home and Visiting or MIECHV)	No	No
6.	Head Start	No	Yes
7.	Healthy Start	No	Yes
8.	Public Pre-K	No	Yes
9.	Tribal Home Visiting Program	No	No
	Other (limit 150 characters)		
10.			

1C-5.	Addressing Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors–Collaboration with Federally Funded Programs and Victim Service Providers.	
	NOFO Section V.B.1.e.	

In the chart below select yes or no for the organizations your CoC collaborates with:

	Organizations	
1.	state domestic violence coalitions	Yes
2.	state sexual assault coalitions	Yes
3.	other organizations that help this population	Yes

1C-5a.	Collaboration with Federally Funded Programs and Victim Service Providers to Address Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors.	
	NOFO Section V.B.1.e.	

Describe in the field below how your CoC regularly collaborates with organizations indicated in Question 1C-5 to:

1.	update CoC-wide policies; and
2.	ensure all housing and services provided in the CoC's geographic area are trauma-informed and can meet the needs of survivors.

(limit 2,500 characters)

1. Willow Domestic Violence Center (Willow) is the licensed Victim Service Provider (VSP) for this geographic area. Willow participates fully in all CoC and Coordinated Entry (CE) activities, including planning, training, and analyzing written policies. Written Standards for CoC and ESG funded programs are reviewed annually by all programs who participate, including the VSP. The CE Oversight Committee convenes subcommittees, one of which is the Training & Process Improvement Committee of which the VSP is a member. Additionally, the CoC worked directly with the VSP to develop a training curriculum for all frontline staff of CoC and ESG programs that provides details of developing safety plans and the current best practices for working with and serving survivors of domestic violence.

2. Most homeless programs provide their staff with training to deliver services in a trauma-informed manner. To supplement training that staff might be receiving from their employer, the CoC has implemented a training platform for all homeless program staff that includes modules about delivering services in a trauma-informed manner. The Coordinated Entry (CE) lead agency in the CoC also holds regular training seminars around topics that include trauma-informed care and are taught by mental health care practitioners. These trainings are available to the community free of charge, and CoC and ESG staff are encouraged to enroll.

1C-5b.	Coordinated Annual Training on Best Practices to Address the Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors.	
	NOFO Section V.B.1.e.	

Describe in the field below how your CoC coordinates to provide training for:

1.	project staff that addresses best practices (e.g., trauma-informed, victim-centered) on safety and planning protocols in serving survivors of domestic violence and indicate the frequency of the training in your response (e.g., monthly, semi-annually); and
----	---

	2. Coordinated Entry staff that addresses best practices (e.g., trauma informed care) on safety and planning protocols in serving survivors of domestic violence and indicate the frequency of the training in your response (e.g., monthly, semi-annually).
--	--

(limit 2,500 characters)

1. Training on best practices to address the needs of DV survivors is primarily provided by Willow Domestic Violence Center (Willow). Trainings are held at least once per year specifically for homeless program staff and focus on safety; importance of having and developing a safety plan, confidentiality, the basics of trauma informed and victim centered services. Willow staff developed a DV 101 training module for the CoC virtual learning center which can be accessed any time for new staff until an in-person training is available. Willow provides education and training in the schools, community based organizations and other settings that program staff can attend. Other organizations offer more in depth training on trauma informed and person centered practices such as Community Care Services, Inc. (CCSI) and the YWCA. Best practice training ensures that the needs of DV survivors can be met throughout the homeless system and that a full range of housing options are available to survivors.
2. Coordinated Entry (CE) staff participate in Willow trainings with a focus on safety especially in the area of confidentiality. CE staff who get referrals for those fleeing DV who are not linked to a victim service provider (VSP) connect them with Willow's 24-hour hotline to link to DV services. Based on the assessment of Willow staff a decision will be made on how to proceed with referrals to housing programs. Only de-identified data is shared during the referral process to housing programs. There is not a separate DV access point for CE.

1C-5c.	Implemented Safety Planning, Confidentiality Protocols in Your CoC's Coordinated Entry to Address the Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors.	
	NOFO Section V.B.1.e.	

Describe in the field below how your CoC's coordinated entry includes:

1.	safety planning protocols; and
2.	confidentiality protocols.

(limit 2,500 characters)

1. The safety of those experiencing domestic or dating violence is paramount to the delivery of services. All households that are assessed upon entering the homelessness system in the geographic area are screened for safety, and those that identify a safety risk are subsequently referred to the local Victim Service Provider (VSP), which is Willow Domestic Violence Center. The VSP operates a 24/7 hotline that is staffed by professionals in the area of safety planning specifically, and domestic and dating violence. The CoC and Coordinated Entry (CE) rely upon the expertise of the VSP to ensure safety for all DV households, and staff of all programs that participate in CE and/or CoC activities are trained annually on the best practices of safety for survivors of domestic violence. The VSP also recommends the most appropriate housing component for DV households.

2. The local Victim Service Provider (VSP) is Willow Domestic Violence Center. They participate in all CoC and Coordinated Entry (CE) planning activities, including the drafting, approval, and implementation of the CE Operations Manual. The Manual is the guidebook for all CE policies and processes and the VSP ensures that the specific needs of the domestic violence subpopulation are considered.

3. The local Victim Service Provider (VSP) participates in Coordinated Entry, which includes referring households to the Prioritization List. Households engage with the VSP for services and referred to the List anonymously. They are assigned a unique ID to remove all identifying information and to protect confidentiality. Additionally, whenever a household expresses a need to engage with the VSP for services (at any point during their participation with CE or CoC programs) they will be assured of anonymity by the VSP. As the local professionals in delivering services to those experiencing domestic or dating violence, the VSP can be relied upon to ensure all safety and confidentiality best practices are followed.

1C-5d.	Used De-identified Aggregate Data to Address the Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors.	
NOFO Section V.B.1.e.		
Describe in the field below:		
1.	the de-identified aggregate data source(s) your CoC used for data on survivors of domestic violence, dating violence, sexual assault, and stalking; and	
2.	how your CoC uses the de-identified aggregate data described in element 1 of this question to evaluate how to best meet the specialized needs related to domestic violence and homelessness.	

(limit 2,500 characters)

1. Using HMIS, the CoC is able to track data on the numbers of persons entering the homeless system that are currently fleeing domestic violence and those that have experienced domestic violence. There is not a comparable database being used at this time. The local Victim Service Provider (VSP), Willow Domestic Violence Center, utilizes a web-based software for their data collection but it is not a comparable database. Willow participates fully in the annual Point in Time (PIT) count, provides data annually on the total number of survivors served as requested by CoC and through their annual report which is published and distributed to the community. Willow staff and supervisors participate in all CoC planning, community stakeholder, and Coordinated Entry activities, which include providing training, evaluating and recommending policies, and partnering with YWCA and Legal Aid Society to operate a DV Rapid Rehousing program to best serve this subpopulation.

2. Willow partners with a CoC-funded agency to operate the Tapestry DV-Rapid Rehousing program. 100% of participants are survivors of domestic violence. Willow provides person-centered, trauma-informed services to the participants while case management services are provided by the YWCA, the housing agency. Legal Aid Society provides legal services. As the local expert in best practices for serving survivors of domestic violence, Willow provides specialized services to participants to ensure safety and create safety plans, advocate with landlords to ensure compliance with the Violence Against Women Act, ensure that the CoC emergency transfer plan is robust to ensure safety, and offer specialized counseling to heal from any traumatic experiences.

**&nbsp;**

1C-5e.	Implemented Emergency Transfer Plan Policies and Procedures for Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors.	
	NOFO Section V.B.1.e.	

Describe in the field below how your CoC communicates to all individuals and families seeking or receiving CoC Program assistance:

1.	whether your CoC has policies and procedures that include an emergency transfer plan;
2.	the process for individuals and families to request an emergency transfer; and
3.	the process your CoC uses to respond to individuals' and families' emergency transfer requests.

**(limit 2,500 characters)**

1.The Case Manager or Housing Specialist would inform the household of the emergency transfer process should the need arise. The emergency transfer plan is part of the Coordinated Entry (CE) operations manual so that program staff are aware of the policy and able to inform their clients. The CoC has implemented an emergency transfer plan in accordance with the Violence Against Women Act (VAWA). This plan identifies tenants who are eligible for an emergency transfer, the documentation needed to request an emergency transfer, confidentiality protections, how an emergency transfer may occur, and guidance to tenants on safety and security. This plan is based on a model emergency transfer plan published by the U.S. Department of Housing and Urban Development (HUD) and is in compliance with VAWA. If a program participant experiences domestic violence and it is determined that their safety is at risk if they remain in the housing unit, they will be transferred to another unit within the program if one is available or will go to the top of the prioritization list if they must transfer to another program.

2.The process by which a household may request a transfer is outlined in the Coordinated Entry (CE) Operations Manual which is provided to all entities who participate in CE. Annual CE trainings are held and are mandatory for all entities who participate in CE. The topic of domestic violence is addressed in these trainings. The local Victim Service Provider (VSP), Willow Domestic Violence Center is a full participant in all CE activities. VSP staff were involved in writing the portions of the CE operations manual related to DV.

1C-5f.	Access to Housing for Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking.	
	NOFO Section V.B.1.e.	

Describe in the field below how your CoC:	
1.	ensures that survivors of domestic violence, dating violence, sexual assault, or stalking have safe access to all of the housing and services available within the CoC's geographic area; and
2.	proactively identifies systemic barriers within your homeless response system that create barriers to safely house and provide services to survivors of domestic violence, dating violence, sexual assault, or stalking.

**(limit 2,500 characters)**

1. The CoC ensures that survivors are able to access all housing and services available. Willow Domestic Violence Center (Willow) is the only licensed victim service provider (VSP) in the CoC. Willow staff are members of the Coordinated Entry (CE) Oversight Workgroup which ensures that the specific needs of survivors are incorporated in all CE policies and procedures. Willow staff are knowledgeable of the housing and services available through the homeless system and are trained to complete the vulnerability assessment tool that is required for referral to the CE prioritization list.

2. Willow staff participate in the CE Oversight Workgroup and at the Homeless Services Network (HSN) meetings both of which are forums where barriers within the homeless response system are identified and solutions are developed, often resulting in changes to policies and procedures that ensure the safety and confidentiality of survivors. The Emergency Transfer plan that has been implemented is one example of the collaborative work that happens in the CoC.



1C-5g.	Ensuring Survivors With a Range of Lived Expertise Participate in Developing CoC-Wide Policy and Programs.	
	NOFO Section V.B.1.e.	

Describe in the field below how your CoC:

1.	ensured survivors with a range of lived expertise are involved in the development of your CoC-wide policy and programs; and	
2.	accounted for the unique and complex needs of survivors.	

**(limit 2,500 characters)**

1. The CoC is always recruiting persons with lived experience (PLE) to participate on the PLE Workgroup, as well as to participate on other workgroups and committees related to homelessness. The CoC partners with victim service providers (VSP) in the community to recruit survivors for these activities. Both VSP staff and PLE played a crucial role in the development of the Coordinated Entry (CE) system to ensure the safety and confidentiality of survivors and the development of the Emergency Transfer Procedure.
2. CoC staff meet with all PLE who are interested in participating on various workgroups/committees to make sure they feel safe and comfortable. It is not a requirement for PLE to disclose their story at any time. CE staff monitor the discussions at meetings carefully to observe whether a member(s) appears to be uncomfortable with certain topics and will check back with the PLE after the meeting to make sure they are feeling safe and were not re-traumatized.

1C-6.	Addressing the Needs of Lesbian, Gay, Bisexual, Transgender and Queer+--Anti-Discrimination Policy and Training.	
	NOFO Section V.B.1.f.	

	1. Did your CoC implement a written CoC-wide anti-discrimination policy ensuring that LGBTQ+ individuals and families receive supportive services, shelter, and housing free from discrimination?	Yes
	2. Did your CoC conduct annual CoC-wide training with providers on how to effectively implement the Equal Access to Housing in HUD Programs Regardless of Sexual Orientation or Gender Identity (Equal Access Final Rule)?	Yes
	3. Did your CoC conduct annual CoC-wide training with providers on how to effectively implement Equal Access in Accordance With an Individual's Gender Identity in Community Planning and Development Programs (Gender Identity Final Rule)?	Yes

1C-6a.	Anti-Discrimination Policy--Updating Policies--Assisting Providers--Evaluating Compliance--Addressing Noncompliance.	
	NOFO Section V.B.1.f.	

Describe in the field below:

	1. how your CoC regularly collaborates with LGBTQ+ and other organizations to update its CoC-wide anti-discrimination policy, as necessary to ensure all housing and services provided in the CoC are trauma-informed and able to meet the needs of LGBTQ+ individuals and families;	
	2. how your CoC assisted housing and services providers in developing project-level anti-discrimination policies that are consistent with the CoC-wide anti-discrimination policy;	
	3. your CoC's process for evaluating compliance with your CoC's anti-discrimination policies; and	
	4. your CoC's process for addressing noncompliance with your CoC's anti-discrimination policies.	

**(limit 2,500 characters)**

- 1.The CoC Anti-Discrimination Policy ensures that all homeless persons including LGBTQ+ individuals and families have equal access, without discrimination, to shelter, housing and supportive services available within the homeless system. The Anti-Discrimination Policy is reviewed at least annually to determine the need for updates/revision or as needed based on stakeholder feedback
- 2.Upon request, CoC staff can assist providers in developing project level anti-discrimination policies that ensure equal access to their program's housing and services. The assistance could vary from helping them to create a policy to reviewing their existing policy and making recommendations for changes/revisions.
- 3.CoC staff complete on-site annual monitoring visits to all CoC and ESG funded projects. The programs' policies and procedures are reviewed, including the Anti-Discrimination Policy, to assess consistency with the CoC Anti-Discrimination Policy.
- 4.If a program's policy is inconsistent with the CoC Policy, CoC Staff will make recommendations for changes/revisions. If the CoC was made aware of a situation where there is not equal access to a program's housing and services, the CoC would initiate a conversation with the program to determine the veracity of the claim and assist as needed to resolve the issue. If a timely resolution is not achieved, a corrective action plan may be put in place. Continued non-compliance could result in a loss of funding.

1C-7.	Public Housing Agencies within Your CoC's Geographic Area--New Admissions--General/Limited Preference--Moving On Strategy.
-------	--

NOFO Section V.B.1.g.

You must upload the PHA Homeless Preference\PHA Moving On Preference attachment(s) to the 4B. Attachments Screen.

Enter information in the chart below for the two largest PHAs highlighted in gray on the current CoC-PHA Crosswalk Report or the two PHAs your CoC has a working relationship with--if there is only one PHA in your CoC's geographic area, provide information on the one:

Public Housing Agency Name	Enter the Percent of New Admissions into Public Housing and Housing Choice Voucher Program During FY 2022 who were experiencing homelessness at entry	Does the PHA have a General or Limited Homeless Preference?	Does the PHA have a Preference for current PSH program participants no longer needing intensive supportive services, e.g., Moving On?
Rochester Housing Authority	0%	Yes-HCV	No
Fairport Housing Authority	0%	No	No

1C-7a.	Written Policies on Homeless Admission Preferences with PHAs.
--------	---

NOFO Section V.B.1.g.

Describe in the field below:

1.	steps your CoC has taken, with the two largest PHAs within your CoC's geographic area or the two PHAs your CoC has working relationships with, to adopt a homeless admission preference--if your CoC only has one PHA within its geographic area, you may respond for the one; or
----	---

2.	state that your CoC has not worked with the PHAs in its geographic area to adopt a homeless admission preference.
----	---

**(limit 2,500 characters)**

1.The Rochester Housing Authority (RHA) and Fairport Housing Authority (FHA) are the two PHAs in the CoC geographic area, with the RHA representing by far the largest number of households served. The RHA's most recent approved Housing Choice Voucher (HCV) Administrative Plan includes preferences for households who meet the definition of homeless. Per the plan, households on the HCV waiting list will receive an additional 50 'preference points' (the highest number of preference points that could be awarded locally) if they can be confirmed as also being homeless, as confirmed via a cross-match with HMIS information or presentation of homeless verification from a publicly or privately-operated shelter or transitional housing residence.

2.N/A

Please note for 1C-7 - the % of new admissions to Public Housing and HCV Program is "0" because that is not tracked. I tried to put something in there to indicate it but will only take a number.

1C-7b.	Moving On Strategy with Affordable Housing Providers.	
	Not Scored–For Information Only	

Select yes or no in the chart below to indicate affordable housing providers in your CoC's jurisdiction that your recipients use to move program participants to other subsidized housing:

1.	Multifamily assisted housing owners	Yes
2.	PHA	Yes
3.	Low Income Housing Tax Credit (LIHTC) developments	Yes
4.	Local low-income housing programs	Yes
	Other (limit 150 characters)	
5.		

1C-7c.	Include Units from PHA Administered Programs in Your CoC's Coordinated Entry.	
	NOFO Section V.B.1.g.	

In the chart below, indicate if your CoC includes units from the following PHA programs in your CoC's coordinated entry process:

1.	Emergency Housing Vouchers (EHV)	Yes
2.	Family Unification Program (FUP)	No
3.	Housing Choice Voucher (HCV)	No
4.	HUD-Veterans Affairs Supportive Housing (HUD-VASH)	Yes
5.	Mainstream Vouchers	No
6.	Non-Elderly Disabled (NED) Vouchers	No

7.	Public Housing	No
8.	Other Units from PHAs:	
	RHA owns seven units that were rehabbed with state funding (HHAP) to provide housing to homeless. There is now an MOU in place that referrals for those units must come through Coordinated Entry.	Yes

1C-7d.	Submitting CoC and PHA Joint Applications for Funding for People Experiencing Homelessness.	
	NOFO Section V.B.1.g.	

1.	Did your CoC coordinate with a PHA(s) to submit a competitive joint application(s) for funding or jointly implement a competitive project serving individuals or families experiencing homelessness (e.g., applications for mainstream vouchers, Family Unification Program (FUP), other programs)?	No
		Program Funding Source
2.	Enter the type of competitive project your CoC coordinated with a PHA(s) to submit a joint application for or jointly implement.	

1C-7e.	Coordinating with PHA(s) to Apply for or Implement HCV Dedicated to Homelessness Including Emergency Housing Voucher (EHV).	
	NOFO Section V.B.1.g.	

	Did your CoC coordinate with any PHA to apply for or implement funding provided for Housing Choice Vouchers dedicated to homelessness, including vouchers provided through the American Rescue Plan?	Yes
--	--	-----

1C-7e.1.	List of PHAs with Active MOUs to Administer the Emergency Housing Voucher (EHV) Program.	
	Not Scored—For Information Only	

	Does your CoC have an active Memorandum of Understanding (MOU) with any PHA to administer the EHV Program?	Yes
--	--	-----

If you select yes to question 1C-7e.1., you must use the list feature below to enter the name of every PHA your CoC has an active MOU with to administer the Emergency Housing Voucher Program.

<b>PHA</b>
Rochester Housing...

## 1C-7e.1. List of PHAs with MOUs

**Name of PHA:** Rochester Housing Authority

## 1D. Coordination and Engagement Cont'd

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2023 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

1D-1.	Discharge Planning Coordination.	
	NOFO Section V.B.1.h.	

Select yes or no in the chart below to indicate whether your CoC actively coordinates with the systems of care listed to ensure persons who have resided in them longer than 90 days are not discharged directly to the streets, emergency shelters, or other homeless assistance programs.

1. Foster Care	Yes
2. Health Care	Yes
3. Mental Health Care	Yes
4. Correctional Facilities	Yes

1D-2.	Housing First—Lowering Barriers to Entry.	
	NOFO Section V.B.1.i.	

1.	Enter the total number of new and renewal CoC Program-funded PSH, RRH, SSO non-coordinated entry, Safe Haven, and Transitional Housing projects your CoC is applying for in FY 2023 CoC Program Competition.	38
2.	Enter the total number of new and renewal CoC Program-funded PSH, RRH, SSO non-coordinated entry, Safe Haven, and Transitional Housing projects your CoC is applying for in FY 2023 CoC Program Competition that have adopted the Housing First approach.	35
3.	This number is a calculation of the percentage of new and renewal PSH, RRH, SSO non-Coordinated Entry, Safe Haven, and Transitional Housing projects the CoC has ranked in its CoC Priority Listing in the FY 2023 CoC Program Competition that reported that they are lowering barriers to entry and prioritizing rapid placement and stabilization to permanent housing.	92%

1D-2a.	Project Evaluation for Housing First Compliance.	
	NOFO Section V.B.1.i.	

You must upload the Housing First Evaluation attachment to the 4B. Attachments Screen.

	Describe in the field below:
1.	how your CoC evaluates every project—where the applicant checks Housing First on their project application—to determine if they are using a Housing First approach;
2.	the list of factors and performance indicators your CoC uses during its evaluation; and
3.	how your CoC regularly evaluates projects outside of your local CoC competition to ensure the projects are using a Housing First approach.

(limit 2,500 characters)

1. During the local project application process, applicants are required to answer questions regarding their adherence to Housing First (HF) principles, as well as submit their written program entry and Housing First policies. The Coordinated Entry (CE) Operations Manual contains the definition of HF as it pertains to the projects operating in the geographic area. The definition is developed in conjunction with program, CE, and CoC staff and is used as the standard against which the project's HF policy is compared. The submissions are reviewed by CoC staff and scored for compliance by the objective, non-conflicted Ranking and Review Committee (Committee). During the local application process for renewal projects, CE data is analyzed to ensure that the project is receiving 100% of its participants from the CE system, the referrals have an intake appointment scheduled with the project within 14 days of receiving the referral, and entered into HMIS within 72 hours of project entry.

2. Programs are required to submit their written program eligibility criteria as part of the renewal project application. The eligibility criteria is reviewed and compared to the CE HF community standards and full points are awarded for projects that adhere strictly to the community standard. 100% of new projects funded agree to adhere to the HF community standard. Renewal projects are monitored annually by the CoC for adherence to the HF community standard. The primary indicators used to assess compliance with HF is the retention in permanent housing and CE data; number of referrals denied, length of time between referral and housing move-in date

3. Coordinated Entry (CE) data is reviewed to see the number of referrals that programs have denied or where program entry dates exceed a reasonable time from the referral date. These could be indicators of programs not utilizing Housing First (HF) principles. CE staff may contact the program to gain more information when these situations occur. ESG and CoC programs are monitored annually by CoC staff. During the monitoring HF policies are reviewed. Case files are also reviewed to ensure HF principles are being followed when any program discharges have occurred. Case conferences are also held for participants that are experiencing housing instability. The case conference process ensures that participants are only being discharged in the most serious of circumstances.

1D-3.	Street Outreach—Scope.	
	NOFO Section V.B.1.j.	

	Describe in the field below:
1.	your CoC's street outreach efforts, including the methods it uses to ensure all persons experiencing unsheltered homelessness are identified and engaged;
2.	whether your CoC's Street Outreach covers 100 percent of the CoC's geographic area;
3.	how often your CoC conducts street outreach; and
4.	how your CoC tailored its street outreach to persons experiencing homelessness who are least likely to request assistance.

**(limit 2,500 characters)**

1. Street Outreach (SO) uses historical knowledge to canvas locations of the unsheltered. The methods used by SO include: hiring staff who are Persons with Lived Experience (PLE) as well as using Empathy-interview techniques to build a rapport. SO staff have supplies of: food and personal care items to increase engagement and discussion of potential housing options immediately. New locations of unsheltered homeless are also learned about via collaboration with community organizations that encounter unsheltered homelessness, such as law enforcement, local business owners, clergy, and community members. After engaging with unsheltered homeless, SO assists homeless individuals with accessing and navigating emergency shelter and Coordinated Entry (CE) systems.
2. SO covers 100% of the area.
3. SO is conducted weekdays and evenings with a schedule of locations they will be at on specific days and time so people will know where they are going to be. When temperatures fall consistently below 32 degrees, additional outreach is conducted to get people into shelter.
4. Street Outreach (SO) focuses on the unsheltered homeless who may have a myriad of behavioral health issues that often make them less likely to seek assistance. SO hires Person with Lived Experience (PLE) to use their common experience of unsheltered homelessness to locate, engage and build rapport with this population. The use of PLE staff makes it more likely that unsheltered persons that they engage with will share locations of their peers that SO was previously unaware of.

1D-4.	Strategies to Prevent Criminalization of Homelessness.	
	NOFO Section V.B.1.k.	

Select yes or no in the chart below to indicate strategies your CoC implemented to ensure homelessness is not criminalized and to reverse existing criminalization policies in your CoC's geographic area:

	Your CoC's Strategies	Ensure Homelessness is not Criminalized	Reverse Existing Criminalization Policies
1.	Engaged/educated local policymakers	Yes	Yes
2.	Engaged/educated law enforcement	Yes	Yes
3.	Engaged/educated local business leaders	Yes	No
4.	Implemented community wide plans	Yes	Yes
5.	Other:(limit 500 characters)		

1D-5.	Rapid Rehousing--RRH Beds as Reported in the Housing Inventory Count (HIC) or Longitudinal Data from HMIS.	
	NOFO Section V.B.1.i.	



		HIC Longitudinal HMIS Data	2022	2023
	Enter the total number of RRH beds available to serve all populations as reported in the HIC or the number of households served per longitudinal HMIS data, e.g., APR.	HIC	536	453

1D-6.	Mainstream Benefits–CoC Annual Training of Project Staff.	
	NOFO Section V.B.1.m.	

Indicate in the chart below whether your CoC trains program staff annually on the following mainstream benefits available for program participants within your CoC's geographic area:

	Mainstream Benefits	CoC Provides Annual Training?
1.	Food Stamps	Yes
2.	SSI–Supplemental Security Income	Yes
3.	SSDI–Social Security Disability Insurance	Yes
4.	TANF–Temporary Assistance for Needy Families	Yes
5.	Substance Use Disorder Programs	Yes
6.	Employment Assistance Programs	Yes
7.	Other (limit 150 characters)	

1D-6a.	Information and Training on Mainstream Benefits and Other Assistance.	
	NOFO Section V.B.1.m	

Describe in the field below how your CoC:

1.	systemically provides up-to-date information on mainstream resources available for program participants (e.g., Food Stamps, SSI, SSDI, TANF, substance abuse programs) within your CoC's geographic area;
2.	works with project staff to collaborate with healthcare organizations, including substance abuse treatment and mental health treatment, to assist program participants with receiving healthcare services; and
3.	works with projects to promote SSI/SSDI Outreach, Access, and Recovery (SOAR) certification of program staff.

(limit 2,500 characters)

1.The local county Department of Human Services (DHS), created a training curriculum designed specifically for front line staff of homeless housing, emergency shelter, and street outreach programs. The training contains explicit information about eligibility and application for mainstream benefits that are administered via OHS, which includes SNAP, TANF, General Assistance, Emergency Housing, employment/vocational training, transportation assistance, substance use treatment, and mental health support. The training is approved by DHS management and is hosted on the CoC learning management system (LMS). The curriculum is assigned to all staff of CoC-funded programs and CoC tracks participation, with the expectation that 100% of staff enroll and pass.

2.The CoC collaborated with Fidelis Care, a New York based health insurance company, to provide insurance navigation services to ensure all participants in CoC-funded programs have access to healthcare benefits, which include enrollment in mental health and substance use services. Fidelis care has assigned benefit specialists to serve the CoC, and staff of all CoC-funded programs can call their direct phone numbers with their participants and get enrolled in coverage over the phone. Fidelis does not direct participants to select a specific health coverage plan, but instead learns what services the participant needs and finds a plan that meets the requested criteria.

3.The CoC applied for and received ESG-CV funding for a SOAR program. A staff member at the CoC is the SOAR Local Lead for the geographic area and administers technical assistance to homeless program staff who wish to earn their SOAR certification. The CoC tracks how many staff people are SOAR certified, and works to ensure each project has at least 1 SOAR certified staff person

1D-7.	Increasing Capacity for Non-Congregate Sheltering.	
	NOFO Section V.B.1.n.	

Describe in the field below how your CoC is increasing its capacity to provide non-congregate sheltering.

**(limit 2,500 characters)**

Lessons learned from COVID have demonstrated the value of having non-congregate shelter options available in the emergency shelter system both for preventing the spread of infectious disease and as a best practice for homeless persons who have been resistant to entering shelter due to the difficulty of living in a congregate setting. Once the FEMA funding for congregate shelter was no longer available, ESG-CV funds were used to continue to provide hotel placements but to a much smaller number of persons. The Monroe County Department of Human Services (MCDHS) has also continued to provide hotel placements on a limited basis when shelter capacity is full or when it is clear a person is not able to tolerate congregate living. MCDHS released an RFP to increase temporary housing options in the community due to increasing demand for emergency housing. One of those programs is a site which provides each person with their own bedroom, though they still share bathrooms, kitchen, and community space. Though not considered non-congregate due to sharing bathrooms, it is definitely a setting that is preferred by the homeless population. The City of Rochester and Monroe County are HOME-ARP recipients. The City and County are partnering with the CoC for planning for the HOME-ARP funding. Based on results of surveys and feedback from the community, the local HOME-ARP RFP for Non-Congregate Shelter has been released and applications have been submitted. A non-conflicted review team is being formed to read and score the applications.

ID-8.	Partnerships with Public Health Agencies—Collaborating to Respond to and Prevent Spread of Infectious Diseases.	
	NOFO Section V.B.1.o.	
	Describe in the field below how your CoC effectively collaborates with state and local public health agencies to:	
1.	develop CoC-wide policies and procedures to respond to infectious disease outbreaks; and	
2.	prevent infectious disease outbreaks among people experiencing homelessness.	

**(limit 2,500 characters)**

- 1.The CoC is a member of the Shelter Task Force that was created in March 2020 to address Covid in the Emergency Shelter (ES) system which expanded to include the entirety of the homelessness system. The CoC and the local Department of Health (DOH) and other Task Force members published a manual that is the guiding policy and procedure document for homeless service staff response to infectious disease.
- 2.The manual created by the Shelter Task Force contains guidance for preventing infectious disease outbreaks in congregate settings and includes measures such as isolation of infected households, decreasing shelter capacity to allow for social distancing, cleaning and sanitation guidance, and transportation to non-congregate settings.

ID-8a.	Collaboration With Public Health Agencies on Infectious Diseases.	
	NOFO Section V.B.1.o.	
	Describe in the field below how your CoC:	
1.	shared information related to public health measures and homelessness, and	

	2. facilitated communication between public health agencies and homeless service providers to ensure street outreach providers and shelter and housing providers are equipped to prevent or limit infectious disease outbreaks among program participants.
--	--

**(limit 2,500 characters)**

1. An Emergency Shelter Leadership workgroup was formed as a subgroup of the Shelter Task Force. The group continues to meet monthly and is the forum to communicate information to providers should there be infectious outbreaks in the future.
2. Monroe County Department of Public Health (MCDPH) attends the Emergency Shelter Leadership meetings on an as-needed basis to convey information to the Shelter and SO providers about public health concerns. MCDPH will also attend future meetings to share information on the availability of flu vaccinations and the new COVID booster vaccines.

1D-9.	Centralized or Coordinated Entry System–Assessment Process.	
	NOFO Section V.B.1.p.	

Describe in the field below how your CoC’s coordinated entry system:

1.	covers 100 percent of your CoC’s geographic area;
2.	uses a standardized assessment process; and
3.	is updated regularly using feedback received from participating projects and households that participated in coordinated entry.

**(limit 2,500 characters)**

1. Monroe County is the CoC geographic area and the CE system covers the entire County. CE staff conduct ongoing outreach and training to providers outside the homeless system that serve homeless persons regardless of their location. Rapid Rehousing (RRH) and the majority of the Permanent Supportive Housing (PSH) programs provide tenant based rental assistance that allows for participants' choice in where they live throughout Monroe County. Review of the list of organizations making referrals to the prioritization list and the zip code of participants collected in HMIS demonstrates that CE covers the whole county.
2. The CE system uses a standard assessment tool, VI-SPDAT, to prioritize all CE referrals. All users of CE receive training on how to administer the VI-SPDAT in an objective manner. The CoC and CE are exploring options to replace this assessment tool as the vendor is no longer supporting the tool.
3. The CE Training Workgroup is co-chaired by CE and CoC staff. The remaining members are program staff and Persons with Lived Experience (PLE) that participate in CE. Each CE program type is represented on the group, from emergency shelter to rapid rehousing to permanent supportive housing, among others. The purpose of the group is to bring the different program types together to talk about CE and how it is operating, find any areas for improvement, and implement policy and/or procedure changes using information gained directly from work group members. The group meets biweekly and cycles new members every 6 months to keep perspectives fresh. Program staff identify PLE who express an interest in participating. The CE Training workgroup is convened to get input when homelessness issues arise, i.e., increased numbers of unsheltered homeless, safety issues, etc.

1D-9a.	Program Participant-Centered Approach to Centralized or Coordinated Entry.	
	NOFO Section V.B.1.p.	
	Describe in the field below how your CoC's coordinated entry system:	
	1. reaches people who are least likely to apply for homeless assistance in the absence of special outreach;	
	2. prioritizes people most in need of assistance;	
	3. ensures people most in need of assistance receive permanent housing in a timely manner, consistent with their preferences; and	
	4. takes steps to reduce burdens on people using coordinated entry.	

**(limit 2,500 characters)**

1. For households that access the emergency shelter (ES) system, the CE assessment is part of the intake process. For households who are resistant to entering ES and who are residing in unsheltered situations within the geographic area, engagement occurs by regular and systematic contact with Street Outreach (SO) teams. SO participates fully in CE and has the ability within their funding structure to enroll participants in the SO program for a minimum of 6 months, which allows for time to build trust and rapport with the client. When trust is established the SO staff can administer the assessment tool and acquire accurate information about the household that otherwise wouldn't have been disclosed had there not been adequate time to establish a trusting relationship. SO programs cover 100% of the geographic area of the CoC.

2. All access points to CE utilize the same assessment tool, the VI-SPDAT, and are prioritized using the answers given during the assessment. Additional points are given based on factors that will prioritize people most in need of assistance, such as age or length of time homeless. As households are assessed, they are placed onto the Prioritization List in the order of greatest need for services. The CE Operations Manual contains the specific prioritization criteria for homeless housing programs to ensure transparency and to inform users of CE and the clients they serve.

3. Homeless households with the highest VI-SPDAT scores are prioritized for referrals to housing programs. CoC monitors program utilization to ensure that program openings are filled as soon as they become available. CE staff then match households with programs, according to specific subpopulations served, the interventions that are needed, and based on client choice. CE staff accept CE applications on a rolling basis, so that households are prioritized in real time.

4. CoC takes steps to reduce burdens on people using CE. HMIS is used to complete both the VI-SPDAT and the CE application. Most programs use HMIS so much of the data is prepopulated in the application itself reducing the time it takes to submit to CE. Referring programs are notified when their client is referred to a housing program. CE staff sends an email to both the referring and receiving agencies and provides contact information so that they can communicate and move the referral forward quickly. Progress notes regarding the referral process are also entered into HMIS.

1D-9b.	Informing Program Participant about Rights and Remedies through Centralized or Coordinated Entry—Reporting Violations.	
	NOFO Section V.B.1.p.	

Describe in the field below how your CoC through its centralized or coordinated entry:	
1.	affirmatively markets housing and services provided within the CoC’s geographic area and ensures it reaches all persons experiencing homelessness;
2.	informs program participants of their rights and remedies available under federal, state, and local fair housing and civil rights laws; and
3.	reports any conditions or actions that impede fair housing choice for current or prospective program participants to the jurisdiction(s) responsible for certifying consistency with the Consolidated Plan.

**(limit 2,500 characters)**

1. CoC Staff finds opportunities throughout the year to present information to the general public on the housing and services that are provided through the homeless system. There is a focus on presenting to organizations, groups, etc. that primarily serve persons who are most likely to need homeless services; i.e. - persons of color, those with disability(ies), serve very low income households, are located in very low income neighborhoods, etc. This ensures that programs are affirmatively marketed throughout the community. The CoC weekly newsletter that goes out to more than 500+ people includes articles announcing new programs or changes in policies and procedures.
2. Coordinated Entry (CE) staff are knowledgeable about all of the programs that utilize CE as their referral source and provide basic info to Case Managers who are referring people and to participants so that there is choice in which program a person is referred to whenever possible (i.e. - there are available openings). When a person is referred to a program through Coordinated Entry (CE) an intake is scheduled. At that time potential participants receive detailed information on the program, including their rights and responsibilities under fair housing law.
3. Legal Assistance of Western NY (LAWNY) are members of the Homeless Services Network and other various committees/workgroups. LAWNY provides Fair Housing training. If there are instances of discrimination and/or violation of Fair Housing laws, they are first reported to LAWNY and/or other volunteer legal service organizations that are available to mediate/litigate the issue as needed. If it can not be resolved it will go to the appropriate unit of local government, NY State or HUD. When updates to the City and County Impediments to Fair Housing Plans are updated, the CoC and housing providers are invited to participate.

1D-10.	Advancing Racial Equity in Homelessness—Conducting Assessment.	
	NOFO Section V.B.1.q.	

1.	Has your CoC conducted a racial disparities assessment in the last 3 years?	Yes
2.	Enter the date your CoC conducted its latest assessment for racial disparities.	12/10/2021

1D-10a.	<b>Process for Analyzing Racial Disparities–Identified Racial Disparities in Provision or Outcomes of Homeless Assistance.</b> NOFO Section V.B.1.q.	
Describe in the field below:		
1.	your CoC's process for analyzing whether any racial disparities are present in the provision or outcomes of homeless assistance; and	
2.	what racial disparities your CoC identified in the provision or outcomes of homeless assistance.	

**(limit 2,500 characters)**

1.The CoC, in conjunction with Coordinated Entry (CE), have undertaken racial equity and disparity analysis for homeless services in the geographic area using HMIS and CE data . The CoC Data Workgroup analyzes system and program level outcomes for equity. In addition to HMIS and CE data, the data analysis process utilizes the HUD Race and Ethnicity Analysis Tool and StellaP system-level data.

2.The most recent analysis of racial equity within the homelessness system occurred in March 2021. The analysis revealed that though BIPOC persons are overrepresented in the homeless system there was no disparity in the access to housing and services based on race or ethnicity. Outcomes for exits to permanent housing and accessing income resources were also analyzed. The only disparity identified was that people of Hispanic origin seem to face more challenges in accessing income resources. The root cause has not been identified at this time.

1D-10b.	<b>Implemented Strategies that Address Racial Disparities.</b> NOFO Section V.B.1.q.	
Select yes or no in the chart below to indicate the strategies your CoC is using to address any racial disparities.		

1.	The CoC's board and decisionmaking bodies are representative of the population served in the CoC.	Yes
2.	The CoC has identified steps it will take to help the CoC board and decisionmaking bodies better reflect the population served in the CoC.	Yes
3.	The CoC is expanding outreach in geographic areas with higher concentrations of underrepresented groups.	Yes
4.	The CoC has communication, such as flyers, websites, or other materials, inclusive of underrepresented groups.	Yes
5.	The CoC is training staff working in the homeless services sector to better understand racism and the intersection of racism and homelessness.	Yes
6.	The CoC is establishing professional development opportunities to identify and invest in emerging leaders of different races and ethnicities in the homelessness sector.	Yes
7.	The CoC has staff, committees, or other resources charged with analyzing and addressing racial disparities related to homelessness.	Yes
8.	The CoC is educating organizations, stakeholders, boards of directors for local and national nonprofit organizations working on homelessness on the topic of creating greater racial and ethnic diversity.	Yes
9.	The CoC reviewed coordinated entry processes to understand their impact on people of different races and ethnicities experiencing homelessness.	Yes

10.	The CoC is collecting data to better understand the pattern of program use for people of different races and ethnicities in its homeless services system.	Yes
11.	The CoC is conducting additional research to understand the scope and needs of different races or ethnicities experiencing homelessness.	Yes
	Other:(limit 500 characters)	
12.		

1D-10c.	Implemented Strategies that Address Known Disparities.	
	NOFO Section V.B.1.q.	

Describe in the field below the steps your CoC is taking to address the disparities identified in the provision or outcomes of homeless assistance.

**(limit 2,500 characters)**

Using information and recommendations obtained from the racial equity analyses of the VI-SPDAT and outcomes of homeless housing programs, the CoC and Coordinated Entry (CE) have taken steps to address any disparities that exist. To reduce bias in VI-SPDAT scores and to increase reliability of the assessment, the CoC and CE have partnered to create a robust training curriculum for those staff people who administer the VI-SPDAT. At the recommendation of the consultants who analyzed the VI-SPDAT tool as it is being used within the CoC, front line staff all must actively participate in training that will ensure fidelity to the proper administration of the tool. Additionally, broad trainings focused on trauma responsiveness, motivational interviewing, and cultural competency are offered within the community and advertised via the CoC. All documents that are used to introduce the CE assessment are written at a literacy level appropriate for the population served, and all documents are introduced to a client in their native language. CE has amended policies to respond better to the needs of the clients served, this includes increasing the amount of time that a referring case manager can amend a client's assessment score to allow time for building rapport and trust between client and case manager.

1D-10d.	Tracked Progress on Preventing or Eliminating Disparities.	
	NOFO Section V.B.1.q.	

Describe in the field below:

1.	the measures your CoC has in place to track progress on preventing or eliminating disparities in the provision or outcomes of homeless assistance; and
2.	the tools your CoC uses.

**(limit 2,500 characters)**



1. Race, ethnicity, gender, disability and household types of the homeless population are the data standards that are compared for the homeless population vs. the general population, the homeless population vs. the entries into the CoC funded housing programs, and the homeless population vs. the persons on the CE prioritization list. Having a source of income, exit destination and returns to homelessness are outcomes that are also tracked by those data standards to determine if there are disparities in outcomes. The data has consistently shown that persons of color and those with a disability are disproportionately found in the homeless population as compared to the general population. However there are no disparities found based on race, ethnicity and those with a disability in accessing homeless housing programs. The only disparity found regarding outcomes is that persons identifying as Hispanic are slightly less likely to be able to access income supports.
2. HMIS, Coordinated Entry (CE) and Stella P data is used to track progress in preventing or eliminating disparities in access to and outcomes of homeless assistance.

1D-11.	Involving Individuals with Lived Experience of Homelessness in Service Delivery and Decisionmaking—CoC’s Outreach Efforts.	
	NOFO Section V.B.1.r.	

Describe in the field below your CoC’s outreach efforts (e.g., social media announcements, targeted outreach) to engage those with lived experience of homelessness in leadership roles and decision making processes.

**(limit 2,500 characters)**

The CoC conducts outreach to Persons with Lived Experience (PLE) at public meetings of the Homeless Services Network (HSN) and sends emails to reach out to homeless stakeholders in the community. Outreach is also conducted during regular monthly meetings with program staff of all CoC-funded programs. Providers are encouraged to nominate persons who demonstrate a desire to participate in community planning efforts and workgroups. Local service providers who interact with persons experiencing or who have a history of homelessness are contacted to provide names and phone numbers of persons who might wish to participate in decision-making process. Program staff in both CoC-funded and non CoC-funded homelessness programs who have lived experience of homelessness are invited to join, and currently participate in, homeless planning efforts.

1D-11a.	Active CoC Participation of Individuals with Lived Experience of Homelessness.	
	NOFO Section V.B.1.r.	

You must upload the Letter Signed by Working Group attachment to the 4B. Attachments Screen.  
Enter in the chart below the number of people with lived experience who currently participate in your CoC under the four categories listed:

	Level of Active Participation	Number of People with Lived Experience Within the Last 7 Years or Current Program Participant	Number of People with Lived Experience Coming from Unsheltered Situations
1.	Included in the decisionmaking processes related to addressing homelessness.	5	1
2.	Participate on CoC committees, subcommittees, or workgroups.	15	3
3.	Included in the development or revision of your CoC's local competition rating factors.	0	1
4.	Included in the development or revision of your CoC's coordinated entry process.	1	0

1D-11b.	Professional Development and Employment Opportunities for Individuals with Lived Experience of Homelessness.	
	NOFO Section V.B.1.r.	

Describe in the field below how your CoC or CoC membership organizations provide professional development and employment opportunities to individuals with lived experience of homelessness.

(limit 2,500 characters)

Throughout the community, Persons with Lived Experience (PLE) have opportunities for education, training, and employment within homeless housing programs. Recent experience has shown that programs that employ peer supports (who are often PLE, or who are in recovery from substance use disorder) have more success with building relationships and remaining engaged with their participants. For those program employees who work in CoC-funded homeless programs, the CoC provides skills-based training to assist programs in achieving communitywide continuity in service delivery. The CoC training supplements training that the employee receives at their agency and is centered around topics that will help the employee build skills to succeed in the human service sector. Topics include effectively connecting participants with mainstream benefits and employment opportunities, writing effective case notes, service planning and goal setting. The CoC stakeholders' group, the Homeless Services Network (HSN) has a training committee that plans and coordinates training for all providers, which includes PLE who work, volunteer, or are simply interested in learning more about building skills to assist the homeless. New York State offers a professional Certification in Peer Recovery Advocacy (CRPA). There are staff in CoC-funded programs who have earned their CRPA which allows them to draw on their personal experience with substance use and recovery to provide non-clinical support services to their program participants.

1D-11c.	Routinely Gathering Feedback and Addressing Challenges of Individuals with Lived Experience of Homelessness.	
	NOFO Section V.B.1.r.	

Describe in the field below:

1. how your CoC routinely gathers feedback from people experiencing homelessness;
2. how your CoC routinely gathers feedback from people who have received assistance through the CoC or ESG Programs; and
3. the steps your CoC has taken to address challenges raised by people with lived experience of homelessness.

**(limit 2,500 characters)**

1. The CoC routinely gathers feedback from Persons with Lived Experience (PLE) about how services are delivered via the PLE Workgroup . The PLE Workgroup is comprised entirely of PLE and its opinions and recommendations are used to inform the community's response to homelessness. For example, one Group member with unsheltered homelessness experience is employed as a manager of a Street Outreach (SO) program and oversees day to day operations at the only locally-sanctioned encampment within the CoC's geographic area. This member keeps the PLE Workgroup, the CoC, and the CoC stakeholders' group the Homeless Services Network (HSN) aware of the current needs of the unsheltered population. Other members of the Group include staff of homeless housing programs who have lived experience and who provide input into best practices in service delivery to maximize engagement with participants. The information gleaned from the Group meetings has been used during the local project application competition, and the members of the group will either be members of or provide input to Coordinated Entry (CE) Equity and Inclusion workgroup for the purpose of analyzing policies and procedures and their effect on this subpopulation.

2. PLE participate in HSN, are on the CoC Board, and participate in the Chronic Homeless Workgroup which have always informed the CoC of the effects of policy and procedures on this subpopulation. The CoC is continually working to improve the homeless system responsiveness and formalize the process for PLE to become involved with planning activities and to offer feedback.

3. Once PLE have identified barriers/challenges that are faced by the homeless it is brought to the attention of the most appropriate existing committee/workgroup or an ad hoc committee may be formed. PLE are most often members of these workgroups and are able to articulate the challenges, make recommendations for possible solutions and ensure that the solution is equitable and meets the needs of the homeless.

1D-12.	Increasing Affordable Housing Supply.	
	NOFO Section V.B.1.t.	
	Describe in the field below at least 2 steps your CoC has taken in the past 12 months to engage city, county, or state governments that represent your CoC's geographic area regarding the following:	
1.	reforming zoning and land use policies to permit more housing development; and	
2.	reducing regulatory barriers to housing development.	

**(limit 2,500 characters)**

1.The CoC has had discussions with local government, City of Rochester and Monroe County regarding land use policies to permit more housing development. Zoning policies in the City of Rochester have become less restrictive which has allowed for increased development of affordable housing within the City limits. The CoC continues to work with Monroe County to expand affordable housing development in the County outside the City limits, particularly multi-family project development other than senior housing. In addition to NIMBY issues, each unit of local government i.e. - towns, villages have their own zoning ordinances which present significant challenges to reform. There is one affordable housing development currently under construction in suburban Penfield NY; it is a senior project though which are often less controversial. This program will have ESSHI units dedicated for frail elderly who will be referred through Coordinated Entry. CoC Staff is a member of the City/County Racial and Structural Equity (RASE) Commission's Housing Workgroup which has identified its priority as implementing a Zoning Alignment Program (ZAP) to expand housing choice.

2.The CoC is an active member in the Supportive Housing Network of NY (SHNNY), a strong advocate for the development of supportive housing statewide. There have been discussions with NYC Homes and Community Renewal regarding reducing regulatory barriers to housing development. While the Low Income Housing Tax Credit (LIHTC) administered by HCR is one of the primary capital funding sources for affordable housing development, it also increases the costs of development. Reducing administrative costs and energy efficiency requirements have been discussed. Reducing regulatory costs could increase development particularly in suburban communities where land costs can be much more expensive.

## 1E. Project Capacity, Review, and Ranking–Local Competition

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2023 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

1E-1.	<b>Web Posting of Your CoC’s Local Competition Deadline–Advance Public Notice.</b> NOFO Section V.B.2.a. and 2.g. You must upload the Web Posting of Local Competition Deadline attachment to the 4B. Attachments Screen.	
-------	---	--

1.	Enter your CoC’s local competition submission deadline date for New Project applicants to submit their project applications to your CoC—meaning the date your CoC published the deadline.	08/16/2023
2.	Enter the date your CoC published the deadline for Renewal Project applicants to submit their project applications to your CoC’s local competition—meaning the date your CoC published the deadline.	05/11/2023

1E-2.	<b>Project Review and Ranking Process Your CoC Used in Its Local Competition. We use the response to this question and the response in Question 1E-2a along with the required attachments from both questions as a factor when determining your CoC’s eligibility for bonus funds and for other NOFO criteria below.</b>	
	NOFO Section V.B.2.a., 2.b., 2.c., 2.d., and 2.e.  You must upload the Local Competition Scoring Tool attachment to the 4B. Attachments Screen.  Select yes or no in the chart below to indicate how your CoC ranked and selected project applications during your local competition:	

1.	Established total points available for each project application type.	Yes
2.	At least 33 percent of the total points were based on objective criteria for the project application (e.g., cost effectiveness, timely draws, utilization rate, match, leverage), performance data, type of population served (e.g., DV, youth, Veterans, chronic homelessness), or type of housing proposed (e.g., PSH, RRH).	Yes
3.	At least 20 percent of the total points were based on system performance criteria for the project application (e.g., exits to permanent housing destinations, retention of permanent housing, length of time homeless, returns to homelessness).	Yes
4.	Provided points for projects that addressed specific severe barriers to housing and services.	Yes

5.	Used data from comparable databases to score projects submitted by victim service providers.	Yes
6.	Provided points for projects based on the degree the projects identified any barriers to participation (e.g., lack of outreach) faced by persons of different races and ethnicities, particularly those over-represented in the local homelessness population, and has taken or will take steps to eliminate the identified barriers.	Yes

1E-2a.	Scored Project Forms for One Project from Your CoC's Local Competition. We use the response to this question and Question 1E-2. along with the required attachments from both questions as a factor when determining your CoC's eligibility for bonus funds and for other NOFO criteria below.	
	NOFO Section V.B.2.a., 2.b., 2.c., and 2.d.	

You must upload the Scored Forms for One Project attachment to the 4B. Attachments Screen.  
 Complete the chart below to provide details of your CoC's local competition:

1.	What were the maximum number of points available for the renewal project form(s)?	104
2.	How many renewal projects did your CoC submit?	38
3.	What renewal project type did most applicants use?	PH-PSH

1E-2b.	Addressing Severe Barriers in the Local Project Review and Ranking Process.	
	NOFO Section V.B.2.d.	

Describe in the field below:

1.	how your CoC analyzed data regarding each project that has successfully housed program participants in permanent housing;
2.	how your CoC analyzed data regarding how long it takes to house people in permanent housing;
3.	how your CoC considered the specific severity of needs and vulnerabilities experienced by program participants preventing rapid placement in permanent housing or the ability to maintain permanent housing when your CoC ranked and selected projects; and
4.	considerations your CoC gave to projects that provide housing and services to the hardest to serve populations that could result in lower performance levels but are projects your CoC needs in its geographic area.

(limit 2,500 characters)

1. For new projects, applicants are required to estimate the percent of participants they will serve that make up certain subpopulations, such as chronic homeless, re-entry, fleeing domestic violence, mental or physical illness, substance use disorder. Applicants also answer questions about the projected project outcomes, provide a description of the project's strategy to achieve the desired outcomes, and estimate a timeline for achieving the outcomes. Applicants must demonstrate in writing that they understand the many complex needs of the proposed subpopulation(s) and can develop plans to address the needs. For renewal projects, data about subpopulation(s) served is collected via HMIS. Programs are given the opportunity to explain mitigating factors to the Ranking and Review Committee that prevented them from achieving the desired outcomes. Applicants can explain specifics about the subpopulation(s) served during the reporting year and are encouraged to be specific about difficulties encountered. Based on the mitigating factors presented, additional points can be earned to offset the difficulties of the subpopulation(s) served.

2. Coordinated Entry (CE) staff track all referrals and uses that data to determine the average length of time it takes each project to house participants during the program year. A community wide average is calculated as well as an average time for each housing component. Projects are scored in comparison to both the community average and the average time calculated for the project type, i.e. - RRH, PSH, TH. This ensures that projects are being compared to like projects with similar populations.

3. New project applicants are given the opportunity to estimate the length of time it will take for them to achieve community benchmarks for program outcomes. This question allows programs to explain the potential difficulties they may encounter within the subpopulation to be served. If a renewal project does not meet one or more community benchmarks during the program year as reported in HMIS they may explain any mitigating factors, which may include severity of needs of the households served. The renewal project has an opportunity during the ranking and review process to present those factors.

4. During the Ranking and Review process for new and renewal projects scores are calculated based on comparisons with like projects; i.e. - RRH to RRH, TH to TH, etc.

1E-3.	Advancing Racial Equity through Participation of Over-Represented Populations in the Local Competition Review and Ranking Process.	
-------	--	--

NOFO Section V.B.2.e.

Describe in the field below:

1.	how your CoC used the input from persons of different races and ethnicities, particularly those over-represented in the local homelessness population, to determine the rating factors used to review project applications;
2.	how your CoC included persons of different races and ethnicities, particularly those over-represented in the local homelessness population in the review, selection, and ranking process; and
3.	how your CoC rated and ranked projects based on the degree to which their project has identified any barriers to participation (e.g., lack of outreach) faced by persons of different races and ethnicities, particularly those over-represented in the local homelessness population, and has taken or will take steps to eliminate the identified barriers.

(limit 2,500 characters)

1. Each year CoC staff reaches out to the community to recruit new members of the Ranking and Review Committee via the CoC email listserv, the CoC weekly newsletter and need is shared at a variety of public meetings. Targeted outreach may be conducted to recruit persons who are overrepresented in the homeless population. The composition of the Rating and Ranking Committee though diverse, does not yet reflect the same percentages of persons overrepresented in the homeless system.

2. The Ranking and Review Committee also reviews new and renewal project applications and rating factors prior to release of the materials for the local application process to provide input. Based on this input there were some changes made to application questions, but the rating factors were not changed from last year.

3. The outreach efforts made to recruit Ranking and Review Committee members have been described in part 1 of this question. It is challenging to recruit members for this Committee in general, as members have to be non-conflicted, not an employee or Board member of an organization that receives CoC funding. We will continue our targeted outreach efforts to recruit persons of color and persons with lived experience for the Committee.

4. Barriers to participation was not a rating factor for renewal projects this year, however, projects were asked to provide information on how their project ensures that participants can access their programs and feel comfortable with the housing and services regardless of race, ethnicity, gender, age, disability, etc. They were also asked how they involve persons with lived experience. These questions were not scored this year but may be in the future.

<b>1E-4.</b>	<b>Reallocation—Reviewing Performance of Existing Projects.</b>	
	NOFO Section V.B.2.f.	

Describe in the field below:

1.	your CoC's reallocation process, including how your CoC determined which projects are candidates for reallocation because they are low performing or less needed;
2.	whether your CoC identified any low performing or less needed projects through the process described in element 1 of this question during your CoC's local competition this year;
3.	whether your CoC reallocated any low performing or less needed projects during its local competition this year; and
4.	why your CoC did not reallocate low performing or less needed projects during its local competition this year, if applicable.

**(limit 2,500 characters)**



- 1.The CoC has a Reallocation Policy that is reviewed and revised as needed annually. The possible reasons for reallocation include: project has a history of not spending down their CoC funding, project has a history of not meeting performance outcomes, project has capacity issues that negatively affect the ongoing operation of the program, project voluntarily decides not to renew their funding, project voluntarily chooses to reallocate their funding to create a project that better meets a community need.
- 2.There were two projects that were identified that could potentially be reallocated.
- 3.The Rating and Ranking Committee decided that no projects would be reallocated this year.
- 4.Projects were not reallocated this year to allow projects that were still reeling from the challenges created by the COVID pandemic mire time to address issues that affected performance and/or occupancy. Providers have informed the CoC that staffing shortages, the volatility of the rental market, the increased service needs of participants, and the lingering unintended consequences of the New York State eviction moratorium are issues that affected performance.

1E-4a.	Reallocation Between FY 2018 and FY 2023.	
	NOFO Section V.B.2.f.	

	Did your CoC cumulatively reallocate at least 20 percent of its ARD between FY 2018 and FY 2023?	Yes
--	--	-----

1E-5.	Projects Rejected/Reduced–Notification Outside of e-snaps.	
	NOFO Section V.B.2.g.	
	You must upload the Notification of Projects Rejected-Reduced attachment to the 4B. Attachments Screen.	

1.	Did your CoC reject any project application(s) submitted for funding during its local competition?	Yes
2.	Did your CoC reduce funding for any project application(s) submitted for funding during its local competition?	Yes
3.	Did your CoC inform applicants why your CoC rejected or reduced their project application(s) submitted for funding during its local competition?	Yes
4.	If you selected Yes for element 1 or element 2 of this question, enter the date your CoC notified applicants that their project applications were being rejected or reduced, in writing, outside of e-snaps. If you notified applicants on various dates, enter the latest date of any notification. For example, if you notified applicants on 06/26/2023, 06/27/2023, and 06/28/2023, then you must enter 06/28/2023.	09/12/2023

1E-5a.	Projects Accepted–Notification Outside of e-snaps.	
	NOFO Section V.B.2.g.	
	You must upload the Notification of Projects Accepted attachment to the 4B. Attachments Screen.	

	<p>Enter the date your CoC notified project applicants that their project applications were accepted and ranked on the New and Renewal Priority Listings in writing, outside of e-snaps. If you notified applicants on various dates, enter the latest date of any notification. For example, if you notified applicants on 06/26/2023, 06/27/2023, and 06/28/2023, then you must enter 06/28/2023.</p>	09/12/2023
--	---	------------

1E-5b.	<p>Local Competition Selection Results for All Projects.</p> <p>NOFO Section V.B.2.g.</p> <p>You must upload the Local Competition Selection Results attachment to the 4B. Attachments Screen.</p>	
--------	--	--

	<p>Does your attachment include:</p> <ol style="list-style-type: none"> <li>1. Project Names;</li> <li>2. Project Scores;</li> <li>3. Project accepted or rejected status;</li> <li>4. Project Rank—if accepted;</li> <li>5. Requested Funding Amounts; and</li> <li>6. Reallocated funds.</li> </ol>	Yes
--	---	-----

1E-5c.	<p>Web Posting of CoC-Approved Consolidated Application 2 Days Before CoC Program Competition Application Submission Deadline.</p> <p>NOFO Section V.B.2.g. and 24 CFR 578.95.</p> <p>You must upload the Web Posting—CoC-Approved Consolidated Application attachment to the 4B. Attachments Screen.</p>	
--------	---	--

	<p>Enter the date your CoC posted the CoC-approved Consolidated Application on the CoC’s website or partner’s website—which included:</p> <ol style="list-style-type: none"> <li>1. the CoC Application; and</li> <li>2. Priority Listings for Reallocation forms and all New, Renewal, and Replacement Project Listings.</li> </ol>	09/25/2023
--	--	------------

1E-5d.	<p>Notification to Community Members and Key Stakeholders that the CoC-Approved Consolidated Application is Posted on Website.</p> <p>NOFO Section V.B.2.g.</p> <p>You must upload the Notification of CoC-Approved Consolidated Application attachment to the 4B. Attachments Screen.</p>	
--------	--	--

	<p>Enter the date your CoC notified community members and key stakeholders that the CoC-approved Consolidated Application was posted on your CoC’s website or partner’s website.</p>	09/25/2023
--	--	------------

## 2A. Homeless Management Information System (HMIS) Implementation

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2023 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

<b>2A-1.</b>	<b>HMIS Vendor.</b>	
	Not Scored—For Information Only	

	Enter the name of the HMIS Vendor your CoC is currently using.	Wellsky
--	--	---------

<b>2A-2.</b>	<b>HMIS Implementation Coverage Area.</b>	
	Not Scored—For Information Only	

	Select from dropdown menu your CoC’s HMIS coverage area.	Single CoC
--	--	------------

<b>2A-3.</b>	<b>HIC Data Submission in HDX.</b>	
	NOFO Section V.B.3.a.	

	Enter the date your CoC submitted its 2023 HIC data into HDX.	04/28/2023
--	---	------------

<b>2A-4.</b>	<b>Comparable Database for DV Providers—CoC and HMIS Lead Supporting Data Collection and Data Submission by Victim Service Providers.</b>	
	NOFO Section V.B.3.b.	

	In the field below:	
1.	describe actions your CoC and HMIS Lead have taken to ensure DV housing and service providers in your CoC collect data in HMIS comparable databases;	
2.	state whether DV housing and service providers in your CoC are using a HUD-compliant comparable database—compliant with the FY 2022 HMIS Data Standards; and	

3. state whether your CoC's HMIS is compliant with the FY 2022 HMIS Data Standards.

(limit 2,500 characters)

1. Willow Domestic Violence Center operates the only licensed DV shelter in the CoC geographic area. Willow has not applied for CoC funding as the applicant; they are however a partner in a DV-RRH program providing DV specific services, i.e. - safety planning, support groups, in collaboration with a legal services and housing provider (applicant). They are currently using Apricot as their database, a system which is not a comparable database. There have been discussions with Willow and the CoC to encourage their use of a comparable database, but it is still under consideration. Willow does provide unduplicated de-identified data for the Annual PIT count as well as annual aggregate data, though it is not unduplicated.
2. Willow does not use a HUD-compliant comparable database
3. The CoC HMIS system is compliant with 2022 HMIS data standards. HMIS staff are currently working on changes that need to be made for the 2024 HMIS Data Standards and will be ready to implement on 10/1/2023.

<b>2A-5.</b>	<b>Bed Coverage Rate—Using HIC, HMIS Data—CoC Merger Bonus Points.</b>	
	NOFO Section V.B.3.c. and V.B.7.	

Enter 2023 HIC and HMIS data in the chart below by project type:

Project Type	Total Year-Round Beds in 2023 HIC	Total Year-Round Beds in HIC Operated by Victim Service Providers	Total Year-Round Beds in HMIS	HMIS Year-Round Bed Coverage Rate
1. Emergency Shelter (ES) beds	662	49	652	106.36%
2. Safe Haven (SH) beds	12	0	12	100.00%
3. Transitional Housing (TH) beds	161	0	161	100.00%
4. Rapid Re-Housing (RRH) beds	453	0	453	100.00%
5. Permanent Supportive Housing (PSH) beds	1,394	0	1,394	100.00%
6. Other Permanent Housing (OPH) beds	226	0	226	100.00%

<b>2A-5a.</b>	<b>Partial Credit for Bed Coverage Rates at or Below 84.99 for Any Project Type in Question 2A-5.</b>	
	NOFO Section V.B.3.c.	

For each project type with a bed coverage rate that is at or below 84.99 percent in question 2A-5, describe:

1. steps your CoC will take over the next 12 months to increase the bed coverage rate to at least 85 percent for that project type; and
2. how your CoC will implement the steps described to increase bed coverage to at least 85 percent.

(limit 2,500 characters)

There were no project types with a bed coverage rate that is at or below 84.99%.

2A-6.	Longitudinal System Analysis (LSA) Submission in HDX 2.0.	
	NOFO Section V.B.3.d.	
	You must upload your CoC's FY 2023 HDX Competition Report to the 4B. Attachments Screen.	

Did your CoC submit at least two usable LSA data files to HUD in HDX 2.0 by February 28, 2023, 8 p.m. EST?	Yes
--	-----

## 2B. Continuum of Care (CoC) Point-in-Time (PIT) Count

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2023 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

2B-1.	PIT Count Date.	
	NOFO Section V.B.4.a	

	Enter the date your CoC conducted its 2023 PIT count.	01/26/2023
--	---	------------

2B-2.	PIT Count Data–HDX Submission Date.	
	NOFO Section V.B.4.a	

	Enter the date your CoC submitted its 2023 PIT count data in HDX.	04/28/2023
--	---	------------

2B-3.	PIT Count–Effectively Counting Youth in Your CoC’s Most Recent Unsheltered PIT Count.	
	NOFO Section V.B.4.b.	

Describe in the field below how your CoC:

- |    |   |
|----|---|
| 1. | engaged unaccompanied youth and youth serving organizations in your CoC’s most recent PIT count planning process;   |
| 2. | worked with unaccompanied youth and youth serving organizations to select locations where homeless youth are most likely to be identified during your CoC’s most recent PIT count planning process; and |
| 3. | included youth experiencing homelessness as counters during your CoC’s most recent unsheltered PIT count.   |

**(limit 2,500 characters)**

1. Each year the CoC facilitates a PIT Planning Committee that is composed of members who serve a variety of homeless sub-populations; i.e. - youth, unsheltered, chronic homeless, etc. including programs that are doing street outreach or are working at places, i.e. - meal programs, emergency food pantries, etc. who engage and interact with the unsheltered homeless. Youth providers are represented on the committee. They provide locations where homeless youth are known to congregate and the time of day they are most likely to be found at these locations.

2B-4.	PIT Count–Methodology Change–CoC Merger Bonus Points.	
	NOFO Section V.B.5.a and V.B.7.c.	

In the field below:	
1.	describe any changes your CoC made to your sheltered PIT count implementation, including methodology or data quality changes between 2022 and 2023, if applicable;
2.	describe any changes your CoC made to your unsheltered PIT count implementation, including methodology or data quality changes between 2022 and 2023, if applicable; and
3.	describe how the changes affected your CoC’s PIT count results; or
4.	state “Not Applicable” if there were no changes or if you did not conduct an unsheltered PIT count in 2023.

(limit 2,500 characters)

There were no changes in the methodology used for the 2023 PIT Count.

## 2C. System Performance

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2023 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

2C-1.	<b>Reduction in the Number of First Time Homeless–Risk Factors Your CoC Uses.</b>	
	NOFO Section V.B.5.b.	

In the field below:

1.	describe how your CoC determined the risk factors to identify persons experiencing homelessness for the first time;
2.	describe your CoC’s strategies to address individuals and families at risk of becoming homeless; and
3.	provide the name of the organization or position title that is responsible for overseeing your CoC’s strategy to reduce the number of individuals and families experiencing homelessness for the first time

**(limit 2,500 characters)**



1.The CoC used HMIS and StellaP to gather information about households that entered the system for the first time during the reporting period. The overall number of first time homeless was reduced. Using data from HMIS, the CoC analyzed the prior living situations of households that had no HMIS entries within the 24 months prior. Analysis showed that households that had no history of homelessness reported 'Staying with Friends/Family', Court Eviction and 'Family Dysfunction/Conflict' were the most common reasons for entry into the homelessness system. 'Recent Release from Jail/Prison' and 'Domestic Violence Victim' were the next most cited reasons. The number of court ordered evictions has increased by nearly 50%.

2.Utilizing the HMIS data analysis of reasons for homelessness for households who experience homelessness for the first time, the CoC will need to tailor strategies to fit the different subpopulations. The CoC will continue to partner with the local Department of Human Services (DHS) and '211', which are the agencies most likely to screen households for potential entry into the homelessness system. The primary strategy is to increase resources for prevention/diversion to direct appropriate resources to households at risk of homelessness, particularly those that are staying with friends or family The CoC is a member of ReEntry Assoc. of Western NY (RAWNY) who recieved ARPA funds through the County to provide a one-stop center for persons who have criminal justice system involvement. These resources will hopefully reduce the need for the re-entry population to access the homeless system. There were ESG and ESG-CV funded prevention programs, including a prevention program that is operating at the local housing court. The program provided all court-involved tenants with applications for cash assistance and Right To Counsel, legal representation by Legal Aid Society. This funding will end 9/30/2023.

3.Monroe County DHS and CoC staff oversee the strategies to reduce the number of first time homeless household

<b>2C-1a.</b>	<b>Impact of Displaced Persons on Number of First Time Homeless.</b>	
	NOFO Section V.B.5.b	

Was your CoC's Number of First Time Homeless [metric 5.2] affected by the number of persons seeking short-term shelter or housing assistance displaced due to:

1.	natural disasters?	No
2.	having recently arrived in your CoCs' geographic area?	No

<b>2C-2.</b>	<b>Length of Time Homeless—CoC's Strategy to Reduce.</b>	
	NOFO Section V.B.5.c.	

In the field below:

1.	describe your CoC's strategy to reduce the length of time individuals and persons in families remain homeless;
2.	describe how your CoC identifies and houses individuals and persons in families with the longest lengths of time homeless; and
3.	provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to reduce the length of time individuals and families remain homeless.

**(limit 2,500 characters)**

1.The CoC's strategies to reduce length of time homeless (LOTH) include increasing the efficiency of Coordinated Entry (CE), engaging new landlords to increase affordable housing stock, advocating with property managers to decrease barriers to entering housing, and increasing capacity for homeless housing programs. CE convened a Workgroup to have programs participating in CE to identify aspects of CE that increase a household's LOTH. To reduce the prevalence of participants who declined referrals to housing programs, the CE workgroup developed program information sheets. The case managers can now have informed conversations with clients about the program and the participant can accept or decline the referral without first having to arrange a time to meet with the program staff. The CE Landlord Engagement Committee has created a free website for landlords to post units that are only available to case managers within the homeless system and providing some cash incentives. Non CoC-funded housing units often have strict requirements for entry; in this community New York state funds supportive housing units that have set-aside units with homeless preference and who utilize CE prioritization list. During regular CE Oversight Committee meetings, providers informed CE staff that the property management at the units were burdening participants by requiring original copies of all screening documents. CE staff was able to identify this problem and advocate with the funders to implement change. The LOTH has increased primarily due to the lack of appropriate housing units, steep increases in rent across the housing market and large number of landlords who got out of the business after COVID.

2.The CoC utilizes HMIS and StellaP to analyze the Average Days Homeless (ADH) of households within the homelessness system. The CoC is able to identify the household types and pathway that has the greatest effect on the system's ADH. Program staff who participate in CE provide input to the CE Oversight Committee about the barriers their clients encounter which allows policies and procedures to be updated without delay. The CE application is done in HMIS so able to track and monitor the time between placement on list to placement referral and from referral to housing move in.

3.CoC and CE staff oversee these strategies

2C-3.	Exits to Permanent Housing Destinations/Retention of Permanent Housing–CoC's Strategy	
	NOFO Section V.B.5.d.	

	In the field below:
1.	describe your CoC's strategy to increase the rate that individuals and persons in families residing in emergency shelter, safe havens, transitional housing, and rapid rehousing exit to permanent housing destinations;
2.	describe your CoC's strategy to increase the rate that individuals and persons in families residing in permanent housing projects retain their permanent housing or exit to permanent housing destinations; and
3.	provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to increase the rate that individuals and families exit to or retain permanent housing.

**(limit 2,500 characters)**

1. The primary strategies the CoC will use to increase the exits to PH from ES, SH, TH and RRH are to expand our landlord engagement activities to increase the inventory of potential rental units, advocate with our County DHS Dept. to have more flexibility with the length of stay in ES, (housing search is taking much longer due to shortage of units and increased rents resulting in some households leaving shelter prior to securing PH due to reaching the maximum length of stay DHS allows); implementation of a rent supplement program, Project Anchor, a new rent subsidy program through DHS that will pay 100% of FMR for persons below 150% AMI in lieu of shelter allowance which hasn't increased in decades, and work with ES providers to reduce the number of "unknown" destinations from ES, most common for those that enter shelter for a very short period of time, less than 5 days, and then leave with no exit interview.
2. 98% of PH participants remain or exit to permanent housing. Our strategies to continue this success are continued use of our Moving On Toolkit which assists programs in identifying persons who are ready to move to more independent housing, we are piloting a mediation program to address tenancy issues early with goal of housing retention; case conferences scheduled for persons to develop solutions to prevent program termination; i.e. - transfer to another program.
3. PSH and RRH Workgroups, CE and CoC staff.

2C-4.	Returns to Homelessness—CoC's Strategy to Reduce Rate.	
	NOFO Section V.B.5.e.	
	In the field below:	
1.	describe your CoC's strategy to identify individuals and families who return to homelessness;	
2.	describe your CoC's strategy to reduce the rate of additional returns to homelessness; and	
3.	provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to reduce the rate individuals and persons in families return to homelessness.	

(limit 2,500 characters)

1. The CoC utilizes HMIS and StellaP to acquire information about households that return to homelessness (returns) after exiting the system to PH. HMIS and StellaP provide household level data and identifies the pathways and household types that have the highest returns. As part of the Coordinated Entry (CE) process, households are routinely screened for previous entries into PH programs. Households that have PH exit dates within the previous 6-12 months and who have been re-referred through CE will have a case conference with current providers to develop a housing plan to identify housing barriers and solutions to increase housing stability. Data shows that the primary indicators for returns to homelessness are these Head of Households who are identified as in need of PH intervention but are not reached for referral, and people who are unsuccessfully discharged PH programs.

2. The primary strategy is to ensure robust support systems are built into housing programs, ensuring the household remains engaged with service providers to create stability upon program entry, and employing housing retention strategies when tenancy is at risk. The CoC audits case notes monthly for households that are enrolled in PH programs. This is a quality assurance measure to verify that households are receiving adequate and appropriate services to achieve/maintain housing stability. The CoC is encouraging Emergency Housing staff to enroll households that are not placed in a CoC-funded program in Health Home Care Management or peer support programs to support households that transition to PH. The CoC has piloted a landlord/tenant mediation program that is targeted to households in supportive housing programs and brings together landlord/tenant/service provider to develop a written agreement designed to avoid eviction.

3. CE and CoC Staff, ES Leadership Workgroup, PSH and RRH Workgroups

2C-5.	Increasing Employment Cash Income—CoC's Strategy.	
	NOFO Section V.B.5.f.	
	In the field below:	
1.	describe your CoC's strategy to access employment cash sources;	
2.	describe how your CoC works with mainstream employment organizations to help individuals and families experiencing homelessness increase their employment cash income; and	
3.	provide the organization name or position title that is responsible for overseeing your CoC's strategy to increase income from employment.	

(limit 2,500 characters)

1.The CoC and its partner agencies believe that household income is imperative for achieving and maintaining housing stability. Project outcomes related to income/employment are assessed monthly and projects receive monthly progress reports that document their progress toward achieving the community goal of having 20% of a project's participants increase earned income during the project year. Within the geographic area of the CoC, there are a number of employment, career counseling, and vocational training service centers that offer services free of charge for residents. The largest of these agencies is RochesterWorks, which is a member of the American Job Center Network and administers Federal Workforce Development Funds on behalf of Monroe County. RochesterWorks is a member of the Homeless Services Network (HSN), which is the CoC stakeholders' group, and keeps the HSN member organizations aware of employment initiatives that may benefit program participants.

2.The program participants in CoC-funded programs have opportunities to learn valuable 'soft' skills that lead to increased employment income in addition to the usual support that is offered to those entering the workforce, such as assistance with transportation, acquiring a uniform/work equipment, or arranging daycare. A number of CoC-funded programs have an 'employment specialist' on staff who assists program participants with job preparation and applying for positions and who can provide coaching to develop skills needed to maintain employment and experience long-term success. A PSH program has formed a partnership with a local business who supports women in recovery. This coffee shop offers paid employment opportunities to female participants of the PSH program, who often don't have strong work history. Supportive environments offer employees leniency while also teaching skills to help them succeed in the workplace. Examples include open communication with store management regarding addiction/recovery struggles, limited workload to reduce stress, and a formal training program that focuses on building soft skills that increase employability allow for job retention. If successful, the community would like to expand this program across more sectors of the local economy.

3.The CoC, HSN, and CoC-funded homeless service providers are the parties responsible for developing and implementing strategies for increasing employment income

2C-5a.	Increasing Non-employment Cash Income—CoC's Strategy	
	NOFO Section V.B.5.f.	
	In the field below:	
	1. describe your CoC's strategy to access non-employment cash income; and	
	2. provide the organization name or position title that is responsible for overseeing your CoC's strategy to increase non-employment cash income.	

(limit 2,500 characters)

1.The CoC's strategy to access non-employment cash income centers around ensuring that all households are receiving the cash benefits they are entitled to receive. In the CoC's geographic area, this includes TANF, GA, and SSA income. Each month, all CoC-funded programs receive reports that have details about the project's outcomes. Included in the reports are the percentage of participants that have \$0 monthly income, as reported in HMIS. During the past year, the CoC applied for and received an ESG-CV grant to operate a SOAR program. As the program was rolled out, programs received a by-name list of households that have \$0 income with instructions to review the list and submit a referral to the SOAR program for households that are eligible. The SOAR program is still in operation. The local agency that allocates public assistance benefits is the Monroe County Department of Human Services (DHS). The CoC partnered with DHS to create a training curriculum tailored specifically for staff in homeless housing programs. The focus of the training is centered around making the benefits application process as easy to navigate as possible. The training is hosted on the CoC's Learning Management System (LMS) and the CoC enrolls new staff people as they are hired. The CoC tracks the progress of the learners and can provide program management with the names of staff who have or have not completed the training. In order to document the increases in non-employment cash income it is necessary for program staff to capture the information in HMIS. There is an expectation that case notes for households with \$0 income will indicate that programs are assisting participants with accessing entitlement cash benefits. Program staff are reminded to update in HMIS any increase in cash benefits in the household's annual assessment.

2.The CoC, HMIS Administrator, and DHS are the primary responsible parties for overseeing the strategy to increase non-employment income.

### 3A. Coordination with Housing and Healthcare

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2023 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

<b>3A-1.</b>	<b>New PH-PSH/PH-RRH Project–Leveraging Housing Resources.</b>	
	NOFO Section V.B.6.a.	
	You must upload the Housing Leveraging Commitment attachment to the 4B. Attachments Screen.	

	Is your CoC applying for a new PH-PSH or PH-RRH project that uses housing subsidies or subsidized housing units which are not funded through the CoC or ESG Programs to help individuals and families experiencing homelessness?	No
--	--	----

<b>3A-2.</b>	<b>New PH-PSH/PH-RRH Project–Leveraging Healthcare Resources.</b>	
	NOFO Section V.B.6.b.	
	You must upload the Healthcare Formal Agreements attachment to the 4B. Attachments Screen.	

	Is your CoC applying for a new PH-PSH or PH-RRH project that uses healthcare resources to help individuals and families experiencing homelessness?	Yes
--	--	-----

<b>3A-3.</b>	<b>Leveraging Housing/Healthcare Resources–List of Projects.</b>	
	NOFO Sections V.B.6.a. and V.B.6.b.	

If you selected yes to questions 3A-1. or 3A-2., use the list feature icon to enter information about each project application you intend for HUD to evaluate to determine if they meet the criteria.

Project Name	Project Type	Rank Number	Leverage Type
VOA Health & Hous...	PH-PSH	39	Healthcare

### **3A-3. List of Projects.**

1. What is the name of the new project? VOA Health & Housing PSH

2. Enter the Unique Entity Identifier (UEI): EJUKU65TFCD8

3. Select the new project type: PH-PSH

4. Enter the rank number of the project on your CoC's Priority Listing: 39

5. Select the type of leverage: Healthcare



### 3B. New Projects With Rehabilitation/New Construction Costs

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2023 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

<b>3B-1.</b>	<b>Rehabilitation/New Construction Costs–New Projects.</b>	
	NOFO Section V.B.1.s.	

Is your CoC requesting funding for any new project application requesting \$200,000 or more in funding for housing rehabilitation or new construction?	No
--	----

<b>3B-2.</b>	<b>Rehabilitation/New Construction Costs–New Projects.</b>	
	NOFO Section V.B.1.s.	

If you answered yes to question 3B-1, describe in the field below actions CoC Program-funded project applicants will take to comply with:

1.	Section 3 of the Housing and Urban Development Act of 1968 (12 U.S.C. 1701u); and
2.	HUD’s implementing rules at 24 CFR part 75 to provide employment and training opportunities for low- and very-low-income persons, as well as contracting and other economic opportunities for businesses that provide economic opportunities to low- and very-low-income persons.

**(limit 2,500 characters)**

N/A

### 3C. Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2023 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

3C-1.	Designating SSO/TH/Joint TH and PH-RRH Component Projects to Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes.	
	NOFO Section V.F.	

	Is your CoC requesting to designate one or more of its SSO, TH, or Joint TH and PH-RRH component projects to serve families with children or youth experiencing homelessness as defined by other Federal statutes?	No
--	--	----

3C-2.	Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes.	
	NOFO Section V.F.	

You must upload the Project List for Other Federal Statutes attachment to the 4B. Attachments Screen.

If you answered yes to question 3C-1, describe in the field below:

1.	how serving this population is of equal or greater priority, which means that it is equally or more cost effective in meeting the overall goals and objectives of the plan submitted under Section 427(b)(1)(B) of the Act, especially with respect to children and unaccompanied youth than serving the homeless as defined in paragraphs (1), (2), and (4) of the definition of homeless in 24 CFR 578.3; and
2.	how your CoC will meet requirements described in Section 427(b)(1)(F) of the Act.

(limit 2,500 characters)

N/A

## 4A. DV Bonus Project Applicants for New DV Bonus Funding

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2023 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

4A-1.	New DV Bonus Project Applications.	
	NOFO Section I.B.3.I.	

	Did your CoC submit one or more new project applications for DV Bonus Funding?	No
<b>Applicant Name</b>		
---		

## Project Applicants Applying for New PH-RRH and Joint TH and PH-RRH DV Bonus Projects

## 4B. Attachments Screen For All Application Questions

We have provided the following guidance to help you successfully upload attachments and get maximum points:

1. You must include a Document Description for each attachment you upload; if you do not, the Submission Summary screen will display a red X indicating the submission is incomplete.
2. You must upload an attachment for each document listed where 'Required?' is 'Yes'.
3. We prefer that you use PDF files, though other file types are supported—please only use zip files if necessary. Converting electronic files to PDF, rather than printing documents and scanning them, often produces higher quality images. Many systems allow you to create PDF files as a Print option. If you are unfamiliar with this process, you should consult your IT Support or search for information on Google or YouTube.
4. Attachments must match the questions they are associated with.
5. Only upload documents responsive to the questions posed—including other material slows down the review process, which ultimately slows down the funding process.
6. If you cannot read the attachment, it is likely we cannot read it either.
  - . We must be able to read the date and time on attachments requiring system-generated dates and times, (e.g., a screenshot displaying the time and date of the public posting using your desktop calendar; screenshot of a webpage that indicates date and time).
  - . We must be able to read everything you want us to consider in any attachment.
7. After you upload each attachment, use the Download feature to access and check the attachment to ensure it matches the required Document Type and to ensure it contains all pages you intend to include.
8. Only use the "Other" attachment option to meet an attachment requirement that is not otherwise listed in these detailed instructions.

Document Type	Required?	Document Description	Date Attached
1C-7. PHA Homeless Preference	No	1C-7 PHA Homeless...	09/28/2023
1C-7. PHA Moving On Preference	No	1C-7 PHA Moving O...	09/28/2023
1D-11a. Letter Signed by Working Group	Yes	1D-11a PLE Letter	09/28/2023
1D-2a. Housing First Evaluation	Yes	1D-2a Housing Fir...	09/28/2023
1E-1. Web Posting of Local Competition Deadline	Yes	1E-1 Web Posting ...	09/28/2023
1E-2. Local Competition Scoring Tool	Yes	1E-2 Local Compet...	09/28/2023
1E-2a. Scored Forms for One Project	Yes	1E-2a Scored Form...	09/28/2023
1E-5. Notification of Projects Rejected-Reduced	Yes	1E-5 Notification...	09/28/2023
1E-5a. Notification of Projects Accepted	Yes	1E-5a Notificatio...	09/28/2023
1E-5b. Local Competition Selection Results	Yes	1E-5b Local Compe...	09/28/2023
1E-5c. Web Posting—CoC-Approved Consolidated Application	Yes	1E-5c Web Posting...	09/28/2023

1E-5d. Notification of CoC-Approved Consolidated Application	Yes	1E-5d Notificatio...	09/28/2023
2A-6. HUD's Homeless Data Exchange (HDX) Competition Report	Yes	2A-6 HUD HDX Comp...	09/28/2023
3A-1a. Housing Leveraging Commitments	No	3A-1a Housing Lev...	09/28/2023
3A-2a. Healthcare Formal Agreements	No	3A-2a Healthcare ...	09/28/2023
3C-2. Project List for Other Federal Statutes	No	3C-2 Project List...	09/28/2023
Other	No		

## **Attachment Details**

**Document Description:** 1C-7 PHA Homeless Preference

## **Attachment Details**

**Document Description:** 1C-7 PHA Moving On Preference

## **Attachment Details**

**Document Description:** 1D-11a PLE Letter

## **Attachment Details**

**Document Description:** 1D-2a Housing First Evaluation

## **Attachment Details**

**Document Description:** 1E-1 Web Posting - Competition Deadline

## **Attachment Details**

**Document Description:** 1E-2 Local Competition Scoring Tool

## **Attachment Details**

**Document Description:** 1E-2a Scored Form for One Project

## **Attachment Details**

**Document Description:** 1E-5 Notification of Projects Rejected

## **Attachment Details**

**Document Description:** 1E-5a Notification of Projects Accepted

## **Attachment Details**

**Document Description:** 1E-5b Local Competition Selection Results

## **Attachment Details**

**Document Description:** 1E-5c Web Posting -CoC Approved Consol App



## **Attachment Details**

**Document Description:** 1E-5d Notification of CoC Approved Consol App

## **Attachment Details**

**Document Description:** 2A-6 HUD HDX Competition Report

## **Attachment Details**

**Document Description:** 3A-1a Housing Leveraging Commitments

## **Attachment Details**

**Document Description:** 3A-2a Healthcare Formal Agreements

## **Attachment Details**

**Document Description:** 3C-2 Project List for Other Federal Statutes

## **Attachment Details**

**Document Description:**

## Submission Summary

**Ensure that the Project Priority List is complete prior to submitting.**

Page	Last Updated
1A. CoC Identification	08/29/2023
1B. Inclusive Structure	09/26/2023
1C. Coordination and Engagement	09/28/2023
1D. Coordination and Engagement Cont'd	09/28/2023
1E. Project Review/Ranking	09/28/2023
2A. HMIS Implementation	09/26/2023
2B. Point-in-Time (PIT) Count	09/25/2023
2C. System Performance	09/28/2023
3A. Coordination with Housing and Healthcare	09/25/2023
3B. Rehabilitation/New Construction Costs	09/12/2023
3C. Serving Homeless Under Other Federal Statutes	09/25/2023

<b>4A. DV Bonus Project Applicants</b>	09/12/2023
<b>4B. Attachments Screen</b>	09/28/2023
<b>Submission Summary</b>	No Input Required

**1C-7**

**PHA**

**Homeless**

**Preference**

**ADMINISTRATIVE PLAN  
FOR THE  
ROCHESTER HOUSING AUTHORITY  
HOUSING CHOICE VOUCHER PROGRAM**

Board Approved: April 22, 2020

Revised: Approved by Board 08/24/2022

## Administrative Plan

---

### 4-III.C. SELECTION METHOD

PHAs must describe the method for selecting applicant families from the waiting list, including the system of admission preferences that the PHA will use [24 CFR 982.202(d)].

#### **Local Preferences [24 CFR 982.207; HCV p. 4-16]**

PHAs are permitted to establish local preferences, and to give priority to serving families that meet those criteria. HUD specifically authorizes and places restrictions on certain types of local preferences. HUD also permits the PHA to establish other local preferences, at its discretion. Any local preferences established must be consistent with the PHA plan and the consolidated plan and must be based on local housing needs and priorities that can be documented by generally accepted data sources.

#### RHA Policy

RHA will provide local preferences for applicants for tenant-based vouchers as described below. These preferences do not apply to other vouchers/voucher funding set aside for specific activities i.e. Mainstream or Family Unification Program.

1. Previous RHA Housing Choice Voucher participants that were terminated from RHA's HCV program due to insufficient funding
2. Applicants that are involuntarily displaced from their permanent residence by a Federal government action or whose dwelling has been extensively damaged or destroyed as a result of a disaster declared or otherwise formally recognized pursuant to Federal disaster relief laws.
3. Residency Preference Area: Applicants who live, work or have been hired to work within the Rochester Housing Authority's jurisdiction.
4. Non-elderly persons with disabilities who are transitioning out of institutional and other segregated settings, at serious risk of institutionalization, homelessness, or of at risk of becoming homeless.
5. Home Ownership Voucher: Families in a RHA public housing development that are participating in the Family Self-Sufficiency program or are designated senior or disabled and have been certified eligible for a home-ownership voucher.
6. Community Choice Demonstration Program: Eligible Families in the Community Choice Demonstration program must have at least one child aged 13 and under, living in a census tract with a family poverty rate of 30% or higher.

Revised: Approved by Board 8/24/22

## Administrative Plan

### Order of Selection

The PHA system of preferences may select families based on local preferences according to the date and time of application or by a random selection process (lottery) [24 CFR 982.207(c)]. If a PHA does not have enough funding to assist the family at the top of the waiting list, it is not permitted to skip down the waiting list to a family that it can afford to subsidize when there are not sufficient funds to subsidize the family at the top of the waiting list [24 CFR 982.204(d) and (e)].

#### RHA Policy

Within income levels and preferences categories, applicants will be evaluated and sorted in ascending order (oldest first) by date and time of application. Preference categories shall be assigned the following point system. Applicants who have successfully applied to the waiting list, but do not fall into any of the preference categories will remain on the waiting list and their position will be determined by Date and Time of application. These Applicants will not receive an eligibility appointment until all Applicants who have a Preference have been invited for the eligibility screening.

Ranking Preferences: Preference points will be assigned as listed below. Preference points will be aggregated, and Applicants will be selected from the waiting list in order of the highest total number of preference points and lowest lottery number.

	<b>Ranking Preference</b>	<b>Points</b>
1	Rochester Housing Authority Participants terminated due to insufficient funding (Super Preference)	30
2	Applicants involuntary displaced by a government action (Super Preference)	30
3	Applicants on the PHA's current waiting list that have been cross matched with the local Continuum of Care's Homeless Management Information System (HMIS). These applicants would meet the definition of homeless and considered at risk of health and safety due to a National Disaster	50
4	Rochester Residency Preference	20
5	Non-elderly person, with disabilities	5
6	PH Resident transferring to HCV Home Ownership Program	1
7	Applicants that accept a voucher through the Mobility Demonstration	50



## Administrative Plan

---

2. **Involuntary Displacement** – A referral letter from a federal, local or authorized government agency that the applicant has been involuntarily displaced from their permanent residence by a Federal, State or Local government action such as code enforcement, public improvements (not including resident caused code violations), or development program in the jurisdiction, or whose dwelling has been extensively damaged or destroyed as a result of a disaster declared or otherwise formally recognized pursuant to Federal disaster relief laws.
3. **Residency Preference** – Applicants who live, work or have been hired to work in RHA's jurisdiction are eligible for this preference. This preference will be verified by state identification, utility bills, letter from employer, pay stubs listing the employer address or other documentation as deemed sufficient by RHA.
4. **Veterans Preference** – Form DD-214 showing that the veteran was discharged or released from active duty in the Armed Forces under honorable conditions. If a veteran receives a Dishonorable Discharge (DD) and/or a Bad Conduct Discharge (BCD), and those discharges have not been upgraded to Honorable or General Discharge, he/she is ineligible for the Veteran's Preference.
5. **Victims of Domestic Violence** - A report from of a Federal, State, tribal, territorial, or local law enforcement agency (e.g. police), court, or administrative agency; or documentation signed by the Victim (HUD form 5382 – Certification of Domestic Violence) and signed by an employee, agent or volunteer of a victim service provider, an attorney, a medical professional, or a mental health professional from whom the Victim has sought assistance relating to domestic violence, dating violence, sexual assault, or stalking, or the effects of abuse, in which the professional attests under penalty of perjury (28 U.S.C. 1746) that he or she believes that the incident of domestic violence, dating violence, sexual assault, or stalking is grounds for protection under 24 Code of Federal Regulations (CFR) § 5.2005 or 24 CFR § 5.2009. For further definitions of Domestic Violence see Chapter 4.
6. **Working Preference** – A letter from the employer or pay stubs indicating that the Head of Household, Co-Head or Spouse is employed and works at least 30 hours per week.
7. **Homeless Preference** - Verification of homelessness will require a letter from a supervised publicly or privately-operated shelter or transitional housing residence designed to provide temporary living accommodations.
8. **Home Ownership** – Verification from the FSS/Homeownership coordinator that the family is an RHA Public Housing Resident and eligible to purchase a home through the HCV Homeownership program.

**1C-7**  
**PHA**  
**Moving**  
**on**  
**Preference**  
**N/A**

**1D-11a**  
**Letter**  
**Signed**  
**by**  
**Working**  
**Group**

September 26, 2023

Partners Ending Homelessness  
Attn: Jennifer Keys  
560 West Main Street  
Rochester, New York 14608

Jennifer:

The Persons With Lived Experience (PLE) Workgroup is currently composed of five members (Christina, Cody, Tammy, Carlos and Tracy). The PLE Workgroup has authorized Christina Alessi to sign this letter for the group.

PLE Workgroup members are involved in a number of leadership positions and decision making processes in the CoC. Persons with Lived Experience are represented on the Partners Ending Homelessness Board (Lead Agency for the CoC), are members of the Homeless Services Network (HSN), the stakeholder group for the CoC, sit on the HSN Steering Committee, members of the Chronic Homeless Workgroup, Coordinated Entry Oversight Workgroup and provide insight and recommendations as issues come up throughout the year.

The PLE Workgroup is supportive of CoC strategies and priorities to address homelessness.

- Increasing affordable housing resources particularly for households with very low income
- People are entering homelessness for the first time due to eviction and the high increases in rent. They are staying homeless for a longer period of time due to the lack of affordable, safe housing units.
- Prioritizing issues of staffing shortages due to the effects on program participants both in the homeless system and in related systems, i.e. – health care, behavioral health, etc.
- The importance of involvement of Persons with Lived Experience in programs to increase engagement. The importance of training particularly on community resources for peers.

We are looking forward to our working on these priorities and other solutions to addressing homelessness.

Sincerely,



Christine Alessi

**1D-2a**  
**Housing**  
**First**  
**Evaluation**

## **Housing First Evaluation**

There are several ways that the CoC ensures that programs are using a Housing First approach other than the local application process for CoC funding.

**Project Monitoring** – Each CoC funded project is monitored annually by CoC staff and non-conflicted community members who sit on the CoC Monitoring Committee. Attached you will find the monitoring form that is used and a sample Housing First Policy for one of the CoC projects. The project's Housing First Policy is reviewed during the monitoring. The “yellow highlighted” areas on the monitoring forms are items that are good indicators whether the program is following Housing First principles. If a participant is terminated their files are reviewed to make sure that there is documentation of the measures taken to prevent the termination and that due process was followed.

**Case Note Reviews** – Each CoC funded project has a monthly case note audit completed by CoC staff. 10% of a project's participants are randomly selected for review of the notes. The goal of the audit is to ensure that programs are in regular contact with their participants, that their contacts with participants are related to the client's service/goal plan and that Housing First principles are being practiced; i.e. – notes do not indicate that participants are required to participate in treatment as a condition of staying housed. Feedback is provided if there are questions or if it is unclear whether there was follow-up regarding issues that could affect housing retention.

## Program Overview

Home Forward, Homeward Bound and Home Today are Permanent Supportive Housing programs funded by Housing and Urban Development's (HUD) Continuum of Care Programs. Long term rental assistance and case management services are provided to eligible individuals.

Home Forward Serves a minimum of 40 households annually, Home Today serves a minimum of 20 and Home Bound serves a minimum of 53 households annually.

## Housing First

VOA's HUD-funded Permanent Supportive Housing projects adhere to HUD's Housing First policy. VOA's goal is to screen high-barrier, homeless individuals into our housing while ensuring the safety of other participants and staff.

- We have low-barrier admission policies. Only HUD prerequisites and sufficient ADLs to physically care for oneself bar an applicant from accessing our housing program.
- Sobriety is not a pre-requirement and participants will not be terminated merely for use of alcohol, drugs or other controlled substances.
- Support services are offered and consistently encouraged, but are never required.
- VOA is a faith-based organization. Religious activities or support, in any faith, are provided only at a participant's request. They are never a requirement for housing or services.
- Participants have the rights, responsibilities and legal protections afforded them by Fair Housing and NY Real Property Laws. This includes not discriminating based on any protected class, including age, race, color, religion, sex, national origin, marital status, military status, sexual orientation, gender identity and expression, familial status and disability.
- Program termination is a last resort. Participant education and support services are designed to minimize evictions by preventing lease violations when possible, and addressing lease violations effectively in a way that supports the participant's housing stability. If a participant receives a lease violation or landlord begins eviction proceedings, the VOA will work with the household to secure new housing assuming it is not related to a reason for termination from the program.

## Communication – Limited English proficiency and disabilities

To ensure effective communications and full participation in services, staff will arrange for interpreters and/or use the alternative method of a participant or applicant's choice (within budgetary constraints) as soon as they identify that a participant or applicant has a hearing impairment, limited English proficiency, or any other condition that might impact communication. Resources include, but are not limited to:

- Other VOA staff (usually a case manager in another program) who are proficient in ASL, fluently speak the participant's native language or are otherwise qualified to assist.
- Interpreters/translation services provided by other community resources or what are part of the participants' support system.
- Google translate and/or other programs.
- Use of 'speaking' computers to assist visually impaired participants.
- Use of writing to communicate with deaf/hard of hearing participants.



560 West Main Street, Rochester, New York  
14608

# Partners Ending Homelessness

Phone: (585)319-5091, Fax: (585)319-5488

## Review Information

<b>Agency Name:</b>	Volunteers of America of Western New York, Inc.
<b>Program Name:</b>	VOA's Home Today PSH
<b>Grant Identification #</b>	NY1186L2C002002
<b>Operating Year:</b>	9/1/2021 to 8/31/2022
<b>The number of HUD Slots:</b>	20 Units, 24 Beds
<b>Program Type:</b>	Transitional Housing/ Rapid Re-Housing <input type="checkbox"/> Rapid Re-Housing <input type="checkbox"/> Permanent Supportive Housing <input checked="" type="checkbox"/> Permanent Supportive Housing (CH) <input type="checkbox"/> Transitional Housing <input type="checkbox"/>
<b>Grant Amount (Please include any amendments from HUD)</b>	Acquisition/Rehab/Construction _____ Rental Assistance _\$244,740_____ Leasing _____ Support Services _\$31,346_____ HMIS _\$1,200_____ Administration _\$20,260____ Operations _____ Total _\$302,511_____
<b>Agency Representative(s) at review</b>	Wendy Dettmer, Mike Dedee
<b>Review Date:</b>	12/7/2022
<b>Monitoring team at review:</b>	Tim Wildman, Charles Bollinger III, Abby Brown, Sara Volz Rogers



Assessment	Y	N	N/A	Action Needed
<b>HMIS Privacy/Security:</b>				Notes
1. HMIS Participation Consumer Notice is posted in a conspicuous location. (-1 Point)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
2. Has the program been to a new or refresher HMIS training in the past year? (2 points)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
<b>CoC Policy Binder</b>				Notes
Agency policy for client privacy in HMIS (-1 Point)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Agency has a procedure/policy to assist clients who are hearing impaired or do not speak English as a primary language. (-1 Point)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Agency procedure with an organized exit process includes proper communication of the discharge destination in the file. (-1 point)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
The agency has a process to ensure that first and last names are correctly spelled and that the DOB is accurate. Describe the process: (is it documented, and are all Staff informed?) (-1 Point)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
If Yes, are all employees trained to follow policy? (-1 point)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Policies/procedures Use of client data generated from HMIS (-1 Point)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Policies/procedures Client information storage and disposal. (-1 Point)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
<b>Client Consent and Release of Information (ROI)</b>				
Is the agency using the current (6/17/2021) HMIS ROI? (-1 point)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Is the agency using the current (6/17/2021) HMIS ROI addendum? (-1 point)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Policy in place for Housing First? Zero Barriers to entry beyond federal mandatory safety regulations. (-3 points) (of the projects which are eligible for Housing First)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
A written process is followed for all clients to confirm homelessness. (-3 points)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
A written process is followed for all clients to confirm disability. (-3 points)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

A policy states: Homeless/formerly homeless person on the Board of Directors or involved in other policy-making groups. (-1 Point)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The program has a formal procedure in place for terminating assistance to participants. (-1 Point)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Policy: Participants are not required to participate in inherently religious activities. (-1 Point)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The policy states: Participants cannot be denied benefits/services based on their religion. (-1 Point)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Policy/Procedure that identifies a staff person is designated as an educational liaison will ensure that children are enrolled in school, connected to Head Start, Part C of the Disabilities Act (-1 Point)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
A policy that states the age and gender of a child under age 18 is not used as a basis for denying any family's admission to the program (-1 Point)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sufficient outreach procedures ensure that information about the program can reach persons of any race, color, religion, sex, age, national origin, familial status, or handicap who may qualify for admission to the program. (-1 Point)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Does evidence support the recipient's adoption and implementation of procedures to make available information on the existence and locations of facilities and services accessible to persons with a handicap? (-1 Point)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Does the recipient have written policies to comply with non-discrimination, Equal Opportunity & Fair Housing regulations in providing services? (-1 Point)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The procedure of file review, action plan, and the timeline for correcting file deficiencies (-1 point).	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Possible points (+2 -29) Section Point totals <u>  2  </u></b>			

Assessment	Y	N	N/A	Action Needed
<b>HMIS Data Intake and Exit</b>				
1. Using the paper HMIS intake data collection forms correctly aligns with the newest intake form. (-1 Point)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
2. Agency is actively monitoring program participation entries of clients. 80% of entries are completed in HMIS within 72 hours. (-5 Points)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
3. There is congruity between the case record responses based on the applicable homeless definition. (Is the client homeless? Has housing status and prior living situation appropriately been completed?) (-1 Point)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
4. Income, non-cash benefits, and insurance are updated at least annually and at the exit. (-3 Points)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
A. 90% of discharge destination data is appropriately being entered into HMIS on the exit screen note section. (2 points)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
5. HMIS active client list matches the project's active client list 100% (within 72 hours before the site visit) (2 points)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
APR 6a to 6d (1 pt for each 0%) 20b & 21 (1 pt for each if the client doesn't know & data not collected = 0)				
6a DQ Personally Identifiable Information (6 pts)				
1. Name	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
2. Social Security Number	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
3. Date of Birth	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
4. Race	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
5. Ethnicity	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
6. Gender	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
6b DQ Universal Data Elements (5 pts)				
1. Veteran Status	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
2. Project Start Date	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
3. Relationship to Head of Household	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
4. Client Location	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
5. Disabling Condition	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
6c DQ Income & Housing Data Quality (4 pts)				
1. Destination	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

2. Income & Sources at the Start	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
3. Income & Sources at Annual Assessment	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
4. Income & Sources at Exit	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
1. 6d DQ Chronic Homelessness (2 points)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
20b & 21 non-cash income & health insurance (4 pts)				
1. Non-Cash client doesn't know = 0	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
2. Non-Cash data not collected = 0	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
3. Insurance client doesn't know = 0	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
4. Insurance data not collected = 0	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
<b>Possible points (+25 -10) Section Points totals <u>25</u></b>				

Assessment	Y	N	N/A	Action Needed
<b>Information / Documentation</b>				
1. 95% or more utilization rate of in project? (2 points)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	1. 92.50
2. APR submitted in SAGE within 90 days of the project's end. (1 point)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
3. Did HUD accept the prior / Current year APR with the first submission? (1 point)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
4. 100% of clients have been entered into the program via the prioritization list? (FY21) (1 point)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
5. 70% of clients referred from the prioritization list to the project have entry dates. (1 point)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
6. The average number of days to program entry to housed date (70% of clients are housed) A.PSH within 45 days B. RRH within 30 days (2 points)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
7. Is a lead-based paint certificate on file for projects working with families? (-1 point)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
8. Less than 10% of clients referred from the prioritization list to the project have rejected this project. (1 point)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
9. Less than 10% of this project's referrals from the prioritization list have rejected the client. (1 point)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
10. Percentage of housing assessment completed during project year (the number of completed assessments divided by the number of clients equals 95%) (3 points)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

11. Percentage of Acuity Index completed during project year (the number of completed Acuity index divided by the number of clients equals 95%) (3 points)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
Possible points (+16 -1) Section Point totals <u>12</u>					
<b>Project Outcomes</b>					
<b>Permanent Supportive Housing/ Support Services Only Program</b>					
	<b>Goal</b>	<b>Project %</b>	<b>All CoC %</b>	<b>All PSH %</b>	<b>Total Points</b>
1. Participants exit to or remain in permanent housing (2 points for each % reached or at or above)	92%	<b>98%</b>	90%	96%	<b>6</b>
2. Participants increase cash income (2 points for each % reached or at or above)	20%	<b>67%</b>	40%	59%	<b>6</b>
3. Participants increase employment income (2 points for each % reached or at or above)	20%	<b>19%</b>	14%	10%	<b>4</b>
4. Participants with no income (2 points for each % reached or at or below)	<15%	<b>14%</b>	18%	14%	<b>6</b>
5. Participants have cash income (2 points for each % reached or at or above)	85%	<b>86%</b>	82%	86%	<b>6</b>
6. Participants have employment income in the program year (2 points for each % reached or at or above)	20%	<b>19%</b>	20%	12%	<b>2</b>
7. Participants have obtained non-cash benefits (2 points for each % reached or at or above)	85%	<b>100%</b>	80%	84%	<b>6</b>
8. Participants have health insurance (2 points for each % reached or at or above)	90%	<b>100%</b>	98%	98%	<b>6</b>
<b>Possible points +48 Section</b>					<b>Point totals 42</b>

**The File Review section continued (total of 10 points)**

Client folder Check 10% of caseload HMIS Number	Homeless Doc	Disability Doc (PSH only)	The client's Name matches the lease	Household composition	Annual Assessment Income Certification	Tenant Rent Calculation	Annual Lease and Inspection	Supportive Housing Assessment	Acuity index
1. 50906 (exited)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
2. 57155	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
3. 73967	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
4.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
10.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Notes about files:

No Issues with the files reviewed

100% of clients who have been terminated, do a review of these client files show that minimum due process requirements were followed for termination? (-1 Point)

Y	N	N/A
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Possible points (+10 -1) Section Point totals **10**

Unscored Questions	Y	N	N/A	Action Needed
<b>Service Plan Questions (Mock Questions for 2023 Monitoring report)</b>				
1. Does the program participant have a Service Plan created or updated within the past 12 months?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

2. Does the program participant's Service Plan contain specific Goals that will assist them with obtaining and maintaining housing?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
3. Is there evidence in the program participant's previous 12 months of case/progress notes that program staff is providing services, making referrals, or having conversations about behaviors or actions that will assist the program participant with achieving their Goals?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
4. Do the Goals in the program participant's Service Plan correspond with the information contained in the program participant's Supportive Housing Assessment?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
5. Does the program participant's most recent Acuity Index score correspond with the information in the program participant's most recent case/progress notes?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Possible points (0) Section Point totals _____				

Assessment	Y	N	N/A	Action Needed
------------	---	---	-----	---------------

<b>Financial Documentation</b>				
--------------------------------	--	--	--	--

A. The grantee has written procedures covering the recording of transactions, an accounting manual, and a chart of accounts. (if yes, attach a copy to this Exhibit, if feasible.) (-1 Point)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
B. If the grantee has written a policy Manual: does it provide guidelines for controlling expenditures, such as purchasing requirements and travel authorizations? (-1 Point) [24 CFR 576.57 (b); 24 CFR 85.20]	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

<p><b>C.</b> Does the grantee have written procedures for the maintenance of accounting records for the required years? (-1 Point) [24 CFR 576.57(b); 24 CFR 85.20]</p>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
<p><b>D.</b> Grantee's fiscal records and valuables are secured in a limited-access area. (-1 Point) [24 CFR 576.57(b); 24 CFR 85.20]</p>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
<p><b>E.</b> Evidence that staff duties are separated, so no one individual has complete authority over an entire financial transaction. (-1 Point) [24 CFR 576.57(b); 24 CFR 85.20]</p>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
<p><b>F.</b> The grantee has written policies for procurement. (If the Agency has written policies, obtain a copy for the files; otherwise, describe the agency's policy (-1 Point ).</p>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
<p><b>G.</b> Has the grantee developed standards for avoiding conflict of interest in activities funded by federal grant dollars? (-1 Point)</p>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
<p><b>H.</b> Employees are required to sign a statement indicating that they have read the policy and will comply. (If yes, obtain a copy of the files, otherwise, describe the agency's policy.) (-1 Point)</p>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
<p><b>I.</b> A copy of the most recent audited financial statement has been reviewed. (-1 Point)</p>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
<p><b>Possible points - 9</b></p>				<p><b>Point totals</b></p>



Did the program attend the training? Yes 0 Points  No -1 points

Was the project prepared for the site visit? Yes 2 - Points  No 0- points

Section Point totals					
Section	Possible Positive Points	Possible Negative Points	Project Positive Points	Project Negative Points	Section Total
HMIS Privacy/Security & CoC Policy Binder	2	29	2	0	2
HMIS Data Intake and Exit	25	10	25	0	25
Information/Documentation	16	1	12	0	12
Project Outcomes	48	0	42	0	42
File Review Section	10	1	10	0	10
Financial Documentation	0	9	0	0	0
Other Scores	2	1	2	0	2
<b>Project Totals</b>	<b>103</b>	<b>51</b>	<b>93</b>	<b>0</b>	<b>93</b>

**Notes/Comments: This project is one of the top-performing projects, with no issues or concerns with any outcomes.**

---

\*When calculating the percentage of slots used, we divide the number of households served by the total HUD slots. This measures the total number of households a program serves across the program year. When calculating the Utilization rate, we first calculate the mean of the four PIT household numbers in the APR. We then divide this number by the total HUD slots to get a percentage. This measures how many HUD slots are utilized on an average night for that program. These numbers may appear significantly different for some programs, particularly if they have higher turnover rates. Programs with high turnover would have a high percentage of slots used but may have low utilization rates if they are not at capacity on the PIT measures dates.

\*\* The file review section will be scored using a sliding scale rubric. Points will be awarded according to the overall percentage of required documents that were present in the audited files:

100% of documents present- 10 points

90-99% of documents present – 9 points

80-89% of documents present- 8 Points

70-79% of documents present-7 Points

60-69% of documents present- 6 Points

50-59% of documents present- 5 Points

40-49% of documents present- 4 Points

30-39% of documents present- 3 Points

20-29% of documents present- 2 Points

10-19% of documents present- 1 Point

0-9% of documents present-0 Points

Project Outcomes calculations:

1. APR 5a Number of Stayers plus 23c Exit Destination Permanent Destinations total. This total is divided by the ARP 5a1 total number of people Served.
2. APR Q19a3/19a1 Number of Adults with earned Income (Q19a1 is only used if the project does not have Q19a3)
3. APR Q19a3/19a1 Did not have the income category at the start or Annual Assessment/exit divided by the number of Head of Households. (Q19a1 is only used if the project does not have Q19a3)
4. APR Q19a3/19a1 Number of Adults with Any Income (Q19a1 is only used if the project does not have Q19a3)
5. APR Q19a3/19a1 Average Change in earned income (Q19a1 is only used if the project does not have Q19a3)
6. APR 20b 1+Source(s) divided by the total number of Persons Served (5a 1.) APR 21 1 source of Health Insurance plus More than 1 Source of Health Insurance total number of Persons Served (5a 1.) The larger of the two outcomes will be the number used.
7. APR 22a1 Total number of leavers at designated time frame divided by the total number of persons served (5a 1.)

Anne's Check  Charles's Check  Heidi's Check  Tim's Check

**1E-1**

**Web**

**Posting**

**of**

**Local**

**Competition**

**Deadline**

---

# FY2023

FY 2023 -Local NOFO Renewal Project Application Materials

- [2023 Announcement of Local Application Process](#)
  - [Renewal Project ranking criteria sheet 2023 \(application\)](#)
  - [2023 Budget Workbook 4-24-2023](#)
  - [CoC Local Application Time Line 2023](#)
  - [2023 Reallocation Process](#)
  - [2023 Appeals Process](#)
- 

[letsendhomelessness.org/about/funding/](https://letsendhomelessness.org/about/funding/)

5/3/2023 2:19:17 PM

Please Note: The renewal project local application process is based on performance outcomes. Providers do not have to complete a renewal project application.

- The CoC sends them the scores from the ranking criteria
- Projects review their scores and they have an opportunity to provide any discrepancies that they perceive in the scores - 5/24/2023
- Projects then have an opportunity to provide mitigating factors that they feel would be important for the Review and Ranking Committee members to know about – 5/26/2023



# Partners Ending Homelessness

560 West Main Street  
Rochester, New York 14608  
585-319-5091

To: All CoC Funded Program Providers, CoC Stakeholders, and Community  
From: Partners Ending Homelessness  
Re: FY2023 Ranking  
for HUD Funded Renewal Projects Criteria  
Date: May 2, 2023

---

In anticipation of the release of the 2023 HUD CoC Program NOFO, the Partners Ending Homelessness is beginning the local ranking criteria and local application process for new and renewal projects.

## **2023 Local information**

Annual Renewal Demand (ARD) – \$14,038,378  
Tier One funding is anticipated to be 94% of ARD, \$12,823.779

### Renewal Projects:

Projects that score above the 25% of the highest projects community average criteria score will be ranked in Tier 1 by score and will require no further review.

The bottom 25% of projects that fall below the average community score must complete Part 2 of the rating criteria, Mitigating Factors, and present it to the Project Review Committee. (PEH will email the applicable projects once the initial scores are calculated.)

Projects will be ranked as follows:

Project's Total Score (+/-) 5 points based on mitigating factors presented to the Project Review committee

Renewal Projects could fall and be placed into Tier 2 or reallocated if the Project Review Committee finds the project does not meet local priorities or HUD requirements.

***(Please note that a project asked to complete the mitigating factors and asked to present are not automatically in Tier II.)***

### New Projects:

\$682,116 Bonus Project funding should be available assuming 5% of FPRN as in 2022  
There is likely to be a DV-RRH Bonus for Rapid Re-Housing working exclusively with victims of domestic violence.

## **2023 Renewal Application Timeline**

May 2: Release of Renewal ranking criteria materials.

The APR renewal data set will be run from 4/1/2022 to 3/31/23 to score performance.

May 4: Renewal project applicant Workshop.

10:00 am – 11:30 am on Zoom

May 11: All Non-cash benefits documents must be submitted to Charles Bollinger by 5 pm.

May 19:

Projects notified of scores and requested mitigating factors for the bottom 25% of projects that score below the community ranking criteria average.

Projects at or above the community average will be asked to submit their 2023 budget workbook.

May 24: Discrepancies with rating criteria score must be submitted to PEH.

May 26: Renewal ranking criteria mitigating factors for projects are due at COB (5 pm).

Week of June 5: Renewal project presentations

June 14: Notification of scores sent to presenting renewal projects.

### **2023 New Project Applications**

HUD is expected to release its NOFO in July.

The consolidated application is due On August. The new project local NOFO, will follow this timeline contingent on the HUD release. If HUD requests an earlier date, the timeline will be accelerated.

Tentative timeline after HUD's NOFO is released.

TBA: Release of New Project applications five days after the HUD NOFO release.

TBA: New Project applicant workshop

TBA: All questions regarding New Projects due to PEH

TBA: Final Q&A for New Projects posted to the PEH website.

TBA: New Project applications are due 14 business days after the applicant workshop on new applications.

TBA: New Project application presentations.

TBA: Release of Ranking and Awards

TBA: Request of final appeals due after new project funding is released.

TBA: Release of Final Ranking and Awards

TBA: Esnaps upload training

TBA: Upload into Esnaps for all ranked projects Renewal and New

All materials are available on HSN Website once released to the community

[www.letsendhomelessness.org](http://www.letsendhomelessness.org)

Direct questions to Charles Bollinger III – CoC Programs Coordinator

(Email only) at [cbollinger@letsendhomelessness.org](mailto:cbollinger@letsendhomelessness.org)

## FY2023

FY 2023 -Local NOFO New Project Application Materials

[Announcement of FY 2023 New Project Application](#)

[FY2023 New Project Application](#)

[Budget for New Project Application](#)

[CoC Local Application New Project Timeline](#)

FY 2023 -Local NOFO Renewal Project Application Materials

- [2023 Announcement of Local Application Process](#)
- [Renewal-Project-ranking-criteria-sheet-2023 \(application\)\\_updated 5-4-2023](#)
- [2023 Budget Workbook 4-24-2023](#)
- [CoC Local Application Time Line 2023](#)
- [2023 Reallocation Process](#)
- [2023 Appeals Process](#)
- [Nofo 2023 Renewal Project Application Powerpoint](#)
- [Local NOFO Renewal workshop training FY23 Video](#)





# Partners Ending Homelessness

560 West Main Street  
Rochester, New York 14608  
585-319-5091

**To:** All CoC Funded Program Providers, CoC Stakeholders, and Community Partners  
**From:** Partners Ending Homelessness  
**Re:** FY2023 New Project Application - Local NOFO  
**Date:** July 20, 2023

---

With the 2023 HUD CoC Program NOFO release, Partners Ending Homelessness is beginning the local application process for new projects.

## 2023 Local information

Annual Renewal Demand (ARD) – \$13,642,318  
Tier One funding 93% of ARD – \$12,687,356  
Tier two funding 7% of ARD - \$954,962

### **Bonus Project Funding**

- \$954,962 Bonus Project funding is 7% of FPRN.
- \$1,005,605\* DV Bonus Project funding (\*Approximate amount could change after HUD releases official amount for each CoC.)
- Project(s) approved for bonus funds will be scored. Placement in Tier 1 or Tier 2 will be determined by the ranking and review committee.

Eligible Projects for Bonus Funding:

- **Housing Partnership PSH or RRH**
- **Healthcare Partnership PSH or RRH**
- **Permanent Supportive Housing (PSH)**
- **Rapid Rehousing (RRH)**
- **Joint Transitional Housing and Rapid Rehousing (TH-RRH)**
- **Domestic Violence Bonus Project (DV-RRH and DV-TH/RRH)**
- **PSH or RRH Expansion Grants**

**Further details about new project applications will be addressed in the New Project Application training. The PowerPoint from the training will be posted to the website on July 27th. Please see the time, date, and link for the Zoom presentation below.**

**Wednesday, July 26<sup>th</sup>, 11 am to 12:30 pm**

Join Zoom Meeting

<https://us02web.zoom.us/j/81737337872?pwd=UzhqZmRpTHJOT0dSSWhUcDFzSjNNZz09>

Meeting ID: 817 3733 7872

Passcode: 210073

## **2023 New Project Application Timeline**

- **July 20 Thursday** – Release of application materials
- **July 26 Wednesday** – 11 am to 12:30 pm Applicants Workshop via Zoom
- **August 11 Friday**– Noon New Applications due
- **August 22 and 23** – New Project Presentations
- **August 31 Wednesday** – Applicants Notified of Final Project Rankings and Posted to the Website

---

All materials are available on PEH Website once released to the community.

<https://letsendhomelessness.org/about/funding/>

**Direct questions to** Charles Bollinger III – Deputy Director  
(Email only) [cbollinger@letsendhomelessness.org](mailto:cbollinger@letsendhomelessness.org)

---

**1E-2**

**Local**

**Competition**

**Scoring**

**Tool**

**Scoring Tool**

**Renewal Project**



**Partners Ending Homelessness**

560 West Main Street  
 Rochester, New York 14608  
 Phone: 585-319-5091; Fax: 585-319-5488

**Partners Ending Homelessness  
 2023 Renewal Project Ranking Criteria**

**APR used 4/1/2022 -3/31/2023.**

<b>Organization Name:</b>	
<b>Project Name:</b>	

<b>Contact Person</b>	
<b>Phone Number</b>	
<b>Email</b>	

<b>Project Type</b> (check correct box)	
Transitional Housing (TH)	
Safe Haven (SH)	
Transitional housing – Rapid Re-Housing (TH-RRH)	
Permanent Supportive Housing (PSH)	
Rapid Re-Housing (RRH)	
Homeless Management Information System (HMIS)	
Coordinated Entry (CE)	

<b>A. Homeless Sub-Populations</b>	What % of the population served is Chronic Homeless		
	What % of the population served are Households with Children		
	What % of the population served are Youth/Parenting Youth (< 18 years or Transition Age Youth (18 – 24)		
	What % of the population served with w/behavioral health issues (MH, SUD)		
	What % of the population served are Veterans		
	What % of the population is fleeing Domestic Violence		
	What % of the population was unsheltered prior to entering		
	<b>Homeless Sub-Populations % total at or above 75% for all Sub-populations</b>	<b>Points</b>	<b>5</b>

<b>B. Data Quality</b>	<b>Data Quality: 100% of the following data was completed during the reporting period of 4/1/2021 to 3/31/22</b>		
	<b>1. 6a Personally Identifiable Information (6 pts – 1 pt for each 0%)</b>	<b>Points</b>	<b>6</b>
	<b>2. 6b Universal Data Elements (5 pts – 1 pt for each 0%)</b>	<b>Points</b>	<b>5</b>
	<b>3. 6c Income &amp; Sources at Start, Annual &amp; Exit (6 pts – 2 pts for each 0%)</b>	<b>Points</b>	<b>6</b>

C. All Programs outcomes	4. 6d Chronic Homelessness (1 pts for 0% in project type)	Points	1	
	5. 15 Prior Living Situation (equals homeless situation)	Points	3	
	6. 20b Non-Cash Benefits (1 pts – if the client does not know & data is not collected, both equal 0)	Points	1	
	7. 21 Health Insurance (1 pts – if the client does not know & data is not collected, both equal 0)	Points	1	
	<b>Maximum Points earned for section B.</b>			<b>23</b>
	1. Project Start Dates are entered within 72 hours	Points <i>See Scoring C.</i>	1	
	2. 92% or more of participants exit to or remain in permanent housing?	Points <i>See Scoring C.</i>	6	
	3. 20% or more participants increase employment income	Points <i>See Scoring C.</i>	3	
	4. 20% or more participants have employment income in the program year.	Points <i>See Scoring C.</i>	3	
	5. 15%> or less of Participants with no income	Points <i>See Scoring C.</i>	6	
6. 40% or more participants have non-employment income in the program year.	Points <i>See Scoring C.</i>	3		
7. 85% or more participants have obtained non-cash benefits	Points <i>See Scoring C.</i>	6		
8. Do 90% or more participants have health insurance?	Points <i>See Scoring C.</i>	6		
9. 40% or more participants increased non-employment income at annual	Points <i>See Scoring C.</i>	3		
10. 45% or more participants exited, with an increase in non-employment income	Points <i>See Scoring C.</i>	3		
<b>Maximum Points earned for section C.</b>			<b>40</b>	
D. Monitoring Score	1. The Score from the latest Monitoring Site (Monitoring is scored on a sliding scale, with the project with the highest monitoring score receiving 21 points and the second highest monitoring score receiving 20 points; this goes on until no points are left to give. If a project scored the same on the monitoring form, it got the same points as the project it tied within all scenarios.		21	
<b>Maximum Points earned for section D.</b>			<b>21</b>	

----- E. Coordinated Entry	1. Is the average time from prioritization list referral to being entered into the project within two weeks?	Points	3
	2. The average time from the client's HMIS project entry date to being housed is 45 days for PSH or 30 days for RRH?	Points	3
<b>Maximum Points earned for section E.</b>			<b>6</b>
----- F. Efficiency	1. Drawdown Efficiency: Percentage of HUD expenditures drawn down from the project's APR for the year ending 2021 (1)	Points <i>See Scoring D.</i>	3
	2. Occupancy Rate: Annual occupancy rate for households from APR 4/1/2022 - 3/31/2023 (2)	Points <i>See Scoring D.</i>	3
	3. Cost of Success rate: HUD grant amount divided by the number of households with a successful exit or remained stable in PH from the 4/1/2022 - 3/31/2023 APR. (2)	Points <i>See Scoring D.</i>	3
	<b>Maximum Points earned for section F.</b>		

F.  Additional Project Questions (unscored)	1. How does your program ensure participants can access and feel comfortable with the housing and services provided regardless of race, ethnicity, gender, age, disability, etc.? (Please limit to 500 words)
	2. How does your program currently involve people with lived experience? i.e., employment/volunteer opportunities, peer support, mentorship, members of Board/Advisory Committees, etc. (please limit to 500 words)

--	--

<b>TOTAL POINTS - 104</b>	Project Total _____
---------------------------	---------------------

---

**Part 2: Please only fill out the following once requested.**

**The bottom 25% of the projects below the community average ranking criteria score will go before the non-conflicted Project Review committee. The Committee will review this project's outcomes and adjust the score (+/-) by 5 points based on the mitigating factors identified below.**

**Mitigating Factors: Please explain any outcomes you think do not accurately portray your program or anything you want the reviewers to know about your program not covered in the application question.**  
(Please use the text box below, be specific and keep the word count total under 500 words)



---

**Scoring:**

**(C)**

**The project scored at or above the Community Benchmark for each outcome.**

- 1. Project Start Dates are entered within 72 hours = 1 point**
- 2. Participants exit to or remain in permanent housing = 2 points**
- 3. Participants increase employment income = 1 point**
- 4. Participants have employment income in the program year = 1 point**
- 5. Participants with no income = 2 points**
- 6. Participants have non-employment income in the program year = 1 point**
- 7. Have participants obtained non-cash benefits? = 2 points**
- 8. Participants have health insurance. = 2 points**
- 9. Participants have increased non-employment income at annual = 1 point**
- 10. Participants exited with an increase of non-employment income = 1 point**

**The project scored at or above the community (whole CoC) for each outcome.**

- 1. Participants exit to or remain in permanent housing = 2 points**
- 2. Participants increase employment income = 1 point**
- 3. Participants have employment income in the program year = 1 point**
- 4. Participants with no income = 2 points**
- 5. Participants have non-employment income in the program year = 1 point**
- 6. Have participants obtained non-cash benefits? = 2 points**
- 7. Participants have health insurance. = 2 points**
- 8. Participants have increased non-employment income at annual = 1 point**
- 9. Participants exited with an increase of non-employment income = 1 point**

**The project scored at or above the average of like housing group (PSH/RRH/TH)**

- 1. Participants exit to or remain in permanent housing = 2 points**
- 2. Participants increase employment income = 1 point**
- 3. Participants have employment income in the program year = 1 point**
- 4. Participants with no income = 2 points**
- 5. Participants have non-employment income in the program year = 1 point**
- 6. Have participants obtained non-cash benefits? = 2 points**
- 7. Participants have health insurance. = 2 points**
- 8. Participants have increased non-employment income at annual = 1 point**
- 9. Participants exited with an increase of non-employment income = 1 point**

**(These percentages will be included on the project's final scoring sheet)**

**Sample:**

Measurements	Community Goals %	All CoC Projects	All PSH Projects	Project Outcomes for APR Year 4/1/2022-3/31/2023	Points Earned	Reasoning for points
Project Start Dates are entered within 72 hours	100%			100%	1	All percentage outcomes above goals
Participants exit to or remain in permanent housing	92%+	88%	86%	85%	0	All percentage outcomes below goals
Participants increase employment income	20%+	52%	35%	5%	0	All percentage outcomes below goals
Participants have employment income in the program year.	20%+	20%	27%	8%	0	All percentage outcomes below goals
Participants with no income	<15%	9%	13%	5%	6	All percentage outcomes above goals
Participants have non-employment income in the program year.	40%	16%	18%	36%	2	2 percentage outcomes above goals
Have participants obtained non-cash benefits?	85%+	84%	82%	100%	6	All percentage outcomes above goals
Participants have health insurance	90%+	94%	95%	95%	6	All percentage outcomes above goals
Participants have increased non-employment income	40%+	26%	40%	56%	3	All percentage outcomes above goals
Participants exited with an increase of non-employment income	45%+	25%	26%	36%	2	2 percentage outcomes above goals

**Total Points: 27**

---

**E. Efficiency** Question 1.  $> 95\% = 3$  points

$\leq 95\% = 0$  points

Question 2. PSH and RRH  $> 95\% = 3$  points

TH  $> 85\% = 3$  points

Question 3. At or below the average cost of successful exit rate = 3 point

Above the average cost of successful exit rate = 0 points

- (1) When calculating these measures, PSH, RRH, and TH projects will be compared, i.e., PSH to PSH, RRH to RRH, and TH to TH.

Program Name

Project Name

Grant ID

Question	Goal %	Total Points Per Questions	Project Points Earned
A1	>75%	5	0
B1		6	0
B2		5	0
B3		6	0
B4		1	0
B5		3	0
B6		1	0
B7		1	0
Section Total		28	0

Question	Goal %	All CoC Projects	All RRH Projects	Project Outcomes 4/1/22-3/31/2023		
C1	100%			0%	1	0
C2	92%+	93%	91%	0%	6	0
C3	20%+	13%	18%	0%	3	0
C4	20%+	16%	26%	0%	3	0
C5	<15%	15%	15%	0%	6	0
C6	40%	55%	41%	0%	3	0
C7	85%	84%	84%	0%	6	0
C8	90%	97%	95%	0%	6	0
C9	40%	37%	40%	0%	3	0
C10	45%	37%	27%	0%	3	0
Section Total					40	0

D1	Project ranking for Monitoring			Points	21	0
E1	Avg Days (7)	1	1	1	3	0
E2	# of Days (27)	1	1	1	3	0
Section Total					6	0
F1	>95%			100%	3	0
F2	TH=>85%; PSH/RRH=>95%			104%	3	0
F3	at or below Avg			\$0	3	0
Section Total					9	0

Total Community Average Points	68
--------------------------------	----

104	0
-----	---

**Scoring Tool**

**New Project**



**Partners Ending Homelessness**

560 West Main Street  
 Rochester, New York 14608  
 Phone: 585-319-5091; Fax: 585-319-5488

**Partners Ending Homelessness (PEH)  
2023 New Project Application**

<b>Organization Name:</b>	
<b>Project Name:</b>	

<b>Contact Person Phone Number Email</b>	

Source of Funding	
Bonus Funding	<input type="checkbox"/>
DV Bonus	<input type="checkbox"/>

Project Type (check correct box)	
Non-CoC Funded Housing Partnership PSH	<input type="checkbox"/>
Non-CoC Funded Housing Partnership RRH	<input type="checkbox"/>
Healthcare Partnership PSH	<input type="checkbox"/>
Healthcare Partnership RRH	<input type="checkbox"/>
Permanent Supportive Housing (PSH)	<input type="checkbox"/>
Rapid Re-Housing (RRH)	<input type="checkbox"/>
Transitional Housing/Rapid Re-Housing Hybrid (TH/RRH)	<input type="checkbox"/>
Current PSH or RRH Expansion	<input type="checkbox"/>
Bonus DV Rapid Re-Housing (DV/RRH)	<input type="checkbox"/>
Bonus DV Rapid Re-Housing (DV-TH/RRH)	<input type="checkbox"/>

Section 1	1. Homeless Sub-Populations	3 points
<b>LOCAL PRIORITIES/ Strategically Allocate Resources (Community priorities determined by HSN stakeholders)</b>	What % of the population served will be Chronic Homeless	
	What % of the population served will be Households with Children	
	What % of the population served will be Youth/Parenting Youth (< 18 years or Transition Age Youth (18 – 24)	
	What % of the population served will be Re-entry	
	What % of the population served will be Veterans	
	What % of the population will be fleeing Domestic Violence	
	What % of the population was unsheltered prior to entering	
	What % of the population will single Adults	
	2. Special Needs (PSH only)	

<b>at the 7/19/23 meeting)</b>	What % of the population served will have a mental health condition	
	What % of the population served will have a substance abuse condition	
	What % of the population served will have a chronic health condition or physical disability	
	What % of the population served has HIV/AIDS	
	What % of the population will have a developmental disability?	
	<b>3. Will your program provide or make linkages to employment services? (Please attach as 1-1) 2 points</b>	Y   N

**All Projects**

<u>Program Participants</u>	<u>Projected Number of Households to be Served Annually in Application</u>		Yes	No
		Single Site		
		Scattered Site		
Individuals				
Households with Children		# Units		
Households with Only Children		# Beds		

Section 2	QUESTION	MAX POINT VALUE
<b>Narrative</b>		
<b>All Applicants</b>	<p><b>1. Please provide a general description of the program and a rationale for why the program should be funded.</b>  <i>(Narrative should address, at a minimum, each of the following: the intended target population(s), experience working with the intended target population(s), services and activities that will be provided (ensure they address the core components of the type of project you are proposing), best practices that will be utilized how the applicant collaborates/coordinates with other partners in the community.)</i></p> <p><b>1A. What is the vision of your health care or housing partnership?</b></p>	<b>5 points</b>
	<p><b>2. How does the proposed project meet community priorities?</b> <i>(Describe data/information used to determine need and what is unique about the proposed project that separates it from existing similar projects)</i></p>	<b>5 points</b>

	<p><b>3. Describe how you will work with other community-based organizations to ensure that the service needs of your program participants are met. Please include if your organization has any prior experience managing grants that have dealt with homeless housing or case management. If yes, please give a brief description of the program and how successful it has been.</b></p>	<p><b>5 points</b></p>
	<p><b>4. Describe what services promote increased client self-sufficiency and how your project will provide or make referrals for these services?</b></p>	<p><b>5 Points</b></p>
	<p><b>5. What measurement or system would the agency use to track the client's housing stability?</b></p>	<p><b>5 Points</b></p>
	<p><b>6. What will be your strategy for participants to remain stably housed or complete the program successfully?</b></p>	<p><b>5 Points</b></p>
	<p><b>7. Please answer A and then B or C</b>  <b>(A.) Why are you looking to fund a new project this year?</b>   <b>(B.) Have your CoC projects been reallocated in the past three years? If yes, please explain what happened and why your program seeks new project funding. In addition, please describe action steps to avoid repeating past performances.</b>  <b>(C.) Please answer if your agency has not applied for CoC funding. Why are you choosing to apply for a new project? (Please attach as 2-7)</b></p>	<p><b>5 points</b></p>
	<p><b>1. What percentage of your program participants will come through the Coordinated Entry system?</b></p>	<p><b>3 points</b> %</p>
	<p><b>2. What policies and procedures will be in place to ensure the program complies with Coordinated Entry requirements</b></p>	<p><b>3 points</b></p>
<p><b>Section 3</b></p> <p><b>Coordinated Entry</b></p>	<p><b>1. Which of the following does your program/project staff participate in these CoC/HSN?</b></p> <ul style="list-style-type: none"> <li><input type="checkbox"/> HSN Meetings</li> <li><input type="checkbox"/> HSN Committees</li> <li><input type="checkbox"/> HMIS Advisory Committee</li> <li><input type="checkbox"/> Coordinated Entry workgroup.</li> <li><input type="checkbox"/> Chronic Homeless Committee</li> <li><input type="checkbox"/> Point in Time Planning Committee and Volunteer</li> <li><input type="checkbox"/> Rochester/Monroe Anti-Poverty Initiative (RMAPI)</li> <li><input type="checkbox"/> Project Homeless Connect</li> <li><input type="checkbox"/> Landlord Engagement Workgroup</li> </ul>	<p><b>2 points</b></p>
<p><b>Section 4</b></p> <p><b>Community Engagement</b></p>	<p><b>2. How does this project align with Community Priorities? (Please attach as 4-2)</b></p>	<p><b>2 points</b></p>



<b>Section 5</b> <b>Applicants</b> <b>Intending to</b> <b>Serve</b> <b>Persons &lt;18</b> <b>years of age</b>	<b>1. Please describe how the proposed project will be consistent with laws related to providing educational services to individuals and families. (Include the title of the designated staff person who will be responsible)</b>
--	---

<b>Section 6</b>  <b>Housing</b> <b>First</b> <b>Principles</b>  <b>All Programs</b>	<b>1. Please list eligibility criteria for the proposed project as they will appear in your program policies and procedures. (Please attach as 6-1)</b>	<b>3 points</b>
	<b>2. Attach the agency's termination policy for all participants in future projects. (Please attach as 6-2)</b>	<b>3 points</b>
	<b>3. What are possible reasons, as they will appear in your program policies and procedures and requirements of the property manager, that would be grounds for denial into the program? (Please attach as 6-3)</b>	<b>3 points</b>
	<b>4. Please attach the housing-first policy for the project (Please attach as 6-4)</b>	<b>3 points</b>

		Yes	No	
<b>Section 7</b>  <b>Data</b> <b>Collection</b>  <b>All Programs</b>	<b>1. Is the project going to participate in HMIS fully? (i.e., enter all required HUD data elements on time)</b>			<b>0 points</b>
	<b>2. Does the project intend to share all HUD Data Standards and VSPDAT assessments in HMIS with other providers?</b>			<b>0 points</b>
	<b>3. Describe what your Data Collection process will be. Include information on data entry, ongoing monitoring of data quality, timeliness of data entry, and how it will meet requirements of participating in Coordinated Entry (5 points)</b>			
	<b>4. Describe your process for documenting interactions with the client(s). Include information on where documentation will be recorded, how often the case manager will meet with the client(s), and what system will be in place to monitor the timeliness of documentation. (5 points)</b>			
	<b>5. What elements will be included in case notes? (Please attach as 7-5) (2 points)</b>			
<b>Section 8</b>  <b>Projected</b> <b>Program</b> <b>Outcomes</b>  <b>All Programs</b>	<b>1. What percentage of your participants will access/maintain non-cash resources?</b>	_____ %		<b>1 point</b>
	<b>2. What percentage of your participants will access/maintain employment income?</b>	_____ %		<b>1 point</b>
	<b>3. What percentage of your participants will access/maintain income from sources other than employment?</b>	_____ %		<b>1 point</b>
	<b>4. What percentage of your participants will exit or remain in permanent housing?</b>	_____ %		<b>1 point</b>
	<b>5. HUD Request divided by the projected number of households served.</b>	\$		<b>3 points</b>
	<b>6. Total Budget divided by the projected number of households served.</b>	\$		<b>3 points</b>

	<p><b>7. Please briefly describe how you plan to achieve these HUD CoC community outcomes. Please include how long it will take for your project to achieve these outcomes. ((Please attach as 8-7) (4 points)</b></p>		
	<p><b>8. Does your organization have experience managing federal or other grants?</b> <i>(Briefly describe your organization's process for managing grant funds and existing financial infrastructure, the internal monitoring process, etc.) (4 points)</i></p>		

<b>Sub-Total</b>	<b>out of 100</b>
<b>Presentation</b>	<b>5 (+/-) Points</b>
<b>Bonus Non-CoC Funded Housing Partnership</b>	<b>5 Bonus Points</b>
<b>Bonus Healthcare Partnership PSH/RRH (Attach MOU as MOU HP/PSH or RRH)</b>	<b>5 Bonus Points</b>
<b>Bonus DV Rapid Re-Housing (DV/RRH or DV-TH/RRH)</b>	<b>5 Bonus Points</b>
<b>TOTAL</b>	<b>_____</b>

**Application Checklist:**

- \_\_\_\_\_ Completed Application
- \_\_\_\_\_ Completed Budget Workbook **(8 points)**
- \_\_\_\_\_ Attachments as applicable for this project
- \_\_\_\_\_ Documentation of non-profit status (IRS Determination Letter)
- \_\_\_\_\_ Copy of your organization's most recent audited financial statement
- \_\_\_\_\_ Other attachments as applicable to your project, i.e., proof of site control, Zoning Compliance, documentation of other funding sources, MOU(s)

**Applicant Assurances**

To the best of my knowledge and belief, all information in this application is true and correct. Therefore, the applicant has duly authorized this document, and the applicant will comply with the following:

- The applicant will complete the HUD Project Application forms in Esnap with the same information in this application unless the Project Selection Committee adjusted (s) during the rating/ranking process. Those adjustments would supersede this document and are included in the Project Ranking Letter that will be sent to each applicant
- Applicant agrees to participate fully in Homeless Management Information System (HMIS), including case notes.
- Applicant agrees to abide by all CoC Written Standards applicable to the project for funding being requested for
- Applicant agrees that the program will fully participate in the Coordinated Entry system, which includes using a Common Assessment tool.
- Applicant agrees to participate in monthly report meetings and monthly housing meetings for PSH and RRH projects
- Applicant must date and accurate rent or roster at least once a month to match with HMIS.
- Applicant understands that HUD CoC-funded homeless projects are monitored annually by the RMHCoC Applicant agrees to pay the RMHCoC Administrative Fee if HUD successfully grants funding. The fee is based on the billing rate of the total HUD grant awarded.

- If awarded funding, the applicant agrees to inform PEH when the following occur:
  - ✓ **The organization has staff vacancies that could affect the projected number of participants served or result in HUD funds not being fully expended.**
  - ✓ **There are changes to an existing project that are significantly different than what the funds were initially approved for, including any budget amendments/modifications submitted to HUD.**
  - ✓ **There is an increase/decrease of other funding to the project that could affect the projected number of participants served, services provided, performance, ability to meet match requirements, etc.**
  - ✓ **There are significant delays in the start-up of a new project.**

<b>Name:</b> (please type)	
<b>Title:</b>	
<b>Phone:</b>	
<b>Email:</b>	
<b>Signature:</b> (if the application is scanned)	
<b>Electronic signature authorization:</b>	<input type="checkbox"/> I agree that checking this box is the legal equivalent of my manual signature on this agreement.
<b>Date:</b>	

New Project Applications					
Program	Project Name			Project type	
<b>Scoring Matrix</b>					
<b>Section 1</b>	Q1/2		3	What homeless sub-populations are proposed to be served	0
	Q3		2	Will your program provide or make linkages to employment services?	0
<b>Section 2</b>	Q1		5	Please provide a general description of the program and a rationale for why the program should be funded.	0
	Q1A			<b>What is the vision of your health care or housing partnership?</b>	0
	Q2		5	How does the proposed project meet an unmet need in the community?	0
	Q3	Provides MOU with partners or information about partners, describes prior experience	5	Program works with other community based organizations; has prior experience with homeless and grants management	0
	Q4	(1 point for each service discussed)	5	Describe what services your project will provide or make referrals to that lead to the increased self-sufficiency of participants	0
	Q5		5	What measurement or system would the agency use to track the client's housing stability?	0
	Q6		5	What will be your strategy for participants to remain stably housed or complete the program successfully?	0
	Q7		5	<b>Reason for requesting funding this grant year.</b>	0
<b>Section 3</b>	Q1	100%=3 points; <100% = 0 points	3	What percentage of your program participants will be coming through the Coordinated Entry system?	0
	Q2	0-5 points	3	Response indicates that program demonstrates a thorough understanding of coordinated entry.	0
<b>Section 4</b>	Q1	1 point each committee (max of 2 points)	2	Which CoC/HSN activities does your program/project staff participate in?	0
	Q2		2	2.How does this project align with Community Priorities?	0
<b>Section 5</b>	Q1		0	Response indicates that program is aware of educational services that must be provided consistent with McKinney-Vento requirements	0
<b>Section 6</b>	Q1		3	Please list eligibility criteria as they will appear in your program policies and procedures.	0
	Q2		3	Attach the agency's termination policy for all participants in the future project	0
	Q3		3	What are possible reasons as they will appear in your program policies and procedures and/or requirements of the property manager that would be grounds for denial into the program.	0
	Q4		3	Response demonstrates an understanding of Housing First and Person Centered principles	0
<b>Section 7</b>	Q1	Yes	0	Is the project going to fully participate in HMIS?	0
	Q2	Yes	0	Project agrees to share data and assessments	0
	Q3	(2.5 points for successfully discussing each component)	5	Response indicates that they are familiar with HMIS or other database and describes a logical work flow	0
	Q4		5	Describe what your process will be for documenting interactions with the client(s). Include information on where documentation will be recorded, how often the case manager will meeting with the client(s), what system will be in place to monitor documentation and timeliness of documentation	0
	Q5		2	What elements should be included in case notes?	0
<b>Section 8</b>	Q1	equal or > than benchmark = 1	1	Benchmark: 85% participants access non-cash benefits	0
	Q2	equal or > than benchmark = 1	1	Benchmark: 20% of participants will have employment income	0
	Q3	equal or > than benchmark = 1	1	Benchmark: 85% participants access cash from sources other than employment	0
	Q4	equal or > than benchmark = 1	1	Benchmark: 92% of participants exit to permanent housing	0
	Q5	< or = average = 3	3	Above or Below Average Cost Based on Same Type of Program	0
	Q6	< or = average = 3	3	Above or Below Average Cost Based on Same Type of Program	0
	Q7		4	Achieve these HUD CoC community outcomes?	0
	Q8		4	<b>prior experience in managing federal or other grants?</b>	0
<b>Budget</b>			8	Costs are all eligible expenses = 1; Staffing - details provided = 2; Budget - complete, reasonable and accurate = 2	0
<b>Bonus Points</b>					
Bonus DV Rapid Re-Housing (DV/RRH) or (DV-TH/RRH)					0
Bonus Healthcare Partnership PSH/RRH					0
Bonus Non-CoC Funded Housing Partnership PSH/RRH					0
<b>100</b>					
<b>0</b>					

Carolyn  
Charles  
Connie  
Heidi  
Jennifer

**1E-2a**  
**Scored**  
**Forms**  
**for**  
**One**  
**Project**

# **Scored Form for Renewal Project**

Program Name Spiritus Christi Prison Outreach, Inc.

Project Name Spiritus Christi Voters Block Community PSH

Grant ID NY0822L2C002005

Question	Goal %	Total Points Per Questions	Project Points Earned
A1	>75%	5	5
B1		6	6
B2		5	5
B3		6	6
B4		1	1
B5		3	0
B6		1	1
B7		1	0
Section Total		28	24

Question	Goal %	All CoC Projects	All PSH Projects	Project Outcomes 4/1/22-3/31/2023		
C1	100%			100%	1	1
C2	92%+	93%	95%	100%	6	6
C3	20%+	13%	11%	50%	3	3
C4	20%+	16%	13%	50%	3	3
C5	<15%	15%	14%	0%	6	6
C6	40%	55%	56%	45%	3	1
C7	85%	84%	84%	88%	6	6
C8	90%	97%	99%	100%	6	6
C9	40%	37%	37%	18%	3	0
C10	45%	37%	48%	71%	3	3
Section Total					40	35

D1	Project ranking for Monitoring			Points	21	21
E1	Avg Days (1)	1	1	1	3	3
E2	# of Days (2)	1	1	1	3	3
Section Total					6	6
F1	>95%			100%	3	3
F2	TH=>85%; PSH/RRH=>95%			160%	3	3
F3	at or below Avg			\$7,252.00	3	3
Section Total					9	9

Total Community Average Points	68
--------------------------------	----

104	95
-----	----

# **Scored Form for New Project**



New Project Applications					
Program	Spiritus Christi Prison Outreach	Project Name		TH/RRH Expansion/Healthcare Partnerships	Project type
Scoring Matrix					TH-RRH
					PEH Scoring
Section 1	Q1/2		3	What homeless sub-populations are proposed to be served	3
	Q3		2	Will your program provide or make linkages to employment services?	2
Section 2	Q 1		5	Please provide a general description of the program and a rationale for why the program should be funded.	5
	Q1A			What is the vision of your health care or housing partnership?	5
	Q2		5	How does the proposed project meet an unmet need in the community?	5
	Q 3	Provides MOU with partners or information about partners, describes prior experience	5	Program works with other community based organizations; has prior experience with homeless and grants management	5
	Q 4	(1 point for each service discussed)	5	Describe what services your project will provide or make referrals to that lead to the increased self-sufficiency of participants	4
	Q 5		5	What measurement or system would the agency use to track the client's housing stability?	4
	Q 6		5	What will be your strategy for participants to remain stably housed or complete the program successfully?	4
	Q 7		5	Reason for requesting funding this grant year.	5
Section 3	Q 1	100%=3 points; <100% = 0 points	3	What percentage of your program participants will be coming through the Coordinated Entry system?	3
	Q 2	0-5 points	3	Response indicates that program demonstrates a thorough understanding of coordinated entry.	3
Section 4	Q 1	1 point each committee (max of 2 points)	2	Which CoC/HSN activities does your program/project staff participate in?	2
	Q 2		2	2.How does this project align with Community Priorities?	2
Section 5	Q 1		0	Response indicates that program is aware of educational services that must be provided consistent with McKinney-Vento requirements	0
Section 6	Q 1		3	Please list eligibility criteria as they will appear in your program policies and procedures.	3
	Q 2		3	Attach the agency's termination policy for all participants in the future project	3
	Q 3		3	What are possible reasons as they will appear in your program policies and procedures and/or requirements of the property manager that would be grounds for denial into the program.	3
	Q 4		3	Response demonstrates an understanding of Housing First and Person Centered principles	3
Section 7	Q 1	Yes	0	Is the project going to fully participate in HMIS?	0
	Q 2	Yes	0	Project agrees to share data and assessments	0
	Q 3	(2.5 points for successfully discussing each component)	5	Response indicates that they are familiar with HMIS or other database and describes a logical work flow	4
	Q 4		5	Describe what your process will be for documenting interactions with the client(s). Include information on where documentation will be recorded, how often the case manager will meeting with the client(s), what system will be in place to monitor documentation and timeliness of documentation	4
	Q 5		2	What elements should be included in case notes?	2
Section 8	Q 1	equal or > than benchmark = 1	1	Benchmark: 85% participants access non-cash benefits	1
	Q 2	equal or > than benchmark = 1	1	Benchmark: 20% of participants will have employment income	0
	Q 3	equal or > than benchmark = 1	1	Benchmark: 40% participants access cash from sources other than employment	1
	Q 4	equal or > than benchmark = 1	1	Benchmark: 92% of participants exit to permanent housing	1
	Q 5	< or = average = 3	3	Above or Below Average Cost Based on Same Type of Program	3
	Q 6	< or = average = 3	3	Above or Below Average Cost Based on Same Type of Program	3
	Q 7		4	Achieve these HUD CoC community outcomes?	3
	Q 8		4	prior experience in managing federal or other grants?	4
Budget			8	Costs are all eligible expenses = 1; Staffing - details provided = 2; Budget - complete, reasonable and accurate = 2	7
					97
<b>Bonus Points</b>					
Bonus DV Rapid Re-Housing (DV/RRH) or (DV-TH/RRH)					0
Bonus Healthcare Partnership PSH/RRH					0
Bonus Non-CoC Funded Housing Partnership PSH/RRH					0
					97

**1E-5**  
**Notification**  
**of**  
**Projects**  
**Rejected-Reduced**



## Partners Ending Homelessness

560 West Main Street  
Rochester, New York 14608  
[cbollinger@letsendhomelessness.org](mailto:cbollinger@letsendhomelessness.org)

*Via email transmission:*

September 12, 2023

*Partners Ending Homelessness HMIS Expansion:*

Partners Ending Homelessness (PEH) has completed the rating and ranking of new FY 2023 HUD CoC funding project applications. The applications were scored based on the matrix available to the community and posted on the Partners Ending Homelessness website:

[www.letsendhomelessness.org](http://www.letsendhomelessness.org).

We are sorry to inform you that the **HMIS Expansion** application was not selected for submission to HUD for 2023 CoC Program Funding. All project applications were reviewed, scored, and ranked based on score. The highest-scoring new project ranked number one, and so on until all available funding was utilized.

Your application was not selected for funding based on the following:

- There were insufficient funds available for all applications that were submitted

I appreciate your interest in serving the homeless in this community!

Sincerely,

Charles Bollinger  
CoC Deputy Director

**1E-5a**  
**Notification**  
**of**  
**Projects**  
**Accepted**





# Partners Ending Homelessness

560 West Main Street  
Rochester, New York 14608  
585-319-5091 x101  
[cbollinger@letsendhomelessness.org](mailto:cbollinger@letsendhomelessness.org)

Via email transmission:

September 12, 2023:

**Program Name** **Open Door Mission, Inc.**

Partners Ending Homelessness (Rochester/Monroe County Homeless CoC) has completed the rating and ranking of all renewals and new FY 2023 HUD CoC funding applications. The applications were scored based on the matrix available to the community and posted on the Partners Ending Homelessness website: [www.letsendhomelessness.org](http://www.letsendhomelessness.org). In addition, the reallocation process that the rating and ranking committee approved has also been posted on the website. Therefore, the ranking and review committee had tough decisions to make.

The FY2023 CoC NOFA Tier 1 is calculated at \$12,687,356. Tier 1 equals 93 percent of the combined Annual Renewal Amounts for all projects eligible for renewal.

Below, you will find the Tier, Rank, Funding Requested, Reallocation Amount (if applicable in red), Funding Approved information, and your points from the scoring rubric for your renewal project

Tier	Ranking	Project Name	Grant ID	Project Score	Funding Amount
1	23	Open Door PSH-CH for Households with Children	NY1185L2C002204	67	\$211,445

**All applicants will be sent the CoC Project Priority list on the CoC website.**

Congratulations! We look forward to working with you in our continued efforts to end homelessness in Monroe County!

Sincerely,

Charles Bollinger  
CoC Deputy Director



560 West Main Street  
 Rochester, New York 14608  
 585-319-5091 x101  
[cbollinger@letsendhomelessness.org](mailto:cbollinger@letsendhomelessness.org)

Via email transmission:

September 12, 2023:

**Program Name**                                  **Person Centered Housing Options Inc.**

Partners Ending Homelessness (Rochester/Monroe County Homeless CoC) has completed the rating and ranking of all renewals and new FY 2023 HUD CoC funding applications. The applications were scored based on the matrix available to the community and posted on the Partners Ending Homelessness website: [www.letsendhomelessness.org](http://www.letsendhomelessness.org). In addition, the reallocation process that the rating and ranking committee approved has also been posted on the website. Therefore, the ranking and review committee had tough decisions to make.

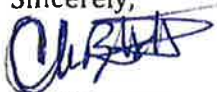
The FY2023 CoC NOFA Tier 1 is calculated at \$12,687,356. Tier 1 equals 93 percent of the combined Annual Renewal Amounts for all projects eligible for renewal.

Below, you will find the Tier, Rank, Funding Requested, Reallocation Amount (if applicable in red), Funding Approved information, and your points from the scoring rubric for your renewal project

Tier	Ranking	Project Name	Grant ID	Project Score	Funding Amount
1	27	Going Home 1	NY1191L2C002204	58	\$594,177
1	35	PCHO Housing First	NY1056L2C002206	51	\$1,032,553
1	37	PCHO RRH Consolidated	NY1058L2C002206	47	\$404,080
2	37	PCHO RRH Consolidated	NY1058L2C002206	47	\$236,390

**All applicants will be sent the CoC Project Priority list on the CoC website.**

Congratulations! We look forward to working with you in our continued efforts to end homelessness in Monroe County!

Sincerely,  
  
 Charles Bollinger  
 CoC Deputy Director



# Partners Ending Homelessness

560 West Main Street  
Rochester, New York 14608  
585-319-5091 x101  
[cbollinger@letsendhomelessness.org](mailto:cbollinger@letsendhomelessness.org)

Via email transmission:

September 12, 2023:

**Program Name Providence Housing Development Corporation**

Partners Ending Homelessness (Rochester/Monroe County Homeless CoC) has completed the rating and ranking of all renewals and new FY 2023 HUD CoC funding applications. The applications were scored based on the matrix available to the community and posted on the Partners Ending Homelessness website: [www.letsendhomelessness.org](http://www.letsendhomelessness.org). In addition, the reallocation process that the rating and ranking committee approved has also been posted on the website. Therefore, the ranking and review committee had tough decisions to make.

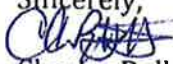
The FY2023 CoC NOFA Tier 1 is calculated at \$12,687,356. Tier 1 equals 93 percent of the combined Annual Renewal Amounts for all projects eligible for renewal.

Below, you will find the Tier, Rank, Funding Requested, Reallocation Amount (if applicable in red), Funding Approved information, and your points from the scoring rubric for your renewal project

Tier	Ranking	Project Name	Grant ID	Project Score	Funding Amount
1	12	Providence Shelter Star	NY0762L2C002209	71	\$718,942
1	25	Providence Approaching Home I	NY1338L2C002201	63	\$253,676
1	26	Providence PBV Permanent Housing	NY1137L2C002205	61	\$950,212
1	34	Providence The Road Home	NY1338L2C002201	53	\$529,188

**All applicants will be sent the CoC Project Priority list on the CoC website.**

Congratulations! We look forward to working with you in our continued efforts to end homelessness in Monroe County!

Sincerely,  
  
Charles Bollinger  
CoC Deputy Director





## Partners Ending Homelessness

560 West Main Street  
 Rochester, New York 14608  
 585-319-8091 x101  
[cbollinger@letsendhomelessness.org](mailto:cbollinger@letsendhomelessness.org)

Via email transmission:

September 12, 2023:

**Program Name**                                    **The Salvation Army, a New York Corporation**

Partners Ending Homelessness (Rochester/Monroe County Homeless CoC) has completed the rating and ranking of all renewals and new FY 2023 HUD CoC funding applications. The applications were scored based on the matrix available to the community and posted on the Partners Ending Homelessness website: [www.letsendhomelessness.org](http://www.letsendhomelessness.org). In addition, the reallocation process that the rating and ranking committee approved has also been posted on the website. Therefore, the ranking and review committee had tough decisions to make.

The FY2023 CoC NOFA Tier 1 is calculated at \$12,687,356. Tier 1 equals 93 percent of the combined Annual Renewal Amounts for all projects eligible for renewal.

Below, you will find the Tier, Rank, Funding Requested, Reallocation Amount (if applicable in red), Funding Approved information, and your points from the scoring rubric for your renewal project

Tier	Ranking	Project Name	Grant ID	Project Score	Funding Amount
1	36	Safe Haven	NY0015L2C002213	50	\$254,018

*All applicants will be sent the CoC Project Priority list on the CoC website.*

Congratulations! We look forward to working with you in our continued efforts to end homelessness in Monroe County!

Sincerely,

Charles Bollinger  
 CoC Deputy Director



# Partners Ending Homelessness

560 West Main Street  
Rochester, New York 14608  
585-319-5091 x101  
[cbollinger@letsendhomelessness.org](mailto:cbollinger@letsendhomelessness.org)

Via email transmission:

September 12, 2023:

**Program Name** Spiritus Christi Prison Outreach, Inc.

Partners Ending Homelessness (Rochester/Monroe County Homeless CoC) has completed the rating and ranking of all renewals and new FY 2023 HUD CoC funding applications. The applications were scored based on the matrix available to the community and posted on the Partners Ending Homelessness website: [www.letsendhomelessness.org](http://www.letsendhomelessness.org). In addition, the reallocation process that the rating and ranking committee approved has also been posted on the website. Therefore, the ranking and review committee had tough decisions to make.

The FY2023 CoC NOFA Tier 1 is calculated at \$12,687,356. Tier 1 equals 93 percent of the combined Annual Renewal Amounts for all projects eligible for renewal.

Below, you will find the Tier, Rank, Funding Requested, Reallocation Amount (if applicable in red), Funding Approved information, and your points from the scoring rubric for your renewal project

Tier	Ranking	Project Name	Grant ID	Project Score	Funding Amount
1	2	Spiritus Christi Voters Block Community PSH	NY0822L2C002207	95	\$229,699
1	14	SCPO TH/RRH	NY1139L2C002205	70	\$282,578

**All applicants will be sent the CoC Project Priority list on the CoC website.**

Congratulations! We look forward to working with you in our continued efforts to end homelessness in Monroe County!

Sincerely,

Charles Bollinger  
CoC Deputy Director





# Partners Ending Homelessness

560 West Main Street  
Rochester, New York 14608  
585-319-5091 x101  
[cbollinger@letsendhomelessness.org](mailto:cbollinger@letsendhomelessness.org)

*Via email transmission:*

September 12, 2023:

**Program Name** **Catholic Charities of Rochester dba Catholic Family Center**

Partners Ending Homelessness (Rochester/Monroe County Homeless CoC) has completed the rating and ranking of all renewals and new FY 2023 HUD CoC funding applications. The applications were scored based on the matrix available to the community and posted on the Partners Ending Homelessness website: [www.letsendhomelessness.org](http://www.letsendhomelessness.org). In addition, the reallocation process that the rating and ranking committee approved has also been posted on the website. Therefore, the ranking and review committee had tough decisions to make.

The FY2023 CoC NOFA Tier 1 is calculated at \$12,687,356. Tier 1 equals 93 percent of the combined Annual Renewal Amounts for all projects eligible for renewal.

Below, you will find the Tier, Rank, Funding Requested, Reallocation Amount (if applicable in red), Funding Approved information, and your points from the scoring rubric for your renewal project

Tier	Ranking	Project Name	Grant ID	Project Score	Funding Amount
1	5	Consolidated Lafayette Housing FY2019	NY0689L2C002213	88	\$297,686

**All applicants will be sent the CoC Project Priority list on the CoC website.**

Congratulations! We look forward to working with you in our continued efforts to end homelessness in Monroe County!

Sincerely,

Charles Bollinger  
CoC Deputy Director



## Partners Ending Homelessness

560 West Main Street  
Rochester, New York 14608  
585-319-5091 x101  
[cbollinger@letsendhomelessness.org](mailto:cbollinger@letsendhomelessness.org)

*Via email transmission:*

September 12, 2023:

**Program Name** **Coordinated Care Services, Inc.**

Partners Ending Homelessness (Rochester/Monroe County Homeless CoC) has completed the rating and ranking of all renewals and new FY 2023 HUD CoC funding applications. The applications were scored based on the matrix available to the community and posted on the Partners Ending Homelessness website: [www.letsendhomelessness.org](http://www.letsendhomelessness.org). In addition, the reallocation process that the rating and ranking committee approved has also been posted on the website. Therefore, the ranking and review committee had tough decisions to make.

The FY2023 CoC NOFA Tier 1 is calculated at \$12,687,356. Tier 1 equals 93 percent of the combined Annual Renewal Amounts for all projects eligible for renewal.

Below, you will find the Tier, Rank, Funding Requested, Reallocation Amount (if applicable in red), Funding Approved information, and your points from the scoring rubric for your renewal project

Tier	Ranking	Project Name	Grant ID	Project Score	Funding Amount
1	20	Coordinated Entry	NY1133L2C002205	N/A	\$252,622

*All applicants will be sent the CoC Project Priority list on the CoC website.*

Congratulations! We look forward to working with you in our continued efforts to end homelessness in Monroe County!

Sincerely,

Charles Bollinger  
CoC Deputy Director



# Partners Ending Homelessness

560 West Main Street  
Rochester, New York 14608  
585-319-5091 x101  
[cbollinger@letsendhomelessness.org](mailto:cbollinger@letsendhomelessness.org)

Via email transmission:

September 12, 2023:

**Program Name** **The Center for Youth Services, Inc.**

Partners Ending Homelessness (Rochester/Monroe County Homeless CoC) has completed the rating and ranking of all renewals and new FY 2023 HUD CoC funding applications. The applications were scored based on the matrix available to the community and posted on the Partners Ending Homelessness website: [www.letsendhomelessness.org](http://www.letsendhomelessness.org). In addition, the reallocation process that the rating and ranking committee approved has also been posted on the website. Therefore, the ranking and review committee had tough decisions to make.

The FY2023 CoC NOFA Tier 1 is calculated at \$12,687,356. Tier 1 equals 93 percent of the combined Annual Renewal Amounts for all projects eligible for renewal.

Below, you will find the Tier, Rank, Funding Requested, Reallocation Amount (if applicable in red), Funding Approved information, and your points from the scoring rubric for your renewal project

Tier	Ranking	Project Name	Grant ID	Project Score	Funding Amount
1	10	Transitional Living Program	NY0687L2C002213	76	\$129,288
1	15	Parenting Teens	NY0654L2C002211	70	\$83,935
1	33	Transition Age Youth Rapid Rehousing Project - Consolidated	NY1031L2C002207	54	\$266,021

***All applicants will be sent the CoC Project Priority list on the CoC website.***

Congratulations! We look forward to working with you in our continued efforts to end homelessness in Monroe County!

Sincerely,

Charles Bollinger  
CoC Deputy Director



## Partners Ending Homelessness

860 West Main Street  
Rochester, New York 14608  
585-319-5091 x101  
[cbollinger@letsendhomelessness.org](mailto:cbollinger@letsendhomelessness.org)

*Via email transmission:*

September 12, 2023:

**Program Name** **Delphi Drug and Alcohol Council Inc**

Partners Ending Homelessness (Rochester/Monroe County Homeless CoC) has completed the rating and ranking of all renewals and new FY 2023 HUD CoC funding applications. The applications were scored based on the matrix available to the community and posted on the Partners Ending Homelessness website: [www.letsendhomelessness.org](http://www.letsendhomelessness.org). In addition, the reallocation process that the rating and ranking committee approved has also been posted on the website. Therefore, the ranking and review committee had tough decisions to make.

The FY2023 CoC NOFA Tier 1 is calculated at \$12,687,356. Tier 1 equals 93 percent of the combined Annual Renewal Amounts for all projects eligible for renewal.

Below, you will find the Tier, Rank, Funding Requested, Reallocation Amount (if applicable in red), Funding Approved information, and your points from the scoring rubric for your renewal project

Tier	Ranking	Project Name	Grant ID	Project Score	Funding Amount
1	8	Home Safe	NY1135L2C002205	78	\$532,222

***All applicants will be sent the CoC Project Priority list on the CoC website.***

Congratulations! We look forward to working with you in our continued efforts to end homelessness in Monroe County!

Sincerely,

Charles Bollinger  
CoC Deputy Director



**Partners Ending Homelessness**

560 West Main Street  
 Rochester, New York 14608  
 585-319-8091 x101  
[cbollinger@letsendhomelessness.org](mailto:cbollinger@letsendhomelessness.org)

Via email transmission:

September 12, 2023:

**Program Name** **Rochester Housing Authority**

Partners Ending Homelessness (Rochester/Monroe County Homeless CoC) has completed the rating and ranking of all renewals and new FY 2023 HUD CoC funding applications. The applications were scored based on the matrix available to the community and posted on the Partners Ending Homelessness website: [www.letsendhomelessness.org](http://www.letsendhomelessness.org). In addition, the reallocation process that the rating and ranking committee approved has also been posted on the website. Therefore, the ranking and review committee had tough decisions to make.

The FY2023 CoC NOFA Tier 1 is calculated at \$12,687,356. Tier 1 equals 93 percent of the combined Annual Renewal Amounts for all projects eligible for renewal.

Below, you will find the Tier, Rank, Funding Requested, Reallocation Amount (if applicable in red), Funding Approved information, and your points from the scoring rubric for your renewal project

Tier	Ranking	Project Name	Grant ID	Project Score	Funding Amount
1	9	RHA/JPC PSH-RA #18	NY0655L2C002209	76	\$154,589
1	16	RHA/YWCA PSH-RA #27	NY0010L2C002215	69	\$218,090
1	17	RHA/VOC PSH-RA #6	NY0013L2C002215	69	\$93,334
1	18	PSH/PCHO TBRA #2	NY1418L2C002200	N/A	\$440,331
1	21	RHA/VOA PSH-RA #7	NY0016L2C002215	67	\$653,590
1	24	RHA/1630 Dewey Ave PSH-PBRA #23	NY0001L2C002209	66	\$281,255
1	29	RHA/VOA Family Housing Program PSH-RA #21	NY0760L2C002208	57	\$116,868
1	32	RHA/Son House PSH-PBRA #26	NY0890L2C002210	56	\$107,741
2	38	RHA/VOA PSH-RA #5	NY0012L2C002215	44	\$718,572





Partners Ending  
Homelessness

***All applicants will be sent the CoC Project Priority list on the CoC website.***

Congratulations! We look forward to working with you in our continued efforts to end homelessness in Monroe County!

Sincerely,

Charles Bollinger  
CoC Deputy Director



## Partners Ending Homelessness

560 West Main Street  
Rochester, New York 14608  
585-319-5091 x101  
[cbollinger@letsendhomelessness.org](mailto:cbollinger@letsendhomelessness.org)

*Via email transmission:*

September 12, 2023:

**Program Name**                      **Volunteers of America of Western New York, Inc.**

Partners Ending Homelessness (Rochester/Monroe County Homeless CoC) has completed the rating and ranking of all renewals and new FY 2023 HUD CoC funding applications. The applications were scored based on the matrix available to the community and posted on the Partners Ending Homelessness website: [www.letsendhomelessness.org](http://www.letsendhomelessness.org). In addition, the reallocation process that the rating and ranking committee approved has also been posted on the website. Therefore, the ranking and review committee had tough decisions to make.

The FY2023 CoC NOFA Tier 1 is calculated at \$12,687,356. Tier 1 equals 93 percent of the combined Annual Renewal Amounts for all projects eligible for renewal.

Below, you will find the Tier, Rank, Funding Requested, Reallocation Amount (if applicable in red), Funding Approved information, and your points from the scoring rubric for your renewal project

Tier	Ranking	Project Name	Grant ID	Project Score	Funding Amount
1	1	VOA Pinnacle Heights	NY0797L2C002212	99	\$263,821
1	3	VOA Home Today	NY1186L2C002204	90	\$308,322
1	4	VOA Foundation House	NY0761L2C002209	89	\$279,877
1	6	VOA Homeward Bound	NY1293L2C002203	88	\$657,111
1	7	VOA Cooper Union	NY0653L2C002211	81	\$170,214
1	22	VOAWNY's Reentry Rapid Rehousing Program	NY1136L2C002205	67	\$305,082
1	28	VOA Project ReDirect	NY0555L2C002214	58	\$169,752
1	30	VOA's Home Forward PSH	NY1190L2C002204	57	\$543,190



**Partners Ending  
Homelessness**

***All applicants will be sent the CoC Project Priority list on the CoC website.***

Congratulations! We look forward to working with you in our continued efforts to end homelessness in Monroe County!

Sincerely,

Charles Bollinger  
CoC Deputy Director



**Partners Ending Homelessness**

560 West Main Street  
Rochester, New York 14608  
[cbollinger@letsendhomelessness.org](mailto:cbollinger@letsendhomelessness.org)

*Via email transmission:*

September 12, 2023

Spiritus Christi Prison Outreach, Inc. New Project TH-RRH Expansion:

Partners Ending Homelessness (Rochester/Monroe County Homeless CoC) has completed the rating and ranking of New Project applications for FY 2023 HUD CoC funding. The applications were scored based on the matrix available to the community and posted on the Partners Ending Homelessness website:

[www.letsendhomelessness.org](http://www.letsendhomelessness.org).

- CoC Bonus Funding - \$954,962

Below are the tier, ranking, points from the scoring rubric for your new project, and funding amount. Please be sure that the amount in the Final Funding Award is used in your budget submitted through Esnaps.

Tier	Ranking	Program Name	Project Name	New Project Score	Funding Amount
2	39	Spiritus Christi Prison Outreach, Inc.	TH-RRH Expansion	97	\$69,378

*Note: Please start submitting your applicant to the CoC Project Priority list on the ESNAPS website for the FY2023 funding year. Please submit this application by September 18, 2023.*

Congratulations! We look forward to working with you in our continued efforts to end homelessness in Monroe County!

Sincerely,

Charles Bollinger  
CoC Deputy Director



**Partners Ending Homelessness**

560 West Main Street  
Rochester, New York 14608  
[cbollinger@letsendhomelessness.org](mailto:cbollinger@letsendhomelessness.org)

*Via email transmission:*

September 12, 2023

Person Centered Housing Options Inc. New Project PCHO-HOM TH-RRH

Partners Ending Homelessness (Rochester/Monroe County Homeless CoC) has completed the rating and ranking of New Project applications for FY 2023 HUD CoC funding. The applications were scored based on the matrix available to the community and posted on the Partners Ending Homelessness website:

[www.letsendhomelessness.org](http://www.letsendhomelessness.org).

- CoC Bonus Funding - \$954,962

Below are the tier, ranking, points from the scoring rubric for your new project, and funding amount. Please be sure that the amount in the Final Funding Award is used in your budget submitted through Esnaps.

Tier	Ranking	Program Name	Project Name	New Project Score	Funding Amount
2	41	Person Centered Housing Options Inc.	PCHO-HOM TH-RRH	64	\$445,393

*Note: Please start submitting your applicant to the CoC Project Priority list on the ESNAPS website for the FY2023 funding year. Please submit this application by September 18, 2023.*

Congratulations! We look forward to working with you in our continued efforts to end homelessness in Monroe County!

Sincerely,

Charles Bollinger  
CoC Deputy Director



**Partners Ending Homelessness**

560 West Main Street  
Rochester, New York 14608  
[cbollinger@letsendhomelessness.org](mailto:cbollinger@letsendhomelessness.org)

*Via email transmission:*

September 12, 2023

Volunteers of America of Western New York, Inc. New Project VOA's Health and Housing PSH:

Partners Ending Homelessness (Rochester/Monroe County Homeless CoC) has completed the rating and ranking of New Project applications for FY 2023 HUD CoC funding. The applications were scored based on the matrix available to the community and posted on the Partners Ending Homelessness website:

[www.letsendhomelessness.org](http://www.letsendhomelessness.org).

- CoC Bonus Funding - \$954,962

Below are the tier, ranking, points from the scoring rubric for your new project, and funding amount. Please be sure that the amount in the Final Funding Award is used in your budget submitted through Esnaps.

Tier	Ranking	Program Name	Project Name	New Project Score	Funding Amount
2	40	Volunteers of America of Western New York, Inc.	VOA's Health and Housing PSH	88	\$440,919

*Note: Please start submitting your applicant to the CoC Project Priority list on the ESNAPS website for the FY2023 funding year. Please submit this application by September 18, 2023.*

Congratulations! We look forward to working with you in our continued efforts to end homelessness in Monroe County!

Sincerely,

Charles Bollinger  
CoC Deputy Director



**1E-5b**

**Local**

**Competition**

**Selection**

**Results**



---

## FY2023

FY 2023 -Local NOFO New Project Application Materials

[FY2023 Project Priority Ranking, Scores, and Funding Amount 9/14/2023](#)

[Announcement of FY 2023 New Project Application Updated 7/25/2023](#)

[FY2023 New Project Application](#)

[Budget for New Project Application](#)

[CoC Local Application New Project Timeline Updated 7/25/2023](#)

[NOFO 2023 New Project Application PointPower](#)

[New Project Application Training](#)

[2023 Community Priorities](#)

FY 2023 -Local NOFO Renewal Project Application Materials

**Rochester/Monroe County Homeless Continuum of Care, Inc.**

**DBA Partners Ending Homelessness  
NY-500**

**FY2023 CoC Funding-Final Ranking**

<b>Ranking</b>	<b>Program Name</b>	<b>Project Name</b>	<b>Application Score</b>	<b>Funding Amount</b>
1	Volunteers of America of Western New York, Inc.	VOA Pinnacle Heights	99	\$263,821
2	Spiritus Christi Prison Outreach, Inc.	Spiritus Christi Voters Block Community PSH	95	\$229,699
3	Volunteers of America of Western New York, Inc.	VOA Home Today	90	\$308,322
4	Volunteers of America of Western New York, Inc.	VOA Foundation House	89	\$279,877
5	Catholic Charities of Rochester dba Catholic Family Center	Consolidated Lafayette Housing FY2019	88	\$297,686
6	Volunteers of America of Western New York, Inc.	VOA Homeward Bound	88	\$657,111
7	Volunteers of America of Western New York, Inc.	VOA Cooper Union	81	\$170,214
8	Delphi Drug and Alcohol Council Inc	Home Safe	78	\$532,222
9	Rochester Housing Authority	RHA/JPC PSH-RA #18	76	\$154,589
10	The Center for Youth Services, Inc.	Transitional Living Program	76	\$129,288
11	YWCA of Rochester and Monroe County	Rapid Re-Housing Families FY 2019	72	\$123,324
12	Providence Housing Development Corporation	Providence Shelter Star	71	\$718,942
13	YWCA of Rochester and Monroe County	PSH for Chronically Homeless 2019	71	\$204,126
14	Spiritus Christi Prison Outreach, Inc.	SCPO TH/RRH	70	\$282,578
15	The Center for Youth Services, Inc.	Parenting Teens	70	\$83,935
16	Rochester Housing Authority	RHA/YWCA PSH-RA #27	69	\$218,090
17	Rochester Housing Authority	RHA/VOC PSH-RA #6	69	\$93,334
18	Rochester Housing Authority	PSH/PCHO TBRA #2	N/A	\$440,331
19	PEH	HMIS	N/A	\$251,880
20	CCSI	C/E	N/A	\$252,622
21	Rochester Housing Authority	RHA/VOA PSH-RA #7	67	\$653,590
22	Volunteers of America of Western New York, Inc.	VOAWNY's Reentry Rapid Rehousing Program	67	\$305,082
23	Open Door Mission, Inc.	Open Door PSH-CH for Households with Children	67	\$211,445
24	Rochester Housing Authority	RHA/1630 Dewey Ave PSH-PBRA #23	66	\$281,255
25	Providence Housing Development Corporation	Providence PBV Permanent Housing	61	\$950,212
26	Person Centered Housing Options Inc.	Going Home 1	58	\$594,177
27	Volunteers of America of Western New York, Inc.	VOA Project ReDirect	58	\$169,752
28	Rochester Housing Authority	RHA/VOA Family Housing Program PSH-RA #21	57	\$116,868
29	Volunteers of America of Western New York, Inc.	VOA's Home Forward PSH	57	\$543,190
30	YWCA of Rochester and Monroe County	YWCA DV Rapid Rehousing 2019	57	\$322,517
31	Rochester Housing Authority	RHA/Son House PSH-PBRA #26	56	\$107,741
32	The Center for Youth Services, Inc.	Transition Age Youth Rapid Rehousing Project - Consolidated	54	\$266,021

33	Providence Housing Development Corporation	Providence The Road Home	53	\$782,864
34	Person Centered Housing Options Inc.	PCHO Housing First	51	\$1,032,553
35	The Salvation Army, a New York Corporation	Safe Haven	50	\$254,018
36	Person Centered Housing Options Inc.	PCHO RRH Consolidated	47	\$404,080
<b>Tier 2</b>				
36	Person Centered Housing Options Inc.	PCHO RRH Consolidated	47	\$236,390
37	Rochester Housing Authority	RHA/VOA PSH-RA #5	44	\$718,572
38	Spiritus Christi Prison Outreach, Inc.	TH-RRH Expansion (New Project)	97	\$69,873
39	Volunteers of America of Western New York, Inc.	VOA's Health and Housing PSH (New Project)	88	\$440,191
40	Person Centered Housing Options Inc.	PCHO-HOM TH-RRH (New Project)	64	\$444,898
Not Ranked	Partners Ending Homelessness	HMIS Expansion	39	\$37,339

<b>\$954,962</b>	<b>New Projects Funding Amount</b>
------------------	------------------------------------

Average Renewal Project Score	69
Renewal Project Maximum Points	104
New Project Average Score	72
New Project Maximum Points	110

**1E-5c**

**Web**

**Posting-**

**CoC-Approved**

**Consolidated**

**Application**



reCAPTCHA  
Privacy & Terms

Submit

## FY2023

FY 2023 - Local NOFO New Project Application Materials

[FY2023 Draft Consolidated Application 9/25/2023](#)

[FY2023 Project Priority Ranking, Scores, and Funding Amount 9/14/2023](#)

[Announcement of FY 2023 New Project Application Updated 7/25/2023](#)

[FY2023 New Project Application](#)

[Budget for New Project Application](#)

[CoC Local Application New Project Timeline Updated 7/25/2023](#)

[NOFO 2023 New Project Application PointPower](#)

[New Project Application Training](#)

[sendhomelessness.org/about/funding/#FY2023](https://sendhomelessness.org/about/funding/#FY2023)

9/25/2023 4:01:05 PM

**1E-5d**

**Notification**

**of**

**CoC-Approved**

**Consolidated**

**Application**

## Connie Sanderson

---

**From:** Connie Sanderson  
**Sent:** Monday, September 25, 2023 4:03 PM  
**To:** miranda@bethanyhouserocny.org; isodoro.morale@fcscharities.org; vdouglas@centerforyouth.net; kim@fpgroc.org; acarey@mccollaborative.org; jennifer.martinez@dfastate.us; aviseman@opendoormission.com; tclemonds@dor.org; lamonze.hunter@usesalvationarmy.org; torsha.hawkins@usesalvationarmy.org; lbuscemi@spirituschristipo.org; jolsen@spirituschristipo.org; wdettmer@voaupny.org; tclemonds@dor.org; kristen.clarke@dor.org; mplukenbill@ywcarochester.org; jsmith@spirituschristipo.org; mdedee@voaupny.org; ncoulter@pcho.org; kmartin@ccsi.org; ljprizel@dimiti-house.org; jcmog@ntcc-greece.org; ecorcoran@eaglestarhousing.com; alec.andrest@vocroc.org; stephanie@edgemere.com; kmartin@ccsi.org; scastronovo@spirituschristipo.org; calbanese@pcho.org; jcolemangrimes@pcho.org; lkuhmann@pcho.org; mrood5@naz.edu; igalan@wesoldieron.org; amanda.westbay-rood@va.gov; pdorancy@rochesterhousing.org; william.belec@regionalhealthreach.org; weekeskarl@aol.com; jramos@ccsi.org; denise.read@dfa.state.ny.us; alex.turner@fcscharities.org; lisa.lewis@fcscharities.org; mildrena.vega@cameronministries.org; imiller@ventureforthe.com; dwoods@lawny.org; rmcintosh@ccsi.org; blissworks11@gmail.com; sara.volz-rogers@unitedwayrocflx.org; dcatalano@voaupny.org; lcharle8@naz.edu; stefanie.debellis@dor.org; MeaghanD@willowcenterny.org; bretga@homeleasing.net; agraham@rawny.org; mgruber@foodlinkny.org; jeniferhi@homeleasing.net; monica@mmdevelopmentadvisors.com; amiller@pathstone.org; lyanette@fpgroc.org; espaul@centerforyouth.net; dturner@goodwillfingerlakes.org; lauren.wiener@dor.org; pdrake@voaupny.org; heather.briggs@housingadvocacyservices.org; alex.smith@housingadvocacyservices.org; lstradley@vocroc.org; bgrantham@fcscharities.org; agantt@ywcarochester.org; johnflightfoot@monroecounty.gov; abrown@easthouse.org; lobrien@lawny.org; jaime.saunders@uwrochester.org; john.oster@cityofrochester.gov; corinda.crossdale@dfa.state.ny.us; van@recoveryhousesofrochester.org; carol@rcgltd.net; peterwpeters@me.com; matthew.smeltzer@usesalvationarmy.org; rcain@csdhousing.com; cherireed-watt@monroecounty.gov; wesley.aikens@use.salvationarmy.org  
**Subject:** FY2023 Consolidated Application

Hello!

Partners Ending Homelessness, as the collaborative applicant for the CoC has posted a draft of the FY2023 Consolidated Application on our website: <https://letsendhomelessness.org/wp-content/uploads/2023/09/Draft-Consolidated-Application.pdf>.

Please take some time to review and provide us with any suggestions for revisions, updates, etc. We will be continuing to make revisions until we submit the final version to HUD on Thursday, 9/28.

Thank you to those of you who have already provided input into the application!

**Connie Sanderson**  
Executive Director

560 W. Main Street, Rochester, NY 14608  
585.319.5029 | [LetsEndHomelessness.org](http://LetsEndHomelessness.org)

In case you missed it, Rochester/Monroe County Homeless CoC  
is now Partners Ending Homelessness. Find out more [here](#).





**2A-6**

**HUD's**

**Homeless**

**Data**

**Exchange**

**(HDX)**

**Competition**

**Report**

# 2023 HDX Competition Report

## PIT Count Data for NY-500 - Rochester, Irondequoit, Greece/Monroe County CoC

### Total Population PIT Count Data

	2020 PIT	2021 PIT *	2022 PIT	2023 PIT
Total Sheltered and Unsheltered Count	815	521	748	803
Emergency Shelter Total	602	358	588	642
Safe Haven Total	8	4	5	11
Transitional Housing Total	161	126	113	108
Total Sheltered Count	771	488	706	761
Total Unsheltered Count	44	33	42	42

### Chronically Homeless PIT Counts

	2020 PIT	2021 PIT *	2022 PIT	2023 PIT
Total Sheltered and Unsheltered Count of Chronically Homeless Persons	96	73	126	95
Sheltered Count of Chronically Homeless Persons	82	65	107	78
Unsheltered Count of Chronically Homeless Persons	14	8	19	17

## 2023 HDX Competition Report PIT Count Data for NY-500 - Rochester, Irondequoit, Greece/Monroe County CoC

### Homeless Households with Children PIT Counts

	2020 PIT	2021 PIT *	2022 PIT	2023 PIT
Total Sheltered and Unsheltered Count of the Number of Homeless Households with Children	72	48	54	101
Sheltered Count of Homeless Households with Children	72	48	54	101
Unsheltered Count of Homeless Households with Children	0	0	0	0

### Homeless Veteran PIT Counts

	2011 PIT	2020 PIT	2021 PIT *	2022 PIT	2023 PIT
Total Sheltered and Unsheltered Count of the Number of Homeless Veterans	44	76	50	68	52
Sheltered Count of Homeless Veterans	44	74	50	67	50
Unsheltered Count of Homeless Veterans	0	2	0	1	2

\*For CoCs that did not conduct an unsheltered count in 2021, 2020 data were used.

**2023 HDX Competition Report  
HIC Data for NY-500 - Rochester, Irondequoit, Greece/Monroe County CoC**

<b>HMIS Bed Coverage Rates</b>									
<b>Project Type</b>	<b>Total Year-Round, Current Beds</b>	<b>Total Current, Year-Round, HMIS Beds</b>	<b>Total Year-Round, Current, Non-VSP Beds*</b>	<b>HMIS Bed Coverage Rate for Year-Round Beds</b>	<b>Total Year-Round, Current VSP Beds in an HMIS Comparable Database</b>	<b>Total Year-Round, Current, VSP Beds**</b>	<b>HMIS Comparable Bed Coverage Rate for VSP Beds</b>	<b>Total Current, Year-Round, HMIS Beds and VSP Beds in an HMIS Comparable Database</b>	<b>HMIS and Comparable Database Coverage Rate</b>
ES Beds	662	603	613	98.37%	49	49	100.00%	652	98.49%
SH Beds	12	12	12	100.00%	0	0	NA	12	100.00%
TH Beds	161	161	161	100.00%	0	0	NA	161	100.00%
RRH Beds	453	453	453	100.00%	0	0	NA	453	100.00%
PSH Beds	1,394	1,394	1,394	100.00%	0	0	NA	1,394	100.00%
OPH Beds	226	226	226	100.00%	0	0	NA	226	100.00%
<b>Total Beds</b>	<b>2,908</b>	<b>2,849</b>	<b>2,859</b>	<b>99.65%</b>	<b>49</b>	<b>49</b>	<b>100.00%</b>	<b>2,898</b>	<b>99.66%</b>

**2023 HDX Competition Report**  
**HIC Data for NY-500 - Rochester, Irondequoit, Greece/Monroe County CoC**

# 2023 HDX Competition Report

## HIC Data for NY-500 - Rochester, Irondequoit, Greece/Monroe County CoC

**Notes**

\*For OPH Beds, this does NOT include any beds that are Current, Non-VSP, Non-HMIS, and EHV-funded.  
 \*\*For OPH Beds, this does NOT include any beds that are Current, VSP, Non-HMIS, and EHV-funded.  
 In the HIC, "Year-Round Beds" is the sum of "Beds HH w/o Children", "Beds HH w/ Children", and "Beds HH w/ only Children". This does not include Overflow ("OIV Beds") or Seasonal Beds ("Total Seasonal Beds").  
 In the HIC, Current beds are beds with an "Inventory Type" of "C" and not beds that are Under Development ("Inventory Type" of "U").

### PSH Beds Dedicated to Persons Experiencing Chronic Homelessness

Chronically Homeless Bed Counts	2020 HIC	2021 HIC	2022 HIC	2023 HIC
Number of CoC Program and non-CoC Program funded PSH beds dedicated for use by chronically homeless persons identified on the HIC	395	494	523	542

### Rapid Rehousing (RRH) Units Dedicated to Persons in Household with Children

Households with Children	2020 HIC	2021 HIC	2022 HIC	2023 HIC
RRH units available to serve families on the HIC	79	116	104	87

### Rapid Rehousing Beds Dedicated to All Persons

All Household Types	2020 HIC	2021 HIC	2022 HIC	2023 HIC
RRH beds available to serve all populations on the HIC	438	598	536	453

**2023 HDX Competition Report  
HIC Data for NY-500 - Rochester, Irondequoit, Greece/Monroe County CoC**

# 2023 HDX Competition Report FY2022 - Performance Measurement Module (Sys PM)

## Summary Report for NY-500 - Rochester, Irondequoit, Greece/Monroe County CoC

### Measure 1: Length of Time Persons Remain Homeless

This measure the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than October, 1, 2012.

*Metric 1.1: Change in the average and median length of time persons are homeless in ES and SH projects.*

*Metric 1.2: Change in the average and median length of time persons are homeless in ES, SH, and TH projects.*

a. This measure is of the client's entry, exit, and bed night dates strictly as entered in the HMIS system.

	Universe (Persons)		Average LOT Homeless (bed nights)		Median LOT Homeless (bed nights)	
	Submitted FY 2021	FY 2022	Submitted FY 2021	FY 2022	Submitted FY 2021	FY 2022
1.1 Persons in ES and SH	3098	3778	40	51	22	32
1.2 Persons in ES, SH, and TH	3417	4055	62	62	27	35
						Difference
						10
						8

b. Due to changes in DS Element 3.17, metrics for measure (b) will not be reported in 2016.

This measure includes data from each client's "Length of Time on Street, in an Emergency Shelter, or Safe Haven" (Data Standards element 3.17) response and prepends this answer to the client's entry date effectively extending the client's entry date backward in time. This "adjusted entry date" is then used in the calculations just as if it were the client's actual entry date.

NOTE: Due to the data collection period for this year's submission, the calculations for this metric are based on the data element 3.17 that was active in HMIS from 10/1/2015 to 9/30/2016. This measure and the calculation in the SPM specifications will be updated to reflect data element 3.917 in time for next year's submission.



## 2023 HDX Competition Report FY2022 - Performance Measurement Module (Sys PM)

	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	Submitted FY 2021	FY 2022	Submitted FY 2021	FY 2022	Difference	Submitted FY 2021	FY 2022	Difference
1.1 Persons in ES, SH, and PH (prior to "housing move in")	3477	4124	219	280	61	51	69	18
1.2 Persons in ES, SH, TH, and PH (prior to "housing move in")	4965	4377	224	283	59	68	75	7

## 2023 HDX Competition Report FY2022 - Performance Measurement Module (Sys PM)

### Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

	Total # of Persons who Exited to a Permanent Housing Destination (2 Years Prior)	Returns to Homelessness in Less than 6 Months		Returns to Homelessness from 6 to 12 Months		Returns to Homelessness from 13 to 24 Months		Number of Returns in 2 Years	
		FY 2022	% of Returns	FY 2022	% of Returns	FY 2022	% of Returns	FY 2022	% of Returns
Exit was from SO	40	3	8%	2	5%	5	13%	10	25%
Exit was from ES	1614	110	7%	66	4%	141	9%	317	20%
Exit was from TH	178	18	10%	5	3%	7	4%	30	17%
Exit was from SH	16	4	25%	2	13%	1	6%	7	44%
Exit was from PH	329	18	5%	11	3%	44	13%	73	22%
TOTAL Returns to Homelessness	2177	153	7%	86	4%	198	9%	437	20%

### Measure 3: Number of Homeless Persons

#### Metric 3.1 – Change in PIT Counts

## 2023 HDX Competition Report FY2022 - Performance Measurement Module (Sys PM)

This measures the change in PIT counts of sheltered and unsheltered homeless person as reported on the PIT (not from HMIS).

	January 2021 PIT Count	January 2022 PIT Count	Difference
Universe: Total PIT Count of sheltered and unsheltered persons	521	748	227
Emergency Shelter Total	358	588	230
Safe Haven Total	4	5	1
Transitional Housing Total	126	113	-13
Total Sheltered Count	488	706	218
Unsheltered Count	33	42	9

### Metric 3.2 – Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

	Submitted FY 2021	FY 2022	Difference
Universe: Unduplicated Total sheltered homeless persons	3508	4150	642
Emergency Shelter Total	3183	3845	662
Safe Haven Total	30	51	21
Transitional Housing Total	440	431	-9

## 2023 HDX Competition Report FY2022 - Performance Measurement Module (Sys PM)

### Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

Metric 4.1 – Change in earned income for adult system stayers during the reporting period

	Submitted FY 2021	FY 2022	Difference
Universe: Number of adults (system stayers)	734	707	-27
Number of adults with increased earned income	57	66	9
Percentage of adults who increased earned income	8%	9%	1%

Metric 4.2 – Change in non-employment cash income for adult system stayers during the reporting period

	Submitted FY 2021	FY 2022	Difference
Universe: Number of adults (system stayers)	734	707	-27
Number of adults with increased non-employment cash income	305	258	-47
Percentage of adults who increased non-employment cash income	42%	36%	-6%

Metric 4.3 – Change in total income for adult system stayers during the reporting period

	Submitted FY 2021	FY 2022	Difference
Universe: Number of adults (system stayers)	734	707	-27
Number of adults with increased total income	330	306	-24
Percentage of adults who increased total income	45%	43%	-2%

## 2023 HDX Competition Report FY2022 - Performance Measurement Module (Sys PM)

Metric 4.4 – Change in earned income for adult system leavers

	Submitted FY 2021	FY 2022	Difference
Universe: Number of adults who exited (system leavers)	474	504	30
Number of adults who exited with increased earned income	63	72	9
Percentage of adults who increased earned income	13%	14%	1%

Metric 4.5 – Change in non-employment cash income for adult system leavers

	Submitted FY 2021	FY 2022	Difference
Universe: Number of adults who exited (system leavers)	474	504	30
Number of adults who exited with increased non-employment cash income	177	175	-2
Percentage of adults who increased non-employment cash income	37%	35%	-2%

Metric 4.6 – Change in total income for adult system leavers

	Submitted FY 2021	FY 2022	Difference
Universe: Number of adults who exited (system leavers)	474	504	30
Number of adults who exited with increased total income	224	235	11
Percentage of adults who increased total income	47%	47%	0%

## 2023 HDX Competition Report FY2022 - Performance Measurement Module (Sys PM)

### Measure 5: Number of persons who become homeless for the 1st time

Metric 5.1 – Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

	Submitted FY 2021	FY 2022	Difference
Universe: Person with entries into ES, SH or TH during the reporting period.	3223	3797	574
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	934	843	-91
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)	2289	2954	665

Metric 5.2 – Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

	Submitted FY 2021	FY 2022	Difference
Universe: Person with entries into ES, SH, TH or PH during the reporting period.	3575	4266	691
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	1092	1003	-89
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)	2483	3263	780

2023 HDX Competition Report  
**FY2022 - Performance Measurement Module (Sys PM)**

**Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD's Homeless Definition in CoC Program-funded Projects**

This Measure is not applicable to CoCs in FY2022 (Oct 1, 2021 - Sept 30, 2022) reporting period.

**Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing**

Metric 7a.1 – Change in exits to permanent housing destinations

	Submitted FY 2021	FY 2022	Difference
Universe: Persons who exit Street Outreach	93	129	36
Of persons above, those who exited to temporary & some institutional destinations	11	29	18
Of the persons above, those who exited to permanent housing destinations	51	63	12
% Successful exits	67%	71%	4%

Metric 7b.1 – Change in exits to permanent housing destinations

**2023 HDX Competition Report  
FY2022 - Performance Measurement Module (Sys PM)**

	Submitted FY 2021	FY 2022	Difference
Universe: Persons in ES, SH, TH and PH-RRH who exited, plus persons in other PH projects who exited without moving into housing	2973	3613	640
Of the persons above, those who exited to permanent housing destinations	1256	1485	229
% Successful exits	42%	41%	-1%

**Metric 7b.2 – Change in exit to or retention of permanent housing**

	Submitted FY 2021	FY 2022	Difference
Universe: Persons in all PH projects except PH-RRH	1224	1600	376
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	1173	1570	397
% Successful exits/retention	96%	98%	2%



2023 HDX Competition Report  
 FY2022 - SysPM Data Quality

NY-500 - Rochester, Irondequoit, Greece/Monroe County CoC

	All ES, SH		All TH		All PSH, OPH		All RRH		All Street Outreach	
	Submitted FY2020	Submitted FY2021	Submitted FY2020	Submitted FY2021	Submitted FY2020	Submitted FY2021	Submitted FY2020	Submitted FY2021	Submitted FY2020	Submitted FY2021
1. Number of non-DV Beds on HIC	538	421	161	172	1307	1388	425	517	486	486
2. Number of HMIS Beds	488	369	153	164	1307	1388	425	517	486	486
3. HMIS Participation Rate from HIC ( % )	90.71	87.65	95.03	95.35	100.00	100.00	100.00	100.00	100.00	100.00
4. Unduplicated Persons Served (HMIS)	4392	3128	519	445	1589	1599	1197	1317	1176	225
5. Total Leavers (HMIS)	4074	2724	338	319	185	269	512	659	702	152
6. Destination of Don't Know, Refused, or Missing (HMIS)	815	444	147	69	16	5	40	36	29	23
7. Destination Error Rate (%)	20.00	16.30	43.49	21.63	8.65	1.86	7.81	5.46	4.13	15.13

2023 HDX Competition Report  
**FY2022 - SysPM Data Quality**

**2023 HDX Competition Report**  
**Submission and Count Dates for NY-500 - Rochester, Irondequoit, Greece/Monroe County CoC**

**Date of PIT Count**

	Date	Received HUD Waiver
Date CoC Conducted 2023 PIT Count	1/26/2023	

**Report Submission Date in HDX**

	Submitted On	Met Deadline
2023 PIT Count Submittal Date	4/28/2023	Yes
2023 HIC Count Submittal Date	4/28/2023	Yes
2022 System PM Submittal Date	2/27/2023	Yes

**3A-1a**  
**Housing**  
**Leveraging**  
**Commitments**  
**N/A**

**3A-2a**

**Healthcare**

**Formal**

**Agreements**

# Memorandum of Understanding

Between

Volunteers of America of Western New York And  
Jordan Health

This Memorandum of Understanding (MOU) outlines the terms and understanding between:  
Volunteers of America of Western New York (VOAWNY) and Jordan Health.

Grant Name: TBD (Health Care Partnership Proposed Program)

Grant Number: TBD

Contract Year: TBD

## Recitals

VOAWNY offers housing assistance and support services to homeless and formerly homeless individuals and families with a disability with grant funding from the US Department of Housing and Urban Development, the Rochester/Monroe County CoC, and other state and local sources.

**Whereas**, each household in the VOAWNY programs will have specific goals identified throughout their participation to ensure housing stability and increased self-sufficiency. VOAWNY will require the assistance of third party providers to help achieve the goals of each household and prevent repeat episodes of homelessness.

**Whereas**, funding sources for the VOAWNY programs require a written document with third party providers that establishes a commitment to the services they are willing and able to provide and to the estimated number of households that could be assisted over the grant term.

**Whereas**, Jordan Health plans to provide services for individuals and families as referred by the VOAWNY program ("Referrals"). Services to be provided include behavioral health, dentistry, primary care, care coordination, peer support and dietitian. Other services may be provided dependent on the needs of the client. Estimated services to be provided are 40 Primary Care Visits at \$150 per visit for a total of \$6,000. 240 Behavioral Health Visits at \$150 per visit for a total of \$36000. 40 Dental Visits at \$100 for a total of 4000. Combined total of estimated services provided equals \$46,000.

**Now, therefore**, the two parties agree:

1. VOAWNY will refer individuals and households to Jordan Health for medical and behavioral health services for the purposes of this match requirement
2. VOAWNY will track total referrals for match purposes
3. VOAWNY will verify with Jordan Health, upon appropriate release of information, if services were provided for sake of verifying match requirements.

This MOU shall become effective upon execution and will end on the grant completion date of TBD.

7/31/23

This MOU is at-will and a request to modify or terminate this agreement may be made by either party at any time.

This MOU is not a commitment of funds by either party.

**Contact Information:**

Volunteers of America of Western New York  
Dr. Junior Dillion  
President & CEO  
214 Lake Ave  
Rochester, NY 14608



Signature

8-14-23

Date

**Contact Information:**

Jordan Health Center  
Dr. Janice Harbin  
CEO  
214c Lake Avenue  
Rochester, NY 14608



Signature

8-14-23

Date

# Memorandum of Understanding

Between

Volunteers of America of Western New York And  
Huther Doyle

This Memorandum of Understanding (MOU) outlines the terms and understanding between: Volunteers of America of Western New York (VOAWNY) and Huther Doyle.

Grant Name: VOA Reentry Rapid Rehousing  
Grant Number: NY1136  
Contract Year: 8/1/2023-7/31/2024

Grant Name: VOA Homeward Bound  
Grant Number: NY1293  
Contract Year: 10/1/2023-9/30/2024

Grant Name: VOA Home Forward  
Grant Number: NY1190  
Contract Year: 10/1/2023-9/30/2024

Grant Name: VOA Home Today  
Grant Number: NY1186  
Contract Year: 9/1/2023-8/31/2024

## Recitals

VOAWNY offers housing assistance and support services to homeless and formerly homeless individuals and families with a disability with grant funding from the US Department of Housing and Urban Development, the Rochester/Monroe County CoC, and other state and local sources.

**Whereas**, each household in the VOAWNY programs will have specific goals identified throughout their participation to ensure housing stability and increased self-sufficiency. VOAWNY will require the assistance of third party providers to help achieve the goals of each household and prevent repeat episodes of homelessness.

**Whereas**, funding sources for the VOAWNY programs require a written document with third party providers that establishes a commitment to the services they are willing and able to provide and to the estimated number of households that could be assisted over the grant term.

**Whereas**, Huther Doyle estimates serving approximately 5 participants annually per program for Substance Use Treatment. Estimated per program at \$5000 per client for the year for a total of \$25,000. Huther Doyle estimates serving 5 clients per program with severe mental illness in health homes, valued at \$750/month for 12 months for a total of \$45,000. Combined In-Kind match total is estimated at \$70,000 per program.

**Now, therefore**, the two parties agree:

1. VOAWNY will refer individuals and households to Huther Doyle for health home and behavioral health services for the purposes of this match requirement
2. VOAWNY will track total referrals for match purposes
3. VOAWNY will verify with Huther Doyle, upon appropriate release of information, if services were provided for sake of verifying match requirements.

5/25/23



The initial term of this MOU will be for the grant year listed above for each program and will automatically renew for successive grant terms. This MOU is at-will and a request to modify or terminate this agreement may be made by either party at any time.

This MOU is not a commitment of funds by either party.

**Contact Information:**

Volunteers of America of Western New York  
Wendy Dettmer  
Vice President of Community Based Services  
214 Lake Ave  
Rochester NY 14608  
wdettmer@voaupny.org



Signature

6/20/2023

Date

**Contact Information:**

Huther Doyle  
Kelly A. Reed  
President & CEO  
360 East Avenue  
Rochester, NY 14604  
(585) 325-5100



Signature

6/12/2023

Date











# Community Health Partner Agreement

Final Audit Report

2023-08-02

Created:	2023-08-02
By:	Sharon Castronovo (scastronovo@spirituschristipo.org)
Status:	Signed
Transaction ID:	CBJCHBCAABAAAdU9TEJnDb65jyygzKzEthZITymc_CIQN

## "Community Health Partner Agreement" History

-  Document created by Sharon Castronovo (scastronovo@spirituschristipo.org)  
2023-08-02 - 1:58:47 PM GMT- IP address: 98.13.32.22
-  Document emailed to jsmith@spirituschristipo.org for signature  
2023-08-02 - 2:01:22 PM GMT
-  Email viewed by jsmith@spirituschristipo.org  
2023-08-02 - 2:06:16 PM GMT- IP address: 66.66.109.143
-  Signer jsmith@spirituschristipo.org entered name at signing as James M. Smith  
2023-08-02 - 2:34:00 PM GMT- IP address: 66.66.109.143
-  Document e-signed by James M. Smith (jsmith@spirituschristipo.org)  
Signature Date: 2023-08-02 - 2:34:02 PM GMT - Time Source: server- IP address: 66.66.109.143
-  Document emailed to adurkee@spirituschristi.org for signature  
2023-08-02 - 2:34:04 PM GMT
-  Email viewed by adurkee@spirituschristi.org  
2023-08-02 - 2:37:55 PM GMT- IP address: 66.249.83.107
-  Signer adurkee@spirituschristi.org entered name at signing as Amy Durkee-Poole  
2023-08-02 - 2:41:39 PM GMT- IP address: 173.84.248.218
-  Document e-signed by Amy Durkee-Poole (adurkee@spirituschristi.org)  
Signature Date: 2023-08-02 - 2:41:41 PM GMT - Time Source: server- IP address: 173.84.248.218
-  Agreement completed.  
2023-08-02 - 2:41:41 PM GMT

**Spiritus Christi Prison Outreach, Inc. &  
URMC Center for Community Health  
Agreement Form**

**Parties.**

This Community Partner Agreement is entered into by and between **Spiritus Christi Prison Outreach, Inc., and URMC Center for Community Health** on 8 (month), 15 (date), 2023 (year).

**1. Purpose.**

This agreement is designed to create a mutually beneficial and reciprocal relationship between your community-based organization, URMC Center for Community Health and Spiritus Christi Prison Outreach, Inc. In consideration of the mutual provisions herein, the parties hereby agree to the following:

URMC Center for Community Health herein referred to as the "provider" and Spiritus Christi Prison Outreach enter into this Contract to govern Provider's provision of health education services to individuals referred to by the Spiritus Christi Prison Outreach.

The Spiritus Christi Prison Outreach initially screens individuals seeking health education services and refers individuals to Provider.

Provider represents that it is a qualified provider of health education.

Value of the service is \$80 per session (3 sessions a year) with a yearly value of \$6,720.

This Contract sets forth provisions pursuant to which Provider will provide, based on availability, health education services to individuals who have chosen the Provider for such services.

NOW, THEREFORE, Spiritus Christi Prison Outreach and the Provider herein referred to as the "Parties" agree as follows:

Provider will provide health education services to individuals who have chosen Provider for such services pursuant to and in compliance with the provisions of this Contract. The Spiritus Christi Prison Outreach will provide access to such services to individuals, as well as quality assurance and monitoring relating to such services pursuant to and in compliance with this Contract. The Parties acknowledge and agree that services provided have no charge for those who have no insurance or who are unable to afford the cost of care.

The parties to this Agreement agree to not discriminate on a person's status as a veteran or an individual with a disability, and prohibits discrimination against all individuals based on their age, race, color, religion, sex, sexual orientation, gender identity, genetic information, or national origin and will comply with all federal and state non-discrimination, equal opportunity and affirmative action laws, orders and regulations.

No party shall disclose or use any information of a private, confidential or proprietary nature or any other trade secret without prior written authorization, except as required by law.

**2. General.**

No amendment or modification of this Agreement shall be valid unless in writing and executed with the same formality as this Agreement by authorized representatives of the parties hereto. Neither the failure of a party to enforce any provision in this Agreement, nor any breach or default hereunder shall be deemed a waiver of any right herein.

No party shall assign or otherwise transfer its rights or delegate its obligations under this Agreement without all parties' prior written consent. Any attempted assignment, transfer, or delegation without such consent is void. All of the terms and provisions of this Agreement are binding upon and inure to the benefit of the parties hereto and their successors and assigns.

This Agreement is the complete and final agreement between the parties and supersedes all prior oral or written agreements with respect to the subject matter herein. No oral or written promises or conditions exist outside this Agreement. This Agreement represents the entire understanding of the parties.

All parties will adhere to Spiritus Christi Prison Outreach operating policies and procedures.

**IN WITNESS WHEREOF**, the parties here to have executed this Agreement as of the day and year first above written.

**COMMUNITY PARTNER REPRESENTATIVE**

Signature: Lydia D. Rotondo

Print Name & Title: Lydia D. Rotondo, DNP, RN, CNS, FNAP

Date: 08/03/2023

**STAFF MEMBER (Spiritus Christi Prison Outreach)**

Signature: James M. Smith  
James M. Smith (Aug 15, 2023 12:31 EDT)

Print Name & Title: James M. Smith Executive Director

Date: Aug 15, 2023

**3C-2**  
**Project**  
**List**  
**for**  
**Other**  
**Federal**  
**Statutes**  
**N/A**