



FAST FACTS ON

The Essential Plan Cooling Program

Are you eligible for the Essential Plan?

Contact
NY State of Health:

- 📍 Online at nystateofhealth.ny.gov
- 📞 By phone at
1-855-355-5777
TTY: 1-800-662-1220
- 👤 Free help from an assistor near your home or work, in person or by phone.

More information about the Essential Plan Cooling Program is available at:

info.nystateofhealth.ny.gov/CoolingProgram



Protect your health and beat the heat this summer!

Eligible Essential Plan members with certain medical conditions can apply to receive a free air conditioner. Applications are open from April 15th, 2026 and close on August 31st, 2026 or when program funds run out.

1 Who can get an air conditioner?

To qualify for the Essential Cooling Program you must submit an application and:

- Be enrolled in [NY State of Health's Essential Plan](#).
- Experience one or more of the following conditions:
 - Asthma
 - Cardiovascular Disease
 - Chronic Kidney Disease (CKD)
 - Chronic Migraine
 - Chronic Obstructive Pulmonary Disease (COPD)
 - Class III (morbid) Obesity
 - Diabetes
 - Disability
 - End-stage Kidney Disease (ESKD)
 - Epilepsy
 - History of Stroke
 - Hypertension
 - Multiple Sclerosis
 - Parkinson's Disease
 - Pregnancy & Post-Partum
 - Serious Mental Illness

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Do you have questions about the Essential Plan Cooling Program?

For consumers who have applied, and have been approved, and are having trouble reaching a designated vendor or need help with this program, please contact via email at: NYSoHCoolingProgram@health.ny.gov

For general questions about this program or the application, please contact the NY State of Health Customer Service Center at 1-855-355-5777 (TTY: 1-800-662-1220):

- Monday through Friday, 8am – 8pm; and
- Saturday, 9am-1pm

More information on the Essential Plan Cooling Program is also available at:

info.nystateofhealth.ny.gov/CoolingProgram



Si usted habla un idioma diferente al inglés, los servicios de asistencia de idioma están disponibles gratis para usted. Llame al 1-855-355-5777 (TTY: 1-800-662-1220)

如果您使用的語言不是英語，您可以使用我們的免費語言支援服務。請致電 1-855-355-5777 (TTY: 1-800-662-1220)

- Have not received a cooling unit in the past five years through the Essential Plan Cooling Program or the Home Energy Assistance Program (HEAP) Cooling Program.
- Ask for installation at the permanent home address on file with NY State of Health.
- Agree to the [program terms and conditions](#).

2 How do I apply?

- Complete the online application, available at: info.nystateofhealth.ny.gov/CoolingProgram
- Applications are accepted through August 31, 2026, or until funds run out.
- The application can be translated into your preferred language. Use the Google Translate tool at the top of the page. Notices are provided in 13 different languages.

3 How does the Program work?

- Each eligible consumer can get one air conditioner every five years if they qualify.
- Consumers must apply using the online application. You will be notified within 3 weeks of our decision.
- Approved applicants will be told how to contact their designated vendor. You will receive directions to schedule two appointments with the vendor:
 1. a pre-installation assessment
 2. an installation appointment
- The designated vendor will deliver and install your air conditioner. A fan will be provided if an air conditioner cannot be safely installed.
- After installation, the air conditioner will become your property. You are responsible for maintenance. This includes removing, covering and storing the unit. It also includes reinstalling the unit or sleeve each season. The vendor will help you register the cooling equipment warranty when they install the unit.