

FY2020 - Performance Measurement Module (Sys PM)

Summary Report for NY-500 - Rochester, Irondequoit, Greece/Monroe County CoC

Measure 1: Length of Time Persons Remain Homeless

This measures the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than October, 1, 2012.

Metric 1.1: Change in the average and median length of time persons are homeless in ES and SH projects.
Metric 1.2: Change in the average and median length of time persons are homeless in ES, SH, and TH projects.

a. This measure is of the client's entry, exit, and bed night dates strictly as entered in the HMIS system.

	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	Submitted FY 2019	FY 2020	Submitted FY 2019	FY 2020	Difference	Submitted FY 2019	FY 2020	Difference
1.1 Persons in ES and SH	5278	3972	39	44	5	23	26	3
1.2 Persons in ES, SH, and TH	5506	4319	47	62	15	26	31	5

b. Due to changes in DS Element 3.17, metrics for measure (b) will not be reported in 2016.

This measure includes data from each client's "Length of Time on Street, in an Emergency Shelter, or Safe Haven" (Data Standards element 3.17) response and prepends this answer to the client's entry date effectively extending the client's entry date backward in time. This "adjusted entry date" is then used in the calculations just as if it were the client's actual entry date.

NOTE: Due to the data collection period for this year's submission, the calculations for this metric are based on the data element 3.17 that was active in HMIS from 10/1/2015 to 9/30/2016. This measure and the calculation in the SPM specifications will be updated to reflect data element 3.917 in time for next year's submission.

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	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	Submitted FY 2019	FY 2020	Submitted FY 2019	FY 2020	Difference	Submitted FY 2019	FY 2020	Difference
1.1 Persons in ES, SH, and PH (prior to "housing move in")	5428	4453	143	203	60	37	50	13
1.2 Persons in ES, SH, TH, and PH (prior to "housing move in")	5680	4874	157	207	50	42	57	15

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Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

After entering data, please review and confirm your entries and totals. Some HMIS reports may not list the project types in exactly the same order as they are displayed below.

	Total # of Persons who Exited to a Permanent Housing Destination (2 Years Prior)	Returns to Homelessness in Less than 6 Months		Returns to Homelessness from 6 to 12 Months		Returns to Homelessness from 13 to 24 Months		Number of Returns in 2 Years	
		FY 2020	% of Returns	FY 2020	% of Returns	FY 2020	% of Returns	FY 2020	% of Returns
Exit was from SO	57	3	5%	5	9%	4	7%	12	21%
Exit was from ES	2430	271	11%	195	8%	285	12%	751	31%
Exit was from TH	175	27	15%	18	10%	13	7%	58	33%
Exit was from SH	13	0	0%	1	8%	1	8%	2	15%
Exit was from PH	955	55	6%	56	6%	54	6%	165	17%
TOTAL Returns to Homelessness	3630	356	10%	275	8%	357	10%	988	27%

Measure 3: Number of Homeless Persons

Metric 3.1 – Change in PIT Counts

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This measures the change in PIT counts of sheltered and unsheltered homeless person as reported on the PIT (not from HMIS).

	January 2019 PIT Count	January 2020 PIT Count	Difference
Universe: Total PIT Count of sheltered and unsheltered persons	849	815	-34
Emergency Shelter Total	683	602	-81
Safe Haven Total	10	8	-2
Transitional Housing Total	121	161	40
Total Sheltered Count	814	771	-43
Unsheltered Count	35	44	9

Metric 3.2 – Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

	Submitted FY 2019	FY 2020	Difference
Universe: Unduplicated Total sheltered homeless persons	5731	4701	-1030
Emergency Shelter Total	5450	4343	-1107
Safe Haven Total	54	54	0
Transitional Housing Total	382	506	124

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Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

Metric 4.1 – Change in earned income for adult system stayers during the reporting period

	Submitted FY 2019	FY 2020	Difference
Universe: Number of adults (system stayers)	639	669	30
Number of adults with increased earned income	64	71	7
Percentage of adults who increased earned income	10%	11%	1%

Metric 4.2 – Change in non-employment cash income for adult system stayers during the reporting period

	Submitted FY 2019	FY 2020	Difference
Universe: Number of adults (system stayers)	639	669	30
Number of adults with increased non-employment cash income	230	233	3
Percentage of adults who increased non-employment cash income	36%	35%	-1%

Metric 4.3 – Change in total income for adult system stayers during the reporting period

	Submitted FY 2019	FY 2020	Difference
Universe: Number of adults (system stayers)	639	669	30
Number of adults with increased total income	272	271	-1
Percentage of adults who increased total income	43%	41%	-2%

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Metric 4.4 – Change in earned income for adult system leavers

	Submitted FY 2019	FY 2020	Difference
Universe: Number of adults who exited (system leavers)	922	497	-425
Number of adults who exited with increased earned income	86	54	-32
Percentage of adults who increased earned income	9%	11%	2%

Metric 4.5 – Change in non-employment cash income for adult system leavers

	Submitted FY 2019	FY 2020	Difference
Universe: Number of adults who exited (system leavers)	922	497	-425
Number of adults who exited with increased non-employment cash income	272	155	-117
Percentage of adults who increased non-employment cash income	30%	31%	1%

Metric 4.6 – Change in total income for adult system leavers

	Submitted FY 2019	FY 2020	Difference
Universe: Number of adults who exited (system leavers)	922	497	-425
Number of adults who exited with increased total income	349	197	-152
Percentage of adults who increased total income	38%	40%	2%

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Measure 5: Number of persons who become homeless for the 1st time

Metric 5.1 – Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

	Submitted FY 2019	FY 2020	Difference
Universe: Person with entries into ES, SH or TH during the reporting period.	5323	4322	-1001
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	1617	1357	-260
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)	3706	2965	-741

Metric 5.2 – Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

	Submitted FY 2019	FY 2020	Difference
Universe: Person with entries into ES, SH, TH or PH during the reporting period.	5720	4728	-992
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	1875	1544	-331
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)	3845	3184	-661

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Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD's Homeless Definition in CoC Program-funded Projects

This Measure is not applicable to CoCs in FY2020 (Oct 1, 2019 - Sept 30, 2020) reporting period.

Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

Metric 7a.1 – Change in exits to permanent housing destinations

	Submitted FY 2019	FY 2020	Difference
Universe: Persons who exit Street Outreach	261	59	-202
Of persons above, those who exited to temporary & some institutional destinations	25	5	-20
Of the persons above, those who exited to permanent housing destinations	96	41	-55
% Successful exits	46%	78%	32%

Metric 7b.1 – Change in exits to permanent housing destinations

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	Submitted FY 2019	FY 2020	Difference
Universe: Persons in ES, SH, TH and PH-RRH who exited, plus persons in other PH projects who exited without moving into housing	5269	4003	-1266
Of the persons above, those who exited to permanent housing destinations	2516	1824	-692
% Successful exits	48%	46%	-2%

Metric 7b.2 – Change in exit to or retention of permanent housing

	Submitted FY 2019	FY 2020	Difference
Universe: Persons in all PH projects except PH-RRH	1304	1245	-59
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	1268	1178	-90
% Successful exits/retention	97%	95%	-2%

FY2020 - SysPM Data Quality

NY-500 - Rochester, Irondequoit, Greece/Monroe County CoC

	All ES, SH				All TH				All PSH, OPH				All RRH				All Street Outreach			
	2016-2017	2017-2018	2018-2019	2019-2020	2016-2017	2017-2018	2018-2019	2019-2020	2016-2017	2017-2018	2018-2019	2019-2020	2016-2017	2017-2018	2018-2019	2019-2020	2016-2017	2017-2018	2018-2019	2019-2020
1. Number of non-DV Beds on HIC	451	518	548	538	137	133	139	161	1985	1726	1465	1307	398	576	591	425				
2. Number of HMIS Beds	362	336	443	488	105	128	131	153	1936	1725	1465	1307	398	576	591	425				
3. HMIS Participation Rate from HIC (%)	80.27	64.86	80.84	90.71	76.64	96.24	94.24	95.03	97.53	99.94	100.00	100.00	100.00	100.00	100.00	100.00				
4. Unduplicated Persons Served (HMIS)	5106	5268	5468	4392	387	431	412	519	2096	2064	1774	1589	1177	1669	1532	1197	42	262	234	107
5. Total Leavers (HMIS)	4778	3239	5026	4074	292	325	306	338	353	389	397	185	534	926	639	512	31	149	214	61
6. Destination of Don't Know, Refused, or Missing (HMIS)	1191	1228	1424	815	56	70	55	147	60	50	26	16	131	196	72	40	20	43	23	1
7. Destination Error Rate (%)	24.93	37.91	28.33	20.00	19.18	21.54	17.97	43.49	17.00	12.85	6.55	8.65	24.53	21.17	11.27	7.81	64.52	28.86	10.75	1.64

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