

FY2021 - Performance Measurement Module (Sys PM)

Summary Report for NY-500 - Rochester, Irondequoit, Greece/Monroe County CoC

Measure 1: Length of Time Persons Remain Homeless

This measures the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than October, 1, 2012.

Metric 1.1: Change in the average and median length of time persons are homeless in ES and SH projects.
Metric 1.2: Change in the average and median length of time persons are homeless in ES, SH, and TH projects.

a. This measure is of the client's entry, exit, and bed night dates strictly as entered in the HMIS system.

	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	Submitted FY 2020	FY 2021	Submitted FY 2020	FY 2021	Difference	Submitted FY 2020	FY 2021	Difference
1.1 Persons in ES and SH	3972	3098	44	40	-4	26	22	-4
1.2 Persons in ES, SH, and TH	4319	3417	62	62	0	31	27	-4

b. Due to changes in DS Element 3.17, metrics for measure (b) will not be reported in 2016.

This measure includes data from each client's "Length of Time on Street, in an Emergency Shelter, or Safe Haven" (Data Standards element 3.17) response and prepends this answer to the client's entry date effectively extending the client's entry date backward in time. This "adjusted entry date" is then used in the calculations just as if it were the client's actual entry date.

NOTE: Due to the data collection period for this year's submission, the calculations for this metric are based on the data element 3.17 that was active in HMIS from 10/1/2015 to 9/30/2016. This measure and the calculation in the SPM specifications will be updated to reflect data element 3.917 in time for next year's submission.

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	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	Submitted FY 2020	FY 2021	Submitted FY 2020	FY 2021	Difference	Submitted FY 2020	FY 2021	Difference
1.1 Persons in ES, SH, and PH (prior to "housing move in")	4453	3477	203	219	16	50	51	1
1.2 Persons in ES, SH, TH, and PH (prior to "housing move in")	4874	4965	207	224	17	57	68	11

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Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

	Total # of Persons who Exited to a Permanent Housing Destination (2 Years Prior)	Returns to Homelessness in Less than 6 Months		Returns to Homelessness from 6 to 12 Months		Returns to Homelessness from 13 to 24 Months		Number of Returns in 2 Years	
		FY 2021	% of Returns	FY 2021	% of Returns	FY 2021	% of Returns	FY 2021	% of Returns
Exit was from SO	81	7	9%	10	12%	7	9%	24	30%
Exit was from ES	2236	266	12%	168	8%	136	6%	570	25%
Exit was from TH	156	21	13%	13	8%	12	8%	46	29%
Exit was from SH	11	3	27%	0	0%	0	0%	3	27%
Exit was from PH	1062	73	7%	57	5%	41	4%	171	16%
TOTAL Returns to Homelessness	3546	370	10%	248	7%	196	6%	814	23%

Measure 3: Number of Homeless Persons

Metric 3.1 – Change in PIT Counts

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This measures the change in PIT counts of sheltered and unsheltered homeless person as reported on the PIT (not from HMIS).

	January 2020 PIT Count	January 2021 PIT Count	Difference
Universe: Total PIT Count of sheltered and unsheltered persons	815	521	-294
Emergency Shelter Total	602	358	-244
Safe Haven Total	8	4	-4
Transitional Housing Total	161	126	-35
Total Sheltered Count	771	488	-283
Unsheltered Count	44	33	-11

Metric 3.2 – Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

	Submitted FY 2020	FY 2021	Difference
Universe: Unduplicated Total sheltered homeless persons	4701	3508	-1193
Emergency Shelter Total	4343	3183	-1160
Safe Haven Total	54	30	-24
Transitional Housing Total	506	440	-66

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Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

Metric 4.1 – Change in earned income for adult system stayers during the reporting period

	Submitted FY 2020	FY 2021	Difference
Universe: Number of adults (system stayers)	669	734	65
Number of adults with increased earned income	71	57	-14
Percentage of adults who increased earned income	11%	8%	-3%

Metric 4.2 – Change in non-employment cash income for adult system stayers during the reporting period

	Submitted FY 2020	FY 2021	Difference
Universe: Number of adults (system stayers)	669	734	65
Number of adults with increased non-employment cash income	233	305	72
Percentage of adults who increased non-employment cash income	35%	42%	7%

Metric 4.3 – Change in total income for adult system stayers during the reporting period

	Submitted FY 2020	FY 2021	Difference
Universe: Number of adults (system stayers)	669	734	65
Number of adults with increased total income	271	330	59
Percentage of adults who increased total income	41%	45%	4%

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Metric 4.4 – Change in earned income for adult system leavers

	Submitted FY 2020	FY 2021	Difference
Universe: Number of adults who exited (system leavers)	497	474	-23
Number of adults who exited with increased earned income	54	63	9
Percentage of adults who increased earned income	11%	13%	2%

Metric 4.5 – Change in non-employment cash income for adult system leavers

	Submitted FY 2020	FY 2021	Difference
Universe: Number of adults who exited (system leavers)	497	474	-23
Number of adults who exited with increased non-employment cash income	155	177	22
Percentage of adults who increased non-employment cash income	31%	37%	6%

Metric 4.6 – Change in total income for adult system leavers

	Submitted FY 2020	FY 2021	Difference
Universe: Number of adults who exited (system leavers)	497	474	-23
Number of adults who exited with increased total income	197	224	27
Percentage of adults who increased total income	40%	47%	7%

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Measure 5: Number of persons who become homeless for the 1st time

Metric 5.1 – Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

	Submitted FY 2020	FY 2021	Difference
Universe: Person with entries into ES, SH or TH during the reporting period.	4322	3223	-1099
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	1357	934	-423
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)	2965	2289	-676

Metric 5.2 – Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

	Submitted FY 2020	FY 2021	Difference
Universe: Person with entries into ES, SH, TH or PH during the reporting period.	4728	3575	-1153
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	1544	1092	-452
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)	3184	2483	-701

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Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD's Homeless Definition in CoC Program-funded Projects

This Measure is not applicable to CoCs in FY2021 (Oct 1, 2020 - Sept 30, 2021) reporting period.

Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

Metric 7a.1 – Change in exits to permanent housing destinations

	Submitted FY 2020	FY 2021	Difference
Universe: Persons who exit Street Outreach	59	93	34
Of persons above, those who exited to temporary & some institutional destinations	5	11	6
Of the persons above, those who exited to permanent housing destinations	41	51	10
% Successful exits	78%	67%	-11%

Metric 7b.1 – Change in exits to permanent housing destinations

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	Submitted FY 2020	FY 2021	Difference
Universe: Persons in ES, SH, TH and PH-RRH who exited, plus persons in other PH projects who exited without moving into housing	4003	2973	-1030
Of the persons above, those who exited to permanent housing destinations	1824	1256	-568
% Successful exits	46%	42%	-4%

Metric 7b.2 – Change in exit to or retention of permanent housing

	Submitted FY 2020	FY 2021	Difference
Universe: Persons in all PH projects except PH-RRH	1245	1224	-21
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	1178	1173	-5
% Successful exits/retention	95%	96%	1%

FY2021 - SysPM Data Quality

NY-500 - Rochester, Irondequoit, Greece/Monroe County CoC

	All ES, SH			All TH			All PSH, OPH			All RRH			All Street Outreach		
	Submitted FY2019	Submitted FY2020	FY2021	Submitted FY2019	Submitted FY2020	FY2021	Submitted FY2019	Submitted FY2020	FY2021	Submitted FY2019	Submitted FY2020	FY2021	Submitted FY2019	Submitted FY2020	FY2021
1. Number of non-DV Beds on HIC	548	538	421	139	161	172	1465	1307	1388	591	425	517			
2. Number of HMIS Beds	443	488	369	131	153	164	1465	1307	1388	591	425	517			
3. HMIS Participation Rate from HIC (%)	80.84	90.71	87.65	94.24	95.03	95.35	100.00	100.00	100.00	100.00	100.00	100.00			
4. Unduplicated Persons Served (HMIS)	5468	4392	3128	412	519	445	1774	1589	1599	1532	1197	1317	234	107	200
5. Total Leavers (HMIS)	5026	4074	2724	306	338	319	397	185	269	639	512	659	214	61	125
6. Destination of Don't Know, Refused, or Missing (HMIS)	1424	815	444	55	147	69	26	16	5	72	40	36	23	1	9
7. Destination Error Rate (%)	28.33	20.00	16.30	17.97	43.49	21.63	6.55	8.65	1.86	11.27	7.81	5.46	10.75	1.64	7.20

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