



Transitional Housing (TH) Written Standards

Definition: Transitional Housing (TH) – 24 CFR Part 578.37

Transitional housing facilitates the movement of homeless individuals and families to permanent housing within 24 months of entering a TH program.

TH should be utilized for families and individuals that need more assistance than Rapid ReHousing (RRH) offers but who do not qualify for Permanent Supportive Housing (PSH). Sub-populations that are likely to benefit the most from TH are youth, survivors of Domestic Violence (DV), persons with histories of substance abuse and/or persons who have recently exited incarceration or have previous justice system involvement.

Access:

- TH access is through the Coordinated Entry Prioritization List for HUD Category 1 and 4 homelessness.
- Subpopulations such as unaccompanied Youth and Young Adults (18-24), Re-Entry, and Chronically Homeless Men coming through the Prioritization List will be placed in TH that specifically serves that population whenever possible.
- The expectation for our community is that TH projects will request referrals from Coordinated Entry for each opening first and then other referral sources if there is no one on the Prioritization List that meets the criteria for that opening. Use of Coordinated Entry is also a HUD expectation.

Eligibility Criteria

- Must meet HUD Definition of Homeless – Categories 1, 2 and 4 (those entering TH under category 2 will not be qualified for RRH or PSH funded by HUD, except DV)

Operational Standards - Standards represent minimum local standards for all TH programs. TH providers may have funders who have additional requirements and/or may need to meet standards of the state or local government. In those cases, the more stringent standard applies.

- Services and programming create a pathway to self-sufficiency and permanent housing
- Maximum length of stay is 24 months
- Participant's rent cannot exceed 30% of household income
- Participants must have a lease or occupancy agreement

Case Management Services

- Once housing is secured and participant has immediate housing needs met, focus then changes to housing stabilization and self-sufficiency



- Case Managers will support participants to identify services and providers to support successful recovery and self-sufficiency and will obtain Release(s) of Information as agreed upon by the participant for those providers (ROIs).
- If participant does not respond within 24-hours or appears to have disappeared, case manager will escalate engagement activities-For example: knocking on the door and checking the unit, delivering a re-engagement letter, contacting other providers, and checking the Monroe County Sheriff's roster ([Jail Bureau | Monroe County Sheriff](#)), New York State Incarcerated Lookup ([Incarcerated Lookup](#)), and checking local news for information. Participants will not be exited until all avenues are exhausted and documented thoroughly in notes in HMIS.

Standard Outcomes/Performance Measures

- 93% or more of participants will exit to permanent housing destinations
- 80% or more of adult participants will have non-cash benefits
- 40% or more of adult participants will have income from sources other than employment
- 45% or more of adult participants increase income from sources other than employment
- 25% or more of adult participants will have employment income, including part time
- 20% or more of adult participants will increase income from employment
- 80% of participants do not return to homelessness within a two-year period after exit from TH
- Minimum 95% average occupancy rate will be maintained

Updated by Transitional Housing Written Standards Committee on 7/1/2026: William Denner (Salvation Army), Carol Wheeler (City of Rochester). PEH: Jennifer Keys, Carolyn Keyser, Josiah Lyon, and Heidi Markham.