

ANNOUNCING THE FALL CERTIFICATE PROGRAM FOR THOSE WORKING WITH PERSONS WHO ARE HOMELESS OR IN TRANSITION

JOIN US !!

FOR THE LIVE FALL 2026 COHORT!!

A number of partners have come together to once again offer the FREE twenty (20) hour Certificate Program for people working in housing supportive settings and performing critical functions with people who are homeless or experiencing significant housing transition. A Recognized Certificate will be awarded to those who attend all ten of the two-hour sessions. Each session provides a focus on one or more important content areas. All of these are relevant in order to support and problem solve with people toward achieving safe and sustainable housing along with an improved quality of life. Generally, the full Certificate program is offered twice per year!!



Location CCSI, Water Tower Park, 1099 Jay Street, Building J, third floor, Rochester, NY Times: 9 – 11 AM

2026 Fall Dates:

September 11 - Understanding Homelessness – the People, the Challenges

September 18 - Knowing the Homeless Services in our Community

September 25 - Case/Care Management, What it Is & What it Does-

October 2 - The Experience of Trauma & the Effects Through the Life Cycle-

October 9 - De-Escalation & Early Intervention – Putting A Premium on Safety-

October 16 - Serious Mental Illness – How to Recognize & What to Do

October 23 - Understanding Substance Use & Addiction-Nicole

October 30 – How Much is Too Much – When Helping Harms

November 6 - Special Considerations - Youth, Women, Domestic Violence, Re-entry, Veterans

November 13 - Encouraging Self Sufficiency, Resources & Graduation-Sara/Jennifer to be guest speaker

This recognized and respected training is designed to bring together providers of services to people who are undomiciled to bring some essential information and understanding to a workforce with diverse backgrounds and orientations. Brought to you by the following partners:

- *Huther Doyle*
- *Partners Ending Homelessness*
- *Homeless Services Network*
- *Spiritus Christi Prison Outreach*
- *NCADD-RA*
- *PCHO*
- *House of Mercy*
- *CCSI*
- *St. Peters Kitchen*

Registration is limited to the first 30 people

If you are interested in attending, please email Pam Smith at pam@houseofmercyrochester.org or call at 585-546-2580 ext. 108

Or Phyllis Lukenbill at plukenbill@spirituschristipo.org or call at 585-235-0057