**Crisis Pet Services ( emergency housing and emergency food resources)**

**Lollypop Farm**

**99 Victor Rd**

**Fairport, NY 14450**

The Mary Ellen Program

Contact Person: Erin Sandal 585-223-1330

The Mary Ellen Program provides emergency housing services for pets at Lollypop farms and with animal foster care volunteers. This service is often used by households who are homeless or in the hospital. For Monroe, Ontario, Livingston, Genesee, Wyoming, Orleans, and Wayne Counties.

Referral process:

* Case worker or head of household (Erin prefers a case worker reaches out first) can call Erin to request emergency housing for their pet.
* Identifying what kind(s) of animal(s), how many and any medical concerns or behaviors.
* Pet owner will need to sign a contract agreeing to the following (these are required and free):
  + Lollypop Farm completing a health check of the animal.
  + Lollypop Farm giving updated vaccines to the animal.
  + Lollypop Farm will spay and neuter you animal.
  + If the animal actively attacks a staff or volunteer, the animal will be returned to the owner immediately.
  + If you do not collect your animal within the agreed upon time frame and you cannot be located, the animal will be surrendered to Lollypop Farm.
* Animal(s) can be housed up to 30 days. Occasionally that time can be extended but the maximum is 3 months.

Animal Services Center

184 Verona St.

Rochester, NY 14608

Crisis Surrender Program

Contact Person: Angelica 585-428-9847

The Crisis Surrender Program provides emergency housing services for pets at Lollypop farms and with animal foster care volunteers. This service is often used by households who are homeless or in the hospital. Service is only available for Rochester City residents.

Referral process:

* Head of household calls Angelica and requests a crisis surrender.
* Identifying what kind(s) of animal(s), how many and any medical concerns or behaviors.
* Pet owner will need to sign a contract agreeing to the following (these are required and free):
  + Animal Services must microchip your animal.
  + Animal Services giving updated vaccines to the animal.
* The program does not take animals with extreme medical and/or behavior issues.
* Animals may be placed at the shelter or foster care for 30 days maximum.
* Currently just accept dogs and cats but other animals may be considered on case-by-case basis.

**Resources for Pet Food**

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| NAME | NUMBER | ADDRESS | HOURS | ELLIGIBILITY |
| Pittsford Food Cupboard | 585-264-9860 | 3800 Monroe Avenue  Number 26  Pittsford NY 14534 | Tuesday and Fridays 9:30AM-1:30PM, Please arrive by 12:30PM.  1st and 3rd SA of the month: 9:30AM-11:30AM, Please arrive by 11:00AM | 14472, 14445, 14506, 14534, 14607, 14610, 14618, 14620  One form of picture I.D. such as license or benefit card for adults, and two forms of proof of address such as RG&E bill required, birth certificate or insurance card for children |
| Brighton Food Cupboard | 585-271-5355 (Main)  585-736-4526 (Service/Intake) Appointment Line | 441 East Avenue  Rochester NY 14607 | M-F 9:00AM-12:00PM for callers without case managers. Case Managers may call the appointment line M 10:00AM-11:30AM | Monroe County for callers who have a case manager. Zip codes 14607, 14610, 14618 and 14620 for others without case manage |
| Trillium Health | 585-545-7200 | 259 Monroe Ave  Rochester NY 14607 | M-F 8:00AM-6:00PM | Zip codes 14607 and 14620  ID and Proof of Address |
| Greece Ecumenical Food Shelf and Clothing Closet | 585-683-9674 | 500 Maiden Lane  Rochester NY 14616 | M-F 9:00AM-3:00PM | Town of Greece & Charlotte Neighborhood of City of Rochester ONLY  Proof of Address |
| South Wedge Food Program  *(pet food as available)* | 585-325-4950 | 68 Ashland St  Rochester NY 14620 | M, W, F, SA 9:00AM-12:00PM | City of Rochester  Proof of Address and ID |
| Lollypop Farm  *(emergency basis)*  *(City of Rochester call next place down)* | 585-223-1330 x 139 | 99 Victor Road  Fairport NY 14450 | M-F 9:00AM-5:00PM | Genesee, Livingston, Monroe, Ontario, Orleans, Wayne and Wyoming Counties |
| Rochester Animal Services | 585-428-6738 | 184 Verona St  Rochester NY 14608 | M-SA 9:00AM-3:00PM | City of Rochester |