

DHS – Financial Assistance Division **Informational Session**

Date: November 16th, 2020
To: Department of Human Services Community Partners
From: Department of Human Services – Financial Assistance Division
RE: Virtual DHS 101 Presentations

The Monroe County Department of Human Services is a complex agency that may present challenges to those in the community who are working with individuals in need of public benefits and services. Recognizing the potential for difficulties and the value of information, the Financial Assistance Division will be presenting: DHS 101. This informative session will provide an opportunity to learn about DHS – FA Division policies and procedures including:

- Public Benefit Application Process
- Emergency Assistance
- Diversion Benefits
- SNAP
- Day Care
- Employment Requirements
- Results of Non-Compliance with Program Eligibility Requirements, such as Case Denials and Sanctions

After attending this session, our community partners will have a greater understanding of DHS Financial Assistance policies, procedures and helpful tools to assist clients through the process when needed.

Wednesday December 9th
9 am – 11 am

Thursday December 10th
9 am – 11 am

Topics by session:

Temporary Assistance and SNAP Eligibility
Emergency Assistance and Diversion Benefits
Home Energy Assistance Program (HEAP)
Employment Requirements
Sanctions

Medicaid Eligibility
Day Care
Child Support
TA Care Management
Fair Hearings

Those interested in attending these valuable informational sessions can register by contacting Denise Read at denise.read@dfa.state.ny.us or by phone at 585-753-6173. Please indicate if you are registering for both sessions. Sessions are limited to 70 people. Zoom link will be sent to you prior to the session date, if calling to register, please provide an email address.