

# **DHS – Financial Assistance Division** **Informational Session**

Date: June 7, 2023  
To: Department of Human Services Community Partners  
From: Department of Human Services – Financial Assistance Division  
RE: Virtual DHS 101 Presentation

The Monroe County Department of Human Services is a complex agency that may present challenges to those in the community who are working with individuals in need of public benefits and services. Recognizing the potential for difficulties and the value of information, the Financial Assistance Division will be presenting: DHS 101. This informative session will provide an opportunity to learn about DHS – FA Division policies and procedures including:

- Public Benefit Application Process
- Emergency Assistance
- Diversion Benefits
- SNAP
- Day Care
- Employment Requirements
- Results of Non-Compliance with Program Eligibility Requirements, such as Case Denials and Sanctions

After attending this session, our community partners will have a greater understanding of DHS Financial Assistance policies, procedures, and helpful tools to assist clients through the process when needed. The presentation is split into 2 virtual sessions.

Dates: *Monday June 26th*  
Time: 1 – 3:30 pm  
Location: Zoom

*Tuesday June 27th*  
9 am – 11:30 am  
Zoom

Topics: Temporary Assistance and SNAP Eligibility  
Emergency Assistance and Diversion Benefits  
Employment Requirements  
Day Care  
Home Energy Assistance Program (HEAP)

Medicaid Eligibility  
Child Support  
TA Care Management  
Sanctions  
Fair Hearings

Those interested in attending this valuable informational session can register through the zoom link. **Please note that there is a separate Zoom registration link for each day – be sure to review the topics to be presented on each day and register accordingly.** Sessions are limited to 150 people each. A zoom link will be sent to you prior to the session date.