

DHS – Financial Assistance Division **Informational Session**

Date: February 26, 2021
To: Department of Human Services Community Partners
From: Department of Human Services – Financial Assistance Division
RE: Virtual DHS 101 Presentation

The Monroe County Department of Human Services is a complex agency that may present challenges to those in the community who are working with individuals in need of public benefits and services. Recognizing the potential for difficulties and the value of information, the Financial Assistance Division will be presenting: DHS 101. This informative session will provide an opportunity to learn about DHS – FA Division policies and procedures including:

- Public Benefit Application Process
- Emergency Assistance
- Diversion Benefits
- SNAP
- Day Care
- Employment Requirements
- Results of Non-Compliance with Program Eligibility Requirements, such as Case Denials and Sanctions

After attending this session, our community partners will have a greater understanding of DHS Financial Assistance policies, procedures, and helpful tools to assist clients through the process when needed. The normal 4 hour session will be split into 2 virtual sessions.

Dates – Thursday March 11th
Time – 9 am – 11 am
Location – Zoom

Friday March 12th
9 am – 11 am
Zoom

Topics: Temporary Assistance and SNAP Eligibility
Emergency Assistance and Diversion Benefits
Home Energy Assistance Program (HEAP)
Employment Requirements
Sanctions

Medicaid Eligibility
Day Care
Child Support
TA Care Management
Fair Hearings

Those interested in attending this valuable informational session can register by contacting Lisa Rankin at lisa.rankin@dfa.state.ny.us or by phone at 585-753-6446. **Please indicate if you are registering for both sessions after reviewing the topics to be presented on each day.** Sessions are limited to 100 people each. A zoom link will be sent to you prior to the session date.