DHS – Financial Assistance Division
Informational Session

Date: **February 26, 2024**

To: **Department of Human Services Community Partners**

From: **Department of Human Services – Financial Assistance Division**

RE: **Virtual DHS 101 Presentation**

The Monroe County Department of Human Services is a complex agency that may present challenges to those in the community who are working with individuals in need of public benefits and services. Recognizing the potential for difficulties and the value of information, the Financial Assistance Division will be presenting: DHS 101. This informative session will provide an opportunity to learn about DHS – FA Division policies and procedures including:

- **Public Benefit Application Process**
- **Emergency Assistance**
- **Diversion Benefits**
- **SNAP**
- **Day Care**
- **Employment Requirements**
- **Results of Non-Compliance with Program Eligibility Requirements, such as Case Denials and Sanctions**

After attending this session, our community partners will have a greater understanding of DHS Financial Assistance policies, procedures, and helpful tools to assist clients through the process when needed. The presentation is split into 2 virtual sessions.

Dates:	*Thursday March 21st*	*Friday March 22nd*
Time:	**9 – 11:30 am**	**9 am – 11:30 am**
Location:	**Zoom**	**Zoom**
Topics:	**Temporary Assistance and SNAP Eligibility**	**Medicaid Eligibility**
	Emergency Assistance and Diversion Benefits	**Child Support**
	Employment Requirements	**TA Care Management**
	Day Care	**Sanctions**
	Home Energy Assistance Program (HEAP)	**Fair Hearings**

Those interested in attending this valuable informational session can register through the zoom links below. ***Please note that there is a separate Zoom registration link for each day – be sure to review the topics to be presented on each day and register accordingly.***

Sessions are limited to 150 people each. A zoom link will be sent to you prior to the session date.

Thursday reg link: https://us02web.zoom.us/webinar/register/WN_M1IkdhcZQ-SDv-5nVGrRWA

Friday reg link: https://us02web.zoom.us/webinar/register/WN_qbRMNZFkRBCuH__UMVBmXg