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| ***Sponsored by the New York State Office of Temporary and Disability Assistance and offered regionally throughout NYS by the Professional Development Program, Rockefeller College, University at Albany.*** |

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| **Working Effectively with** **LGBT Residents****There is no charge to participants.**Advanced Registration RequiredTo register, click on the date you would like to attend[10-Sep 1:00](http://r20.rs6.net/tn.jsp?f=001sV0occBW7UAUbsCvl-Dv_TBwEUvBjUd5fbt8rBid6SgY0KSuEkCB6a8jBi1Lrjig7sBNqwWNCpK67fVd4Ii2OyJ8rTemETHO9cXGAOaGxaXgUMDZD9KqAyXS7MyPJs_khSK3iM-haPHBFWBqpICp1O4532_R8OQrGDdUhvski-sG1yzu5uPwLDyVk-NfkL-4pfvZwPvO2r24ih8G_owybcHrUTP0Ami5w1LSECGWQhKfq-SM5ntBHA==&c=n5eAY0wwhqfw_ELfLFwCDWaMpLegKeEWGmaFPE8LonAzjFJDKZcy3A==&ch=H9CeGeiMXHZB5Y-rvtHRwUvbvxQ7ufc82hPSv7vFi9xIyijCBfV7Fg==)[15-Sep 1:00](http://r20.rs6.net/tn.jsp?f=001sV0occBW7UAUbsCvl-Dv_TBwEUvBjUd5fbt8rBid6SgY0KSuEkCB6RZERMhPo2IZaghzcmd4hrOuT0UhsmW4TpBPbDAhkWOSLjVztO34wQSdgTfHRUGO9cqM6_se1AgdEMUyIBtxPF1bf7_hx3gDVpkUr3FgKGRuFzDR2p0YFRPY9_c1ITTenecGhvONoyTsDfx-erLjJALnWv-XZVLOTBPqoq_oii_aBDPNcIgwhn9gpMp49mUCqA==&c=n5eAY0wwhqfw_ELfLFwCDWaMpLegKeEWGmaFPE8LonAzjFJDKZcy3A==&ch=H9CeGeiMXHZB5Y-rvtHRwUvbvxQ7ufc82hPSv7vFi9xIyijCBfV7Fg==) [24-Sep 1:00](http://r20.rs6.net/tn.jsp?f=001sV0occBW7UAUbsCvl-Dv_TBwEUvBjUd5fbt8rBid6SgY0KSuEkCB6RZERMhPo2IZ4_oo75ssr9rWcpl4Y_cWNEw5KFYiRnghXg9CI0WKNTl8vdIFNGkgfbhI8fCdevhBX942BEHWRrgRXYcd-mCVw7AVVdq_l9QXqTDlAgf_A_zt8L_la_B_bgWrWxfpy_DAXysYETOAT73jSD62Z4M44HrrPfn3vrhPTYBtyGO2pQJQLoe3x5XuBQ==&c=n5eAY0wwhqfw_ELfLFwCDWaMpLegKeEWGmaFPE8LonAzjFJDKZcy3A==&ch=H9CeGeiMXHZB5Y-rvtHRwUvbvxQ7ufc82hPSv7vFi9xIyijCBfV7Fg==)  The LGBT population is an important thread in the diverse fabric of shelter life, and often the special needs and issues of LGBT individuals who are homeless may be misunderstood or ignored. Shelter staff and residents may unwittingly or even intentionally discriminate against those who identify as LGBT. To be effective in serving this population, shelter staff need a basic understanding of the history, trends and current issues facing LGBT populations. Shelter staff are also expected to follow best practices and build a knowledge base of services and resources that are available to assist LGBT residents. This training will provide shelter workers with the framework to successfully engage individuals who identify as LGBT while maintaining a shelter environment that is respectful and focused on preserving the dignity of all residents.﻿ |

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| **There is no charge to participants.**Advanced Registration Required[Register Here](http://r20.rs6.net/tn.jsp?f=001kHNl7PKrkR-eAti4ITbqp0bWPFjEGTjf4KdrCSHX6XMVUdAL0xCO-AO-6z4y0oxiq-6qFUdKWUiOTrAc5V63A0abUGUf1xdEMtRtW3u5-K-DCtyBAyXPKLOV78u0WqLuBm5vR5VgrsvC0-zGn07USGI3jJOGJgZJN_vUp2x8KjMPxdoBO6Ec5Y0l1vahXXuBY63AqswCz6bISJqlmmPBHY5KZgQ6LDGopqJYoy3eBWL5p-CABJ831w==&c=yNCKsGLrw8hsbT1rCNUsMxeT_H95ihaNAuQLvp2jmxzCg7EV8wa4Xg==&ch=FXAdGcjnLPU-Nf_UjiYhhHJgmdtXPIV9xKL1e9jgvSe6eOOazjluXw==)Training will be held onlinePlease note:\*This training is exclusively for staff working with homeless individuals and families in shelter settings. If this course is filled, you will be provided information on being placed on a waiting list.\* If the training is full, you will be informed how to request to be added to the waiting list. If you are unable to register on-line for some reason, please first send an email to pdp-hst@albany.edu with the trainee name/s, agency, job title, and specific program site/address. Also, please inform us of what problems you encounter with on-line registration. For further assistance, please call (518) 442-6500. |

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| **Substance Use and Its Impact** **﻿on Shelter Residents****September 29, 2020**9:30 am - 11:00 am |

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| Substance use by shelter residents is common, and yet shelter staff are often not equipped to address this challenging issue. Shelter staff need to be able to identify when residents are using substances, sensitively address this issue with their residents, and make effective referrals. While not necessarily clinicians, shelter staff are on the front lines and therefore in the unique position to educate residents about the impact that their substance use has on their lives and ability to obtain and maintain permanent housing, as well as to engage them around obtaining treatment. Shelter staff members need to follow best case management practices and build a knowledge base of services and resources available to residents who may be engaging in substance use. This training will provide shelter workers with a framework for identifying the signs of substance use, talking with their clients about substance use, and making effective referrals for treatment.  **There is no charge to participants.****Advance registration is required.**[**To Register, Click Here!**](http://r20.rs6.net/tn.jsp?f=001-e77n2CpGqILMRP5YrM70PNEr55hBw8QUg9Uahb_KZW7MLYMMTvn8sEGPrhuiRbR5veqHYG20MnEOIidMU9qLikSh7LumqFMEjnMeC6hMObjkeF0zhtyLt0Jqs4MMptlBjH9BZ7a6Dr7hgxo1gR8LnESi9_8nAKhI_qTlNfk4pxrWEJP5ffT3BMbMNrmB56lKFDzWPIOWf271AzRseI2i1bzyzHDB6wFT3lsz6GucxlstARBoTE6lsy_K1TEILwj5LBpU7jGtIHehpi4ov9z2ZU32i5zHq0YIphYbpbv0W0=&c=4Xz2U_4y-AmTWiKR45qQdKgRlUbGfKvg-2n1j1OYrX29UmpE4SMfRQ==&ch=JYO7rOlO_zYhxgPSMI8LVRsHkWRUf_j6hHbfUBCYL-cR-7neoWuxoQ==)Your registration confirmation will contain a link to access the training.Please note:\*This training is exclusively for staff providing direct services to homeless individuals and families in shelter settings. If this course is filled, you will be provided information on being placed on a waiting list. \* If you are unable to register on-line for some reason, please first send an email to pdp-hst@albany.edu with the trainee name/s, agency, job title, and specific program site/address. Also, please inform us of what problems you encounter with on-line registration. For further assistance, please call (518) 442-6500. |

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| **Understanding Opioid Use and Effective Shelter Staff Response****September 22, 2020**9:30 am – 11:00 amIn this training, participants learn how to recognize signs and symptoms of opioid use, to respond when encountering residents in the shelter who are experiencing the effects of opioid use, and to assist residents in obtaining appropriate treatment and community supports. Participants will also be directed to resources for training on related topics, including Overdose Prevention and Reversal (NARCAN/naloxone administration). All levels of shelter staff can benefit from this training that is designed to help participants better understand and recognize opioid use in order to help promote health and safety for all shelter residents. |

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| **There is no charge to participants.**Advanced Registration Required[Register Here](http://r20.rs6.net/tn.jsp?f=001Op8jk_Kuo3kPL7EThO7Cq9UAQr1_GitOzyTwRROuWQ1F6OZMtIMhYfvHJpua2ArROwoYPZHkYuD_gMkA_sGzfuDLbAqMTFNL4oQRHk6ndZfCmb01iwzj43zY8AtNoxZXUyXrnykqliS9fbtlDIgBIXdnbFGUa_Lsb8V9WYX1-GP8Goa7Gmv3aIkgN30uJK_YYtsLmtroW2TQ5it_fnrYlKigXhCcyvI1lCu9bSNMfnMiiCcIrPxFWA==&c=YoD-4U9kkusmXI7joZ8S3-bCviSQroMZJ2rLz7OaKVGlRXPDR6fJ3w==&ch=nFstgrFT7MwgxhSHxcvytC09JjHJWmHJOSVoOYCH8AOPchWBxnu39w==)Your registration confirmation will contain a link to access the training.Please note:\*This training is exclusively for staff providing direct services to homeless individuals and families. If this course is filled, you will be provided information on being placed on a waiting list.\* If you are unable to register on-line for some reason, please first send an email to pdp-hst@albany.edu with the trainee name/s, agency, job title, and specific program site/address. Also, please inform us of what problems you encounter with on-line registration. For further assistance, please call (518) 442-6500. |

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| **Coming Together: Leveraging Diversity to Enhance Shelter Services**Because people experiencing homelessness embody the increasingly diverse world in which we live, culturalcompetence is a significant topic for staff from all walks of shelter life. It is important for providers to recognize and explore the ways in which diverse experiences, values, and beliefs impact how services are delivered and accessed. By examining our own values and beliefs and understanding, valuing, and incorporating the cultural differences of our residents, we can create a shelter system that responds appropriately to the unique needs of people from a variety of cultures and backgrounds. |

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| **There is no charge to participants.**Advanced Registration Required. To Register, click on the date you would like to attend[15-Sep 9:30](http://r20.rs6.net/tn.jsp?f=0018T1JmMpfe20QL9C8KMO30AB0aFuHzBarTVfMYRz9ndI3_pHVBIYT5D29QETBzXnJnJavA-T5J6rqujOna9tOXLXpAaUM5r9SagcIsVN4NFrMN77ckpzmhryJMU97TZpouD2mWO2838E_Ek3DwY3FD2zOjmNZ8VnQrFCxm1qLzxqE6oA5Uas2FtgpGX5VnUPnWfJamOdZY2Ow96CMhtjhXTjun7ZhXYuxALFBCTC8yzX8I8LQz8h1hQ==&c=g1zRs_9A4WdbVT93dJUs5_B1xMaA-iddrvdoUgl2H3PREvVnIwLadw==&ch=-MZIoaGpxW5dNlFikckLFdiWnJPuKlMUYOXattkl6vYMxMFnOn3T2Q==) [17-Sep 1:00](http://r20.rs6.net/tn.jsp?f=0018T1JmMpfe20QL9C8KMO30AB0aFuHzBarTVfMYRz9ndI3_pHVBIYT5D29QETBzXnJJ3L3mkq5kaiz1bdtmj8IoQL4plT0kKlv6eXNJxoJfsuyi6HKXZO8A9jzvKVKA0quTvsA7sN_Y-zPnNeR-w1Kv3vu55-SRtDLF-0xUNm1QfcFGFk1lzmFrFHAikcYcslVYY_R2kviCmkaoe_HFdl64j1SP7DvvtMjHM8KFFUy1tvrDm6IIqmmSw==&c=g1zRs_9A4WdbVT93dJUs5_B1xMaA-iddrvdoUgl2H3PREvVnIwLadw==&ch=-MZIoaGpxW5dNlFikckLFdiWnJPuKlMUYOXattkl6vYMxMFnOn3T2Q==) [22-Sep 1:00](http://r20.rs6.net/tn.jsp?f=0018T1JmMpfe20QL9C8KMO30AB0aFuHzBarTVfMYRz9ndI3_pHVBIYT5D29QETBzXnJibd3Jce-cVMQPMh7kZ8HcrAD5aOxC0MpauqPVLUTTDp_JUATHUUJVzgaRdvD7gM0A0rWwnCqqMM0ZTG7LTbQub7iG5Ii_P1U6z0bmzGt3EsoxDUUEl6KN54dMHffKHRn1QzcY547IcBUjKXzIsvbjy1wbH1Y5cv-LU0glC3zq2WdtctCqHOLbQ==&c=g1zRs_9A4WdbVT93dJUs5_B1xMaA-iddrvdoUgl2H3PREvVnIwLadw==&ch=-MZIoaGpxW5dNlFikckLFdiWnJPuKlMUYOXattkl6vYMxMFnOn3T2Q==) Your registration confirmation will contain a link to access the training.Please note:\*This training is exclusively for staff providing direct services to homeless individuals and families. If this course is filled, you will be provided information on being placed on a waiting list.\* If you are unable to register on-line for some reason, please first send an email to pdp-hst@albany.edu with the trainee name/s, agency, job title, and specific program site/address. Also, please inform us of what problems you encounter with on-line registration. For further assistance, please call (518) 442-6500. |

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